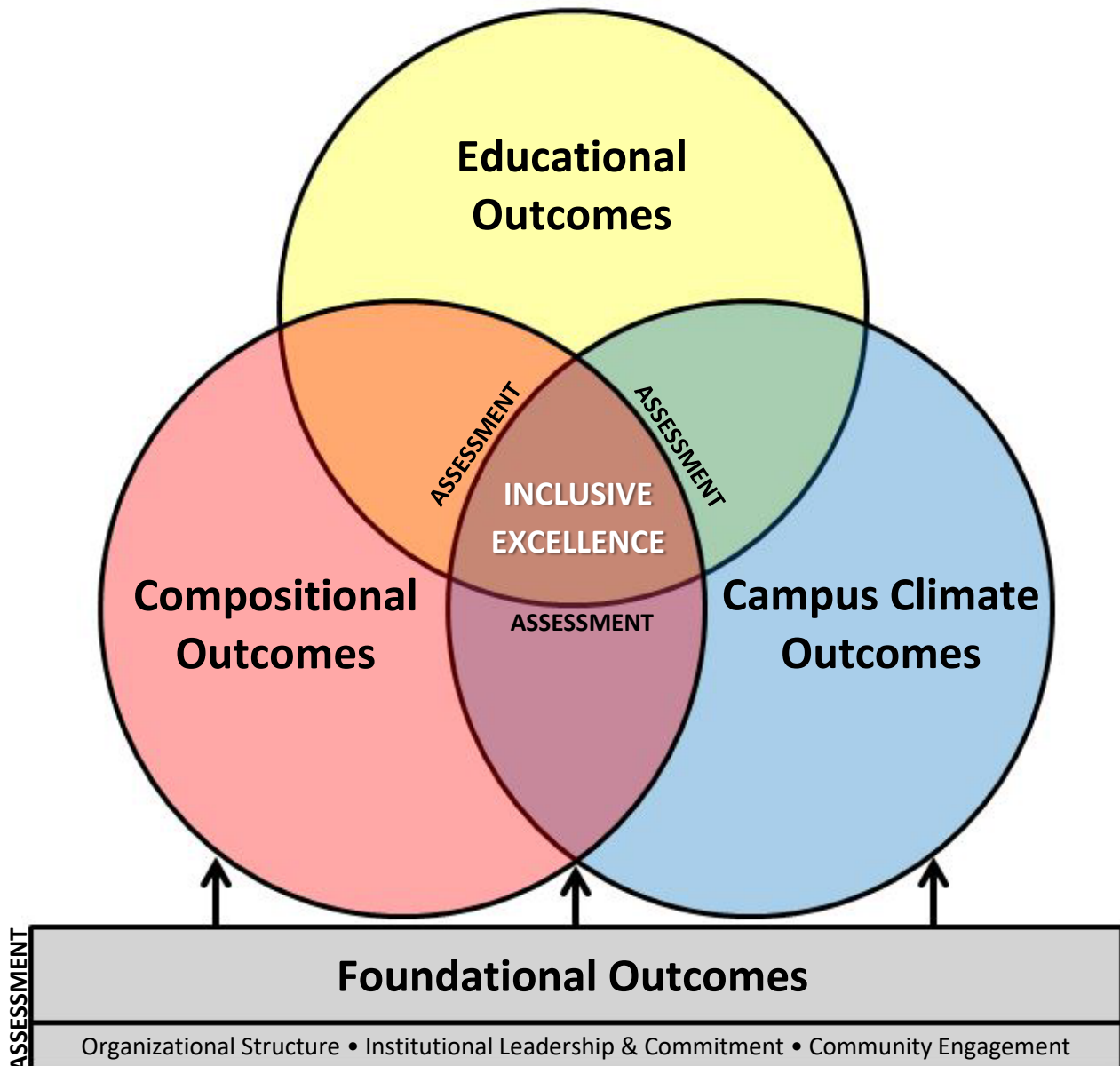


BUILDING PATHWAYS:

STRATEGIC PLAN FOR DIVERSITY AND INCLUSIVE EXCELLENCE

2018-19

- THEMES OF THE PLAN**
1. Foundational Outcomes
 2. Compositional Outcomes
 3. Campus Climate Outcomes
 4. Educational Outcomes



Messiah College Foundations and the Idea of Inclusive Excellence

Messiah College's commitment to diversity and inclusion draws inspiration from its mission "to educate men and women toward maturity of intellect, character and Christian faith in preparation for lives of service, leadership and reconciliation in church and society." Over the past several years we have made serious efforts to engage the notion of *inclusive excellence* which rests on the belief that the long-unquestioned tradition of pursuing academic excellence in institutions of higher education needs to practice inclusiveness, lest its fruits benefit the privileged few. Consequently, we have tried to leverage diversity as a key ingredient in various aspects of the college's functioning.¹ Yet, much more needs to be done if we are to graduate from being an institution with pockets of inclusive excellence to one where it is hardwired throughout the institution.² Moving forward, new frameworks that ensure this systematic build up for inclusive excellence need to be considered.³ Moving in this direction with all our available resources promises to be the thrust of this installment of the diversity strategic plan.

