SECTION EIGHT

ACADEMIC POLICIES
8 ACADEMIC POLICIES

8.1 ACADEMIC ASSISTANCE

8.1.1 Academic Advisors. Each student is assigned to an academic advisor based upon the student’s major.

8.1.2 Support Services for Students. The University provides a variety of resources to students, including the Office of Academic Accessibility, the Career and Professional Development Center, and the Engle Center for Health and Counseling.

8.1.3 Math Help. Tutoring help is provided by the Department of Computing, Mathematics, and Physics throughout the academic year for students who desire assistance with math, statistics, programming, and physics courses.

8.1.4 Academic Strategies. This two-credit course offered each semester is mandatory for provisionally admitted first-year students and highly recommended for students who are on probation or otherwise need help with academic skills.

8.1.5 The Writing Center. The Writing Center offers students personal assistance with any writing projects. Clients work one-to-one with peer tutors who are trained to help them work on individual assignments and to help them develop the writing skills they will need throughout their careers. Workshop tutoring is useful to students at all levels of competence, and it is especially helpful for those who lack confidence in their writing abilities.

8.1.6 The Learning Center. The Learning Center offers students personal assistance with study skills and teaches the student to apply those skills to the course content the student is attempting to master. The Center is available and beneficial to students of all levels of competence and should not be perceived as remedial. Students benefit from the one-on-one interaction with a trained tutor who tailors the sessions to each individual’s needs. Additionally, small study groups are formed as needed. Although some students are faculty referrals, self-referrals are most welcome.

8.1.7 Supplemental Instruction targets “high risk” courses rather than “high risk” students. Most supplemental instruction to date has been in the sciences. The University pays trained Supplemental Instruction leaders to attend class lectures, take notes, read course material, then plan and conduct three or more review sessions outside of class each week. The Supplemental Instruction review sessions are interactive and utilize a variety of collaborative learning strategies as they combine how to learn with what to learn. Students acquire effective study strategies as they review course material and prepare for tests. The sessions are not remedial, but beneficial to all who choose to attend. Statistical data suggest that students who
attend Supplemental Instruction sessions earn one-half to a full letter grade higher than students who choose not to attend.

8.1.8 **Office of Academic Accessibility**

8.1.8.1 Students with disabilities requiring accommodation in classes, programs, or services can arrange for accommodations through the Office of Academic Accessibility. Students are required to self-identify, present current documentation of eligibility (generally no older than 3-4 years) and specify any needed accommodations. Following verification of eligibility, an accommodation profile is developed with the student.

8.1.8.2 Students are then provided with a document verifying their eligibility and the accommodations for which they qualify. For campus-based courses, students may submit a copy of their accommodation letter to any instructors from whom they wish to request accommodations. They must discuss with their instructor how the accommodation will be provided. That dialogue should continue periodically throughout the course, especially if further adjustments are necessary. Failure to verify need for eligibility early in the semester may limit the student’s options for completing course requirements because accommodations cannot be provided retroactively.

8.1.8.3 The University reserves the right to deny an accommodation if that accommodation fundamentally changes the nature of the course, or if it results in lowered course standards. Furthermore, the ADA allows the University to offer an alternative, less-expensive accommodation when that alternative is as effective as the requested accommodation. The University is committed to helping students and instructors find workable solutions that meet student needs while preserving course integrity.

8.1.8.4 For online courses, the nature of the instructional process may require a different set of accommodations than those required for traditional courses. When a student with a disability needs to request an accommodation, the student should contact the Office of Academic Accessibility to verify eligibility, and to describe the perceived barrier. The student is expected to work cooperatively with the instructor and the Office of Academic Accessibility to develop appropriate accommodations when possible. The University will actively work to assure that all course materials are available in a form that assures students full, equal access to content and instruction.

8.1.8.5 Students who think they may have a disability but who have not been evaluated are encouraged to meet or speak with the Director of Academic Accessibility to arrange an off-site assessment to determine whether their learning difficulties meet the definition of a disability under the Americans with Disabilities Act and its revisions. This can be a lengthy process. The Office of Academic Accessibility can in some situations offer temporary accommodations during the time when a student is actively pursuing evaluation for eligibility under the ADA. Temporary accommodations are available for a maximum of one semester.

8.1.9 **Academic Updates.** Academic Update forms are now available on-line to faculty for the purpose of informing students that they are performing poorly or are failing a
given course. After the faculty member completes the form, it is submitted and distributed to the student, the student’s academic advisor, and appropriate Residence Life staff.
8.2 UNDERGRADUATE ACADEMIC CALENDAR [Approved 04/23/03, Community of Educators Senate]

8.2.1 Background. The Community of Educators has primary responsibility for the Academic Calendar. The Community of Educators initiates actions for the Academic Calendar and after receiving a recommendation from the University Council, makes final recommendation to the President.

