Moving on? Here’s how to keep your AT&T wireless service.

Your relationship with your employer is ending, but that doesn’t mean your relationship with AT&T has to end with it. It’s easy to keep the wireless service you’ve come to rely on, often with the same wireless number, rate plan and features you’ve always enjoyed, including:

- The largest Mobile to Mobile community, with unlimited calling to 63 million AT&T customers.
- The ALLOVER ™ network: The largest digital wireless voice and data network in America. The ALLOVER network covers over 273 million people and is growing.
- Cutting-edge technology with the latest and greatest phones and accessories—including many that are only available through AT&T.

In most cases you can keep your current wireless number and phone (including any stored personal contacts), as well as your rate plan and features.* Simply call and speak to one of our dedicated service representatives to discuss the details of your current plan and features and see if they will be impacted.

Instructions:

If you are an Individual Responsibility User (an account for which you are personally liable):

Call National Business Ordering at 1-888-444-4410 and advise the representative that you wish to “detach” your individual account from your employer’s Foundation Account Number. You will be able to keep your wireless phone number and individual account, but following the transfer of billing liability process, you will cease to be an Individual Responsibility User and will instead be treated as a regular consumer subscriber.

If you are a Corporate Responsibility User (with a line of service for which your company is liable):

Call National Business Ordering at 1-888-444-4410 and advise the representative that you wish to “detach” your line of service from your employer’s account. If your company has authorized you to keep your phone number, the representative will assist you with a “Transfer of Billing Liability,” to move your line of service from your employer’s liability to a new account in your name, for which you are personally liable. You will be subject to a credit check and will be asked to agree to a new service agreement.

If your employer has not agreed to allow you to keep the number, no worries. Call AT&T at 1-888-444-4410 and choose option 1 for “Sales,” to activate a new line of service on a consumer account in your name, so you can continue to enjoy the advantages of wireless service from AT&T.

If you have any questions or need assistance, give us a call at 1-800-331-0500.

*As a Corporate Responsibility User under a corporate account, you will need the consent of your employer to keep the wireless number and/or equipment you have been using. In addition, some business-only rate plans are not available to individual subscribers, so you will need to select a different, generally available plan when you transfer service to a personal account.

IMPORTANT INFORMATION:
Service provided by AT&T Mobility. Coverage not available in all areas. Transfer of Service: Additional requirements and restrictions apply. Subject to AT&T’s policies and procedures, which are subject to change without notice. Ask your representative for details. © 2007 AT&T Knowledge Ventures. All rights reserved. AT&T and the AT&T logo are registered trademarks of AT&T Knowledge Ventures.