... [the College's efforts to pursue diversity and inclusion] should be further developed so as to indicate how a diverse Messiah College would change all aspects of community life and learning, as well as the business model of the College, and indicate how the changes engendered by a diverse campus community find their foundation in the college's mission.

—*Final Report of the Evaluation Team for the Middle States Commission on Higher Education*
(March 2013), p. 10.

In the end, coming to terms with our Christian commitment to diversity and inclusion rests on this realization: *It is only in a pluralized world that we can collectively imagine a just one.* This calls for growing mindfulness, on our part as an institution, about those who have limited or no access to our "vineyard" or educational community.⁴ Can we as an institution imagine ourselves as not just bringing educators, employees, and students who can succeed but also return back to the crossroads and bring in those who have limited or no access to the institution? Such a concern for access which serves the cause of equity and justice would be factored into our financial modeling, institutional planning, and allocation of resources. It is only through this exercise that we live fully into the plurality of Christ's kingdom in a manner that establishes *both* intercultural understanding *and* reconciliation. Such work does not come without a cost that might be institutional, professional, and personal. Time, energy and treasure are not the only resources that are expended in such an effort. Rather, the cost might be also measured in terms of a more considered and measured pursuit of one's vocation that is sacrificial in order to be inclusive—a cost that is at once, social, cultural, and theological as well. This inner emptying we are being constantly called to pursue is what allows us to give room so that God and our diverse neighbors can enter our lives. And we cannot afford to be dismayed by the cost it takes us to be reconciled to God and our neighbors. We have to abandon our respective locations in Egypt, come together, cross our Red Seas and then journey towards this new Promised Land.⁵ This must become our

¹Diversity is a broad and evolving concept defined as the presence and participation of people who differ. Diversity includes interrelated dimensions of human identity such as race, ethnicity, gender, biological sex, sexual orientation, socio-economic status, nationality, citizenship, religious affiliation, and mental and physical abilities. Diversity encompasses complex differences and similarities in perspectives, identities, and points of view among members of an institution as well as among individuals who make up the wider community.

² See William T. Lewis, "Inclusion: Diversity Reconsidered From Islands of Excellence to Integrated Inclusive Excellence" (Unpublished paper, 2009).

³ See S. Sturm, T. Eatman, T., J. Saltmarsh, & A. Bush, *Full participation: Building the architecture for diversity and public engagement in higher education* (White paper; Columbia University Law School: Center for Institutional and Social Change, 2011).

⁴ See Matthew 20:1–16 for the parable of the vineyard owner.

⁵ Alma Clayton Pederson first mentioned the idea of "common destiny" when she visited Messiah College in April 2012. Since then this notion has continued to resonate and evolve at Messiah.

shared vision of common destiny. We seek nothing short of the creation of what Dr. Martin Luther King, Jr. called the “beloved community” where we are fully reconciled and integrated with God and with each other, in the midst of our differences.

The imperative to pursue diversity and inclusive excellence, which is essential to fulfilling our educational mission, rests on two broad and interdependent foundations—our commitments to Christian faithfulness and academic excellence.

Christian Faithfulness

At Messiah College, the impetus for the pursuit of diversity comes from our understanding of (1) God’s work in creation, (2) God’s vision of community, and (3) the ministry of reconciliation as articulated in Scripture. The Hebrew Scriptures and the New Testament illustrate the stories of persons and communities reconciled with God as well as with each other.

God’s Work in Creation. The theological notion of the *imago dei* grounds our commitment to diversity. In Genesis One, God “created humanity in God’s own image” and declares this creation to be “very good.” Our shared belief that every individual has value because “each person is created in the image of God,” serves to remind us about each individual’s worth that is matched by the diversity that defines our shared humanity.⁶ However, culture, power, and history have intervened to silence and marginalize countless fellow humans leaving our world broken and unreconciled. Our faithful engagement of diversity compels us to create a world that is equitable and inclusive of all creation irrespective of differences in physical traits, ethnicity, culture, nationality, gender, sexual orientation, religion, political ideology, age, ability/disability, and socioeconomic class.

God’s Vision for Community. We understand the church to be the “body of Christ.”⁷ We realize the body has many different parts which are all essential to the whole. As the body of Christ, we “voluntarily share our lives with each other, we care for each other, we rejoice and suffer together, we worship together, and we offer counsel to each other . . .”⁸ As a Christian community, we are called to be compassionate toward—to suffer with—those who have been disadvantaged by prejudice and systemic oppression. We are called to counsel each other toward wholeness in our attitudes and relationships, including correcting the distorted views of others and ourselves that we have inherited from an unjust society.

