

**From:** "Michele Simon" <Michele.Simon@etopaz.com>  
**To:** "Susan Smith" <Smith@messiah.edu>  
**Date:** 5/14/2004 12:34:44 PM  
**Subject:** RE: More company info

Thank you for your interest in Topaz International. We are an independent corporation. We are contracted by corporations and agencies to conduct audit and related travel studies. We are paid by agencies as well as corporations but do not have any ties to any other company. We pride ourselves on being an independent, non-biased third party firm.

I hope this answers your question, however please feel free to contact me should you have any other questions.

Best regards,

Michele Simon  
Director of Marketing  
TOPAZ International, Ltd.  
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-----Original Message-----

From: Susan Smith [mailto:Smith@messiah.edu]  
Sent: Friday, May 14, 2004 6:35 AM  
To: Michele Simon  
Subject: More company info

Dear Ms. Simon,

Your company has recently been brought to our attention by our current travel agent as a good source of providing competitive airfare data. I visited your website and the About Us page, but still had a question that I was hoping you would be able to answer. It says that you are an independent firm. Does this mean that you are retained by unassociated corporate businesses to conduct these audits and not connected to any travel agency or like concern? I would just like to double check that fact. Thank you in advance for your reply.

Susan M. Smith  
Assistant to the Director  
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