

## ANNOUNCEMENT REGARDING NEW HEALTH SERVICE FEES

AUGUST, 2010

Beginning August 01, 2010, Health Services will have a new schedule of user fees. These fees will include fees for provider visits and certain procedures administered by the provider and RN's. While the Engle Center has charged a variety of fees in the past, this is the first time we have charged for provider visits or for some of the procedures that will now be on a fee basis.

It will come as no surprise to students that economic pressures are much greater than in the past, and the cost of attending Messiah stretches the budgets of most families, requiring sacrifice for many. The College in general, and Health Services, in particular, have sought to be good stewards of the resources available, and limited the cost increases we have imposed. We have come to the point, however, where our choices are to reduce staff and services, or implement fees. Choosing the latter option, we believe, is best for our students, whose excellent health and wellness are important ingredients in a successful college experience. Students will continue to have access to free nursing care, 24 hour a day RN on-call consultation, free pharmacy delivery, and educational resources available through our website and educational outreach team. In addition, personal counseling and nutritional counseling services remain free of charge to full time students.

For most students, the costs for our services will be well below what is charged in the community. We recognize, however, that there are hardship cases in which some students, under some conditions, will be unable to pay for services at the Engle Center. If you believe you are in that situation, please notify Deb Wolf or Tracy Thomas at the front desk of the Engle Center and they will advise you as to what steps to take. What is most important is that each individual student gets the care that is needed.

The Engle Center does not file claims with students' insurance companies; it will, however, provide a bill which can be used by the student to file a claim. For those students who subscribe to the College sponsored plan, a claim form will be provided upon request at the time of service. Please consult with your plan's brochure for coverage allowed.

Thank you for your understanding with this matter. If you have questions or concerns, you may contact Judy Groop, Coordinator of Health Services, or Phil Lawlis, Director of Counseling and Health Services.

Meanwhile, we will continue to evaluate how we may best care for the health needs of the students of Messiah College in ways that are both fair and reasonable.

Judy Groop, BSN, RN-BC  
Coordinator of Health Services

Philip J. Lawlis, Ph.D.  
Director of Counseling and Health Services