The “ultimate goal of every Christian community should be to help us live more faithfully as disciples of Christ.”⁹ Jesus Christ is our model for addressing inequity in the Church and in the world. In Christ, God has taken the initiative to dismantle the barriers that humans have used to separate. Speaking to the divisions between the Greeks and Jewish people that plagued the early church, the Letter to the Ephesians (2:14) affirms that Jesus Christ “has broken down the dividing wall, that is, the hostility between us.” In Colossians 3:10–11, the Gospel message declares that “we are renewed in knowledge” according to the image of our creator and that such renewal is realized in the conviction that “there is no longer Greek and Jew . . . but Christ is all, and in all.” As a Christian community, we are called to dismantle walls of prejudice and oppression and be agents of healing in our broken world.

Practicing God’s Ministry of Reconciliation. Central to the Gospel is reconciling individuals with God and each other.¹⁰ Reconciliation implies an “ethic of repairing the world”; this ethic of repair involves

⁶Messiah College. “Foundational Values,” *College Catalog*. (Grantham, PA. Messiah College, 2010): 6–7. See also Anne Carr. “The New Vision of Feminist Theology: Method.” In *Freeing Theology: The Essentials of Theology in Feminist Perspective*, ed. Catherine Mowry LaCugna, (New York, NY: HarperCollins, 1993): 5–30.

⁷Douglas Jacobsen and Rodney Sawatsky. *Gracious Christianity: Living the Love We Profess* (Grand Rapids, MI: Baker Academic, 2006).

⁸Messiah College. “Foundational Values,” *College Catalog*. (Grantham, PA. Messiah College, 2010): 6–7.

⁹ *Ibid.*

¹⁰Messiah College. “Foundational Values,” *College Catalog*. (Grantham, PA. Messiah College, 2010): 6–7.

the intentional and demanding work of dismantling systems and practices that dehumanize and “perpetuate suffering and brokenness in relationships” together with the reconstruction of new structures and practices that are “informed by a radical submission to God’s call for love, justice, and righteousness.”¹¹

The Prophets of the Old Testament repeatedly call us to labor on behalf of justice. We are to let “justice roll on like a river” (Amos 5:24). The Lord requires us “to act justly, and to love mercy and to walk humbly with our God” (Micah 6:8). These prophetic Scriptures beckon us to engage fully in the struggle for justice, which includes the hard work of correcting individual attitudes as well as dismantling social structures that perpetuate misunderstanding and oppression. Restoring justice involves actively building bridges of and pathways to understanding and wholeness.

According to 2 Corinthians 5: 17–19, God calls us to be the ministers of reconciliation in both the personal and social realms: “So if anyone is in Christ, there is a new creation: everything old has passed away; see everything has become new! All this from God, who reconciled us to himself through Christ and has given us the ministry of reconciliation.” We are called to be vessels of reconciliation with the full understanding that our calling requires personal sacrifice. Confident of our calling, however, we seek to build bridges of understanding across chasms of prejudice and oppression. Where injustice has distorted perspectives and relationships, caused suffering and pain, we endeavor to bring healing in ways that restore the dignity of each person and renew the *shalom* of our community.¹²

Practicing God’s ministry of reconciliation is inextricably linked with God’s call to justice. God has called us to “share the redeeming Gospel of Jesus with those around us, to build bridges of understanding and peace across dividing lines” and “to work for justice, wherever injustice pervades.”¹³ As John W. De Gruchy asserts, reconciliation finds its fullest expression in the “restoration of justice, whether that has to do with our justification by God, the renewal of interpersonal relations, or the transformation of society.”¹⁴ As N.T. Wright affirms, “those who follow Jesus are committed, as he taught us to pray, to God’s will being done ‘on earth as it is in heaven.’ And that means that God’s passion for justice must become ours, too.”¹⁵ The close connections between spiritual formation and inclusive excellence have never appeared so mutually intertwined.

Ultimately, our mission and identity at Messiah College help us to realize that diversity is not an end in and of itself. Rather, it is a means to intellectual, social, and spiritual renewal for individuals, communities, and society. The Christian community is called to practice the ministry of reconciliation by breaking down walls that separate and healing the brokenness of creation; the hope of this ministry is that the Christian community will come together as a new creation and, in doing so, offer a radical model for the world. As we consider the foundations of Christian spiritual formation and inclusive excellence in relationship to what is required to fulfill our calling as a distinct Christian academic community, may we remain ever mindful of these ultimate aims and our hope for the future.

—Eldon Fry, Former College Pastor, Messiah College,
Inclusive Excellence and Spiritual Formation, unpublished paper, pp. 1–2.

Making Academic Excellence Inclusive

As an institution of higher learning, Messiah College takes seriously its commitment to academic excellence. An academically excellent institution intentionally acts to fulfill its mission, including advancing

¹¹Lawrence Burnley, Eldon Fry, Douglas Jacobsen, Kim Phipps, and David Weaver-Zercher. “Educational Commitment to Reconciliation,” (Grantham, PA: Messiah College, 2009): 2.

¹² See Nicholas Wolterstorff, *Educating for Shalom* (Grand Rapids, MI: Eerdmans, 2004).

