

Question 9: How helpful was your college/university in providing help in the following areas? (continued)

		Messiah College		Comparison Group 1		Comparison Group 2		Alvernia University	
		N	%	N	%	N	%	N	%
Using the library	Very helpful	311	62.2%	687	52.8%	1,053	56.5%	145	72.9%
	Somewhat helpful	164	32.8%	507	39.0%	693	37.2%	51	25.6%
	Not very helpful	19	3.8%	79	6.1%	85	4.6%	3	1.5%
	No help available	6	1.2%	28	2.2%	33	1.8%	0	.0%

Question 13: How well did high school PREPARE you for your first-year college courses with regard to the following skill areas? (continued)

		Messiah College		Comparison Group 1		Comparison Group 2		Alvernia University	
		N	%	N	%	N	%	N	%
Library research	Very	138	28.0%	387	30.6%	562	30.7%	62	31.6%
	Somewhat	207	42.0%	508	40.2%	716	39.1%	83	42.3%
	Not very	116	23.5%	274	21.7%	410	22.4%	43	21.9%
	Not at all	32	6.5%	95	7.5%	144	7.9%	8	4.1%

Question 14: Overall, how CHALLENGING would you rate your first-year college courses with regard to each of the following skill areas? (continued)

		Messiah College		Comparison Group 1		Comparison Group 2		Alvernia University	
		N	%	N	%	N	%	N	%
Library research	Very	37	7.6%	108	8.6%	223	12.3%	17	8.7%
	Somewhat	203	41.6%	531	42.1%	819	45.2%	86	43.9%
	Not very	218	44.7%	468	37.1%	606	33.4%	69	35.2%
	Not at all	30	6.1%	154	12.2%	165	9.1%	24	12.2%

Question 22: How satisfied are you with each of the following aspects of your college? (continued)

		Messiah College		Comparison Group 1		Comparison Group 2		Alvernia University	
		N	%	N	%	N	%	N	%
Library facilities and resources	Very satisfied	187	37.9%	392	31.3%	629	34.8%	90	45.2%
	Generally satisfied	285	57.7%	733	58.6%	1,060	58.6%	101	50.8%
	Generally dissatisfied	9	1.8%	91	7.3%	76	4.2%	7	3.5%
	Very dissatisfied	0	.0%	11	.9%	14	.8%	0	.0%
	Not relevant	13	2.6%	24	1.9%	31	1.7%	1	.5%