

POSITION: Service Trip Participant Coordinator

HOURS: 10 hours/week for 30 weeks

DRESS: Casual (Business casual on special occasions)

PRIMARY SUPERVISOR: Assistant Director of the Agapé Center

TEAM LEADER: Service Trips Director

SPECIAL QUALIFICATIONS:

- 1. Organizational skills and the ability to work on several on-going projects at the same time
- 2. Detail-oriented
- 3. Ability to be a 'team player'
- 4. Effective interpersonal communications skills
- 5. A workable knowledge Microsoft Word (Microsoft Excel helpful, but not required)

PRIMARY DUTIES:

- 1. Work with the Service Trips Director to update the Service Trips application, using Terra Dotta
- 2. Facilitate recruiting, interviewing, placing and communicating with team leaders, participants and drivers for each service trip.
- 3. Revise, edit, and distribute a leadership manual for service trip team leaders.
- 4. Organize and lead team leader meetings before Fall, J-Term, and Spring Break.
- 5. Maintain regular contact with participants to provide answers to any questions that they may have.
- 6. Verify leaders and participants have submitted trip deposits and paperwork (i.e., emergency contact; health information, etc.) prior to trip departure.
- 7. Gather participant medical and emergency contact information for risk-management purposes.
- 8. Regularly gather information and assessment from leaders & participants to improve programming.
- 9. Work with Director on team trainings, team debrief, and team-building opportunities.
- 10. Collaborate with the Agapé Center Office Assistant and/or the Website & Assessment Coordinator to update the Agapé Center website with upcoming domestic service trip opportunities.
- 11. Meet weekly with Service Trips Teams.
- 12. Collect photos and stories from Service Trip participants and upload them to the various social media platforms, including Facebook, Twitter, and Instagram.
- 13. Develop and work toward goals that align with the vision, purpose, and objectives of Service Trips.
- 14. Participate in mandatory Agapé Center trainings, including Fall/Spring training and Team Time.
- 15. Fill out Educational Plans and Fact Sheets, as requested.
- 16. Assist with front office coverage (working upstairs, answering phones and questions), as needed.
- 17. Perform other duties as prescribed by Agapé Center supervisor.