¹³Messiah College. “Foundational Values,” *College Catalog*. (Grantham, PA: Messiah College, 2010): 6–7.

¹⁴ John W. De Gruchy. *Reconciliation: Restoring Justice*. (Minneapolis, MN: Fortress Press, 2002): 2.

¹⁵N.T. Wright. *Simply Christian, Why Christianity Makes Sense*. (San Francisco, CA: HarperSan Francisco, 2006).

mission in light of social, historical, and cultural contexts. Essentially, academic excellence demands that we know who we are and comprehend our distinctive contribution to the world. Excellence further suggests that we focus resources and energies around this specific mission. Teaching students to be “servants, leaders, and reconcilers” in our world today is central to our mission and dictates our vision for academic excellence.

Academic excellence also necessitates inclusiveness. An educational institution cannot truly be excellent if it does not draw upon the full range of humanity, giving underserved students and employees access to its educational programs and employment opportunities.¹⁶ Moreover, how colleges address diversity is a matter of educational significance.¹⁷ The notion of inclusive excellence speaks to the reality that diversity is central to educational mission. Inclusive excellence then becomes an “active, intentional, and ongoing engagement with diversity” in interpersonal relationships, in the curriculum, in the cocurriculum, and in the communities with which individuals may connect.”¹⁸ Inclusive excellence describes an institutional environment that “links diversity and excellence by intentionally engaging diversity for the educational benefit of all students”¹⁹.

Education for Holistic Development. Inclusive excellence involves offering an educational program that meaningfully engages diversity as an intellectual and interpersonal phenomenon. We must engage diversity in ways that increase “awareness, content knowledge, cognitive sophistication, and empathic understanding of the complex ways individuals interact within systems and institutions”.²⁰ This means preparing students to fully engage the world in which they will live. In this world, individuals will interact with a wide array of local and global communities and experience abundant connections to diverse intellectual, social, cultural, economic, and geographical contexts. We must, then, prepare graduates who can successfully navigate this global diversity, including critical engagement of its inequities in order to become agents of reconciliation in our world.

Another aspect of holistic development is intercultural competency, which is achieved by first comprehending the influence of one’s own social context and nurturing a sense of humility. This self-understanding provides a foundation from which to understand the culture of others as well as gain appreciation for the role of the social context in shaping the other’s identity and experience. As such, intercultural competency serves the common good. Toward this end, Martha Nussbaum argues that education must not only “promote the human development of students” but also must “promote in students an understanding of the goals of human development for all.”²¹ Students must not only mature intellectually, socially, and spiritually but also must be nurtured in the conviction that all human beings have the capacity for growth and contribution to the world.

As an extension of this commitment to holistic development, inclusive excellence is “attentive to the cultural differences learners bring to the educational experience and that enhance the enterprise.”²² ***Diversity is an asset in the educational community that can and must be engaged in the learning process.*** Individual differences (e.g. learning styles and life experiences) and group/social differences (e.g. gender, cultural/ethnic, national, religious affiliation; socioeconomic class, ability status, and country of origin) are

¹⁶ The term “underserved” students includes the following: historically-underrepresented minority, first generation, transfer and low-income students. See Jayne E. Brownell & Lynn E. Swaner, *Five High-Impact Practices: Research on Learning Outcomes, Completion, and Quality* (Washington D.C.: AAC&U, 2010), pp. 2–3.

¹⁷ Mitchell J. Chang. “Preservation or Transformation: Where’s the Real Educational Discourse on Diversity?” *The Review of Higher Education* 25:2. (Winter 2002): 125–140.

¹⁸ Association of American Colleges and Universities, “Making Excellence Inclusive,” www.aacu.org/inclusive_excellence/index.cfm.

¹⁹ Carmen Coustaut. “A Vision for Diversity: A Vision for Excellence.” *All Things Academic* 8:2. (September 2007):4.

²⁰ Association of American Colleges and Universities, “Making Excellence Inclusive,” www.aacu.org/inclusive_excellence/index.cfm.

²¹ Martha Nussbaum, “Education for Profit, Education for Freedom.” *Liberal Education*. (Summer 2009): 8.

²² Jeff Milem, Mitchell J. Chang, and Anthony L. Antonio. *Making Diversity Work on Campus: A Research-Based Perspective*. (Washington D.C.: American Association of Colleges and Universities, 2005): vi.

part of our identities. We do not discard our group affiliations or the social contexts that have shaped us when we enter the learning environment. If education is to draw out the fullness of human potential, the full range of each person's distinctiveness must be engaged. Inclusive excellence is attentive to individual differences, but extends beyond the individual to the community itself. Inclusive excellence as an educational construct emphasizes that *all* students benefit from engaging diversity—promising the development of wholesome human relationships and deepening intellectual engagement. Engaging diversity equips graduates to be agents of renewal in our society and, in doing so, advances our institutional mission.

A Community of Hospitality. Inclusive excellence fully engages and transforms the community and its members. Inclusive excellence pursues a “welcoming community” that engages diversity on behalf of each student’s education as well as organizational learning. Within and beyond the educational program, the ethos and environment of the institution itself must reflect hospitality to diversity.

Hospitality means being attentive to demographics of the community. The composition of the college community impacts its ability to deliver an excellent education. The relationship between demographic composition and learning outcomes is significant; there is a clear correlation between the educational potential of an institution and the diverse composition of its student body, faculty, administrators, and staff. Students are more likely to engage with individuals from different backgrounds in proportion to the compositional diversity of the college campus.²³ When we have student and educator demographics that reflect the diverse world with which God has entrusted us, the learning community is strengthened. Indeed, demographics matter. Compositional diversity matters not only to personal relationships but also to intellectual engagement.

The composition of a community in terms of diversity impacts the achievement of learning outcomes for *all* members of the campus community. Increasing compositional diversity leads to a “broader collection of thoughts, ideas, and opinions held by the student body” and this, in turn, increases the likelihood that each and every student will engage a “wider range of perspectives on a particular issue.”²⁴ We all have something to lose when diversity is not present; we all have something important to gain when diversity is present and fully engaged in the learning process. Students learn better in the presence of diversity, among their peers, in the faculty, and in academic content; diversity equips students to engage a variety of perspectives.

Education for Transformation. Our educational mission demands that we equip students with the requisite abilities and attitudes to fulfill their responsibilities as servants, leaders, and reconcilers in a diverse world. Fulfilling this vision depends upon educators who not only comprehend the individual and community implications of diversity but who are also well equipped to prepare and deliver academic content that helps students discern and act. Students must learn to see the world as it is, with all of its flaws, and to understand the conditions that have led to inequity. At the same time, an education for transformation teaches students to see the world for what it can become and to respond as people of hope. Ultimately, students must be taught to see their own gifts and potential to be change-agents that help bend the “arc of the moral universe towards justice.”²⁵

Engaging Diversity: Our Christian and Educational Calling

Diversity is both a theological and educational mandate. Fulfilling our educational mission in the 21st century requires us to engage diversity in a manner that fully prepares students for “service, leadership, and

²³ Mitchell J. Chang. “Does Racial Diversity Matter? “The educational impact of a racially diverse undergraduate population.” *Journal of College Student Development* 40(4). (1999): 377–95.

²⁴ Milem, Chang, and Antonio (2005): 7.

²⁵ Martin Luther King, Jr. *Letter from Birmingham Jail* (1963). The Martin Luther King, Jr. Research and Education Institute. http://mlk-kpp01.stanford.edu/index.php/resources/article/annotated_letter_from_birmingham/

reconciliation” in church and society. Our commitments to Christian faithfulness and academic excellence provide inspiration for the challenging work of reconciliation and justice. Taken together, our theological and academic commitments compel us to better understand diversity itself and to equip students to recognize injustice and be agents of transformation.

While essential to fulfilling our mission, diversity must also be understood within our institutional context. Inclusive excellence and reconciliation are extensions of our mission but are also properly understood in light of our mission and identity. As a particular Christian academic community, Messiah does not equally affirm all beliefs or behaviors. All educators and administrators are expected to affirm the Apostle’s Creed and to abide by the Community Covenant. To affirm inclusive excellence at Messiah College does not mean acceptance of all differences. While our educational objectives call for “gaining an appreciation for cultural and ethnic diversity”²⁶ and acting in ways that “respect gender, cultural, and ethnic diversity,”²⁷ they also call for the evaluation of cultural values and ethical traditions in light of the biblical witness. Similarly, while we encourage understanding of and engagement with diverse religious perspectives, all employees are expected to affirm basic Christian convictions. To be faithful to our mission, diverse perspectives and traditions must be understood in the context of Messiah College’s distinct identity and mission.

Ultimately, our mission and identity help us to realize that diversity is not an end in and of itself. Rather, it is a means to intellectual, social, and spiritual renewal for individuals, communities, and society. Diversity is a crucial aspect of our educational commitment to holistic development and personal transformation. Diversity is also necessary to shaping a powerful learning environment that enlarges student capacity for critical thinking and cognitive complexity. Simultaneously, diversity is part of our response to the gospel; it is a means to becoming a reconciled community. Diversity is part of what it means to celebrate the goodness of God’s creation and to renew our understanding of the reality that all of humanity reflects the signature of God. Engaging diversity is an avenue to realizing God’s vision for the body of Christ in our world. In this, we are called to practice the ministry of reconciliation, together bringing hope and healing, offering a radical model for the world to celebrate and *embrace*.

²⁶Messiah College. “College-Wide Educational Objectives,” *College Catalog*. (Grantham, PA. Messiah College, 2010).

²⁷Ibid.

GLOSSARY

Assessment – The dynamic and iterative process of collecting and analyzing evidence in order to identify and implement improvements in policy and practice.

Disability – A “person with a disability is anyone who has a physical or mental impairment that substantially limits one or more major life activities, has a record of such an impairment, or is regarded as having such an impairment” (ADA). Disabilities occur in complex contexts which can be dynamic over time and relate to particular circumstances. One can be more or less disabled based on the interaction between the person and individual, institutional and social environments. Social and economic status may play a role in the prevalence and impact of disability (WHO).²⁸

Diversity – A broad and evolving concept defined as the presence and participation of people who differ. Diversity includes interrelated dimensions of human identity such as race, ethnicity, gender, biological sex, sexual orientation, socio-economic status, nationality, citizenship, religious affiliation, and mental and physical abilities. Diversity encompasses complex differences and similarities in perspectives, identities, and points of view among members of an institution as well as among individuals who make up the wider community.

Gender – A term used to describe those characteristics of women and men which are socially constructed; sex refers to those which are biologically determined.

Ethnicity – A description of a population whose members identify with each other, usually on the basis of presumed common genealogy or ancestry.²⁹

Inclusive Excellence – An “active, intentional, ongoing engagement with diversity in interpersonal relationships, in the curriculum, in the co-curriculum, and in the communities with which students, staff, and faculty connect.”³⁰ In the context of Messiah College, inclusive excellence incorporates the work of social justice and reconciliation.

Race – The commonly held conception of race is “any of the varieties or populations of human beings distinguished by physical traits such as hair, eyes, skin color, body shape, etc.” However, it is generally accepted by sociologists, anthropologists, and biologists that race is a social construct and not a biological reality; therefore, in an effort to not perpetuate this social construct, this plan intentionally avoids the use of the term where possible.

Reconciliation – The ongoing process of restoring broken relationships and systems to the way God intended. Reconciliation is about restoring justice, including humanity’s justification by God, the renewal of interpersonal relations, and the transformation of society.³¹

²⁸ Americans with Disabilities Act (ADA). <http://www.eeoc.gov/laws/types/disability.cfm>

²⁹ Smith, Anthony. *The Ethnic Origins of Nations*. (Oxford: Blackwell, 1987).

³⁰ AAC&U, “Making Excellence Inclusive”

³¹ DeGruchy, John. W. *Reconciliation: Restoring Justice*. (Minneapolis, MN: Augsburg Fortress Press, 2002): 2

THEME ONE — Foundational Outcomes

The four goals under this first theme are foundational or supportive of the subsequent themes in this plan. The overarching purpose of these foundational goals is to systematize a sustainable, mission-driven commitment to diversity and inclusive excellence through the development of appropriate structures, institutional leadership and commitment, and dynamic community engagement.

Goal One: Inclusive excellence will be present in the College’s strategic planning, including fundraising and allocation of resources.

Partner with campus offices to ensure that diversity and inclusive excellence initiatives are properly funded. (Vice President for Finance and Planning)

The Development Office will continue to align its strategic plans in response to the College’s diversity and inclusive excellence priorities as outlined in the Institutional Strategic Plan and actively cultivate new donors who wish to support students from historically underrepresented populations. (Development)

Goal Two: College leadership and administrative offices will support diversity and inclusive excellence through the development and implementation of annual action steps aligned to the themes and goals of the strategic diversity plan.

Work with each department within student affairs to develop and complete diversity goals. (Vice Provost/Dean of Students)

Write and implement a strategic plan for the Office of Alumni and Parent Relations based on the recent Program Review, with a special emphasis on engaging underrepresented alumni as well as alumni of graduate programs. (Director of Alumni and Parent Relations/Vice President for Advancement)

Goal Three: College leadership will engage the broader community in ways that intentionally support the diversity and inclusive excellence goals of the College.

Design and implement strategies for board of trustee’s education and development regarding inclusive excellence. (President)

Work with the board of trustee’s governance committee to identify, recruit, and retain prospective trustees from diverse backgrounds. (President)

Invite members of Alumni Council to participate in the civil rights bus tour. (Director of Alumni and Parent Relations)

Recruit new Alumni Council and Parent Council members from under-represented populations. (Director of Alumni and Parent Relations/Vice President for Advancement)

Goal Four: The College will develop and maintain an assessment plan for diversity and inclusive excellence.

Annually assess and review the diversity goals/action steps of the College.
(Special Assistant to the President & Provost for Diversity Affairs/Diversity Committee)

THEME TWO — Compositional Outcomes

The four goals under this second theme are primarily about the compositional make-up of the College's campus community. The overarching purpose of these goals is to recruit and retain students, faculty, staff and administrators who help facilitate the College's commitment to diversity and inclusive excellence.

Goal One: Implement and assess recruitment and retention strategies to increase rates of domestic diversity of both undergraduate and graduate students.

Establish an SEH Inclusive Excellence Task Force with the goal of developing a document that serves as guide for best practices in inclusive excellence and promoting student success & persistence for a diverse student body in SEH fields.
(Dean, School of Science, Engineering, and Health)

Develop enrollment goals and strategies (mou's, partnerships, financial aid/scholarships, etc...) that specifically list under-represented student goals.
(Dean, School of Graduate Studies)

Continue to reexamine undergraduate student financial aid packaging policies in order to strategically balance responsible recruitment goals with consideration for diversity and inclusive excellence including:

- 2018-19 – continue to utilize the stacking approach to financial aid that includes the addition of need-based grants with merit scholarships
- Fall, 2018 - consider and develop new approaches to recruiting via multicultural scholarships for Fall 2020 that potentially increases the reach of the R.H. Flowers Scholarship. (Vice President for Enrollment Management)

Admissions will recruit both international and domestic students into the Academic English Program for Fall, 2019. (Vice President for Enrollment Management)

Work with the Retention Team and colleagues in the Office of Multicultural Programs during the 2018-19 academic year on outreach and intervention for underrepresented students who are not part of the Martins and R.H. Flowers Scholarship Programs. (Vice President for Enrollment Management)

Receive and prioritize recommendations from the report of the Latinos at Messiah Working Group. (Vice President for Enrollment Management)

Work to identify and cultivate donors who wish to establish scholarship support for domestic underrepresented students. (Vice President for Advancement)

Goal Two: Implement and assess recruitment and retention strategies to increase rates of international undergraduate and graduate students.

Optimize current relationships abroad in Malaysia even as we continue to invest in new possibilities in China and the Bahamas. (Vice President for Enrollment Management) Specific actions include:

- 2018-19 – Work with new partners in China and elsewhere, seeking to enroll international students into the AEP for fall, 2019.
- 2018-19 – Build on a new mou with the Bahamian Ministry of Education to enroll up to three new students from the Bahamas for Fall, 2019.
- Spring, 2019, The President and Associate Vice President for Enrollment Management will visit strategic partners and parents in Malaysia to build and nurture relationships.

Work to identify and cultivate donors who wish to establish scholarship support for international students. (Vice President for Advancement)

Goal Three: Implement and assess strategies to effectively recruit, hire, and retain employees who demonstrate a commitment to diversity and inclusive excellence.

Deepen School of Humanities engagement with inclusive excellence through the hiring process in BRS, English, and History. To accomplish this the SOH: will ensure all slates of finalists contain diverse candidates, ensure that cultural intelligence is a criteria for all hires, ensure that search committees have advocates for inclusive excellence, and that search committees discuss the relationship between goals of the College in inclusive excellence and the hiring process. (Dean, School of Humanities)

In conjunction with the Office of Diversity Affairs, research educational programming related to bias and cultural intelligence in employment processes (networking, search, hiring, and retention) in order to develop on-line training for search committees and departments. (Director of Human Resources & Compliance)

Implement additional student employment supervisor training that prepares student employee supervisors to effectively mentor, coach and supervise a diverse student population. (Vice President for Human Resources & Compliance)

Goal Four: Implement and assess strategies to effectively recruit, hire, and retain employees from historically underrepresented populations.

Assess and revise the faculty hiring toolkit (Provost and Director of Human Resources & Compliance)

Commit that at least one finalist in the Graphic Design search will come from a historically underrepresented population. (Dean, School of the Arts)

Seek to hire a more diverse staff (Professional Group Exercise Instructors, Student Leaders, and Fitness Center Monitors) that reflect a range of age, gender, physical abilities, exercise style, and background. In addition, all programs implemented by the fitness center and wellness committee should target a wide range of class years, employees, men and women, and fitness levels. (Director of Fitness Center)

Respond to concerns with gender dynamics and personnel imbalances in the School of Humanities. (Dean, School of Humanities)

Recruit at least one student from the Multicultural Student Council to serve on the College's social media team to help foster an inclusive perspective on the College's broader social media coverage. (Director of Communications)

THEME THREE — Campus Climate Outcomes

The three goals under this third theme are primarily about the climate or “feel” of the College's campus. The overarching purpose of these goals is to create and sustain a campus environment that is healthy and welcoming for all, thereby advancing the broader work of diversity and inclusive excellence.

Goal One: Collect, analyze and interpret data related to diversity and inclusive excellence that will contribute to the College's future strategic planning.

Partner with the College's Campus Climate Action Team, in developing appropriate responses (education, programming, etc...) to the Campus Climate Survey priorities designed to address the climate trends, concerns, and key issues related to the experience of students and employees. (Vice President for Human Resources & Compliance)

Implement focus groups with underrepresented students to elicit feedback on ways to enhance our practices of inclusivity and implement recommended strategies by the Spring semester. (Director of Counseling and Health Services)

Conduct a campaign to gather the most accurate contact information for alumni from underrepresented populations. (Director of Alumni and Parent Relations)

Assess current protocols used to guide compositional diversity in the College's print and digital communications—especially as they relate to supporting the

work of the admissions teams in meeting their inclusive excellence goals.
(Director of Marketing and Communication)

Goal Two: Take concrete steps to educate and promote greater understanding of cultural intelligence leading to more meaningful campus interaction between and among all community members.

Explore the possibility of making a virtual reality simulation of the civil rights tour with the purpose being to provide more quickly and broadly at least a portion of the experience of the tour for the campus community. (Vice President for Information Technology/Associate Provost)

Include a dedicated session on the Diversity Strategic Plan and cultural intelligence in Provost's Seminar. (Director of Faculty Development/Associate Provost)

Continue to work with diversity advocates in creating inclusive practices and an inclusive culture in Student Affairs. (Vice Provost/Dean of Students)

Meet regularly with student liaisons from the School of the Arts to discuss issues of climate in the school related to inclusive excellence. (Dean, School of the Arts)

Host events in the School of Business, Education, and Social Sciences to promote diversity for our students, faculty, and community. (Dean, School of Business, Education, and Social Sciences) Specific initiatives include:

- Bring the traveling exhibit "Telling A People's Story" to campus.
- Co-host the African American Read-In sponsored by NCTE.
- Provide space for conversations around topics related to diversity, inclusive excellence, and cultural intelligence.
- Develop "Diversity Advocates" in BESS to strengthen attention to issues of diversity.

Host bias awareness workshop for admissions and financial aid in preparation for next steps in training for intercultural intelligence. (Vice President for Enrollment Management)

Work with the diversity/intercultural leadership team within Operations to develop programming in each department centered on a deeper understanding of issues related to cultural intelligence. (Vice President of Operations)

Equip department chairs and faculty to better understand links between leadership, cultural intelligence, and the inclusive excellence goals of the College. (Dean, School of Humanities)

Create intentional time and space for education, reflection, and discussion of issues related to diversity and inclusive excellence for professional staff members. (Director of the Agape Center)

Advance student understanding of the ways in which race and class enter into settings of congregational worship and discover ways to promote theological/biblical paradigms that contribute to diversity, inclusive excellence, and cultural intelligence. (Campus Pastor/College Ministries)

Become more familiar with the concept of cultural intelligence and begin to intentionally integrate it into programs as appropriate. (Director of the Intercultural Office)

By the end of the academic year, develop a plan for more inclusive Residence Hall games. (Director of Student Involvement and Leadership Programs)

Goal Three: Performance evaluations will incorporate a demonstrated commitment to diversity, inclusive excellence, and cultural intelligence.

Research streamlined, simplified performance feedback model that includes specific criteria related to diversity, inclusive excellence, and cultural intelligence. Identify model most appropriate to Messiah and present option to President's Cabinet. Develop communication protocol for implementing revised model. (Vice President for Human Resources & Compliance)

THEME FOUR — Educational Outcomes

The two goals under this fourth theme are primarily about education around diversity issues and themes on campus. The overarching purpose of these goals is to advance an educational program and educator development that enables educators and ultimately, students to critically and compassionately embrace diversity and inclusive excellence.

Goal One: The College will continue to develop innovative and sustainable educational programs that promote diversity, inclusive excellence, and cultural intelligence.

Assess opportunities for inclusive excellence in both capstone and majors building on general education questions. (Assistant Dean of General Education and Common Learning)

Continue to discuss and reflect on the challenges of studying and presenting inclusive art in a way that respects the art and the culture, and does not merely appropriate it. This includes reflecting on the role of power and privilege in the making and selling of art. (Dean, School of the Arts)

Improve accessibility for all in the courses and information systems we develop by following a universal design theme when available. Universal design will also

be used as a criteria in the selection of new vendors and decision to continue the use of current vendors of systems. (Vice President for Information Technology/Associate Provost)

Implement an educational program for Athletics Department personnel and student-athletes to critically and compassionately embrace diversity and inclusive excellence. (Executive Director of Athletics and Fundraising)

Support campus diversity strategic plan through staff development and programs/services. (Director, Career and Professional Development Center)
Specific actions include:

- Provide professional development session to Career and Professional Development Center team related to cultural intelligence.
- Work with Intercultural Office on collaborative programs to address unique needs of underrepresented students (international students, students of color, etc.)
- Determine ways to weave in the theme of diversity and inclusive excellence into ITC program (site visits, question for alumni panelists, debriefing questions with students.
- Identify articles or other resources (Ted Talks, podcasts, etc.) for staff to read/view and discuss.
- Be intentional about representation of employers and alumni in programming and story-telling.

Incorporate cultural intelligence training into divisional continuing education plans for all employees. (Vice President for Finance and Planning)

Development of programming and protocols related to the annual civil rights tour. (Diversity Committee)

Goal Two: The College will provide support for teaching, scholarship, and institutional service in ways that promote diversity, inclusive excellence, and cultural intelligence.

The Provost will work with the Office of Diversity Affairs and Faculty Development in developing an ongoing plan for inclusive excellence development and support for faculty. (Provost, Office of Diversity Affairs, and Faculty Development)

Faculty Development will develop a reading/webinar/resource list for supporting and developing Inclusive Excellence in Teaching. (Director of Faculty Development/Associate Provost)

Faculty Development will engage with the Office of Diversity Affairs to support ongoing diversity-related education and support for faculty. (Director of Faculty Development/Associate Provost)