8.2.2 Parameters [Revised 11/23/04, Community of Educators Senate; Approved 04/15/2020, University Council; Approved 04/23/2020]

8.2.2.1 Semesters run with the following breaks and parts of term:
   a. Fall: 8 weeks; 1-week break; 8 weeks; Christmas Break (8-1-8)
   b. Spring: 1-wk GRAD Accel./Intsv.; 8 weeks; 1 week break; 8 weeks; May Development Week (1-8-1-8-1)
   c. Summer: 6 weeks; 1-week break; 6 weeks; 1-week break (6-1-6-1)

8.2.2.2 Online classes will typically run for 8 weeks in spring/fall and 6 weeks in summer. Instructional hours will be fulfilled for each course within the part of the term.

8.2.2.3 The last UG fall semester final will be on a Thursday and be between 12/14-12/19.

8.2.2.4 The end of the second week 8-week term in the fall semester will end on Saturday between 12/17-12/21.

8.2.2.5 The earliest start in the spring semester will be January 2nd for GRAD intensive, January 8th for all other GRAD/ADP courses, and January 9th for traditional UG courses.

8.2.2.6 The latest start in the spring semester will be January 8th for GRAD intensive and January 14th for GRAD/ADP courses, and January 15th for traditional UG courses.

8.2.2.7 Given PA state regulations, UG classes will meet for 14 weeks of instruction (2100 minutes of class time per term), with length of classes as follows.
   a. MWF: 50-minute classes; 42 meeting times (excluding finals)
   b. TTH: 75-minute classes; 28 meeting times (excluding finals)

8.2.2.8 There are four days of undergraduate final exams in both the fall semester and the spring semester.

8.2.2.9 Fall and spring semesters include a working In-Service Day (GR and UG) during which daytime classes are cancelled.

8.2.2.10 To stay in line with seat time requirements, In-Service Days will fall on a Tuesday during the first half of each semester, typically in September and February.

8.2.2.11 Days Off:
   a. Spring Semester: MLK Birthday, Spring Break (one week), the F/M around Easter, and Service Day
   b. Summer Semester: Mid-summer break (one week) and 7/4 (though summer break frequently encompasses 7/4)
   c. Fall Semester: Fall Break (one week) and W-F of Thanksgiving.

8.2.2.12 May Term begins the second Monday after UG Commencement.

8.2.2.13 May Term ends the Friday of the third week of the term.
8.3 ACADEMIC DEFINITIONS

8.3.1 Bachelor of Arts. The B.A. degree is conferred for completion of a program with focus on broad and liberal education in the humanities, arts, social sciences, and sciences. Curricula leading to the B.A. emphasize ways of knowing and approaches to understanding consistent with the liberal arts. B.A. requirements typically promote broad preparation within the discipline and among related fields.

8.3.2 Bachelor of Science. The B.S. degree is conferred for completion of a program with focus on in-depth education in the sciences, social sciences, or professional fields. Curricula leading to the B.S. emphasize ways of knowing and approaches to understanding consistent with the sciences and/or professional or pre-professional preparation. B.S. requirements typically promote depth of preparation within a discipline and/or related disciplines.

8.3.3 Specialized Degrees. Messiah University may offer specialized degrees such as Bachelor of Science in Nursing (B.S.N.) or Bachelor of Science in Engineering (B.S.E.). Students completing two specialized degrees, assuming each discipline earns the minimum number of distinct credits, may be eligible to earn dual degrees (e.g., B.S. and B.S.E, or B.S.B.M.E. and B.S.C.E.).

8.3.4 Bachelor of Arts and Bachelor of Science for Same Discipline. Messiah University allows a department to apply to offer both a B.A. and a B.S. in the same discipline. When this occurs, appropriate distinctions must be made in the required curricula and the new program approved as a new major.

8.3.5 Major. A prescribed set of courses and other requirements recommended by the department and approved by the Community of Educators as a valid representation of the area of study. Generally these courses focus on a specific academic discipline; however, there are some interdisciplinary majors which include work from two or three disciplines. Satisfactory completion of this prescribed set of courses leads to a degree in that area of study.

8.3.6 Interdisciplinary Majors. Interdisciplinary Majors are major programs that combine in-depth study in at least two disciplinary areas that cross department lines.
   a. In some instances the educational focus will be on learning objectives requiring a synthesis of two or more discrete disciplinary areas (e.g., Biopsychology, Digital Media, Sustainability etc.).
   b. In other instances, the educational focus is an issue or theme that can naturally be addressed by a number of disciplines (e.g., Peace and Conflict Studies, Leadership, Women Studies, Cultural Studies, Humanities, etc.).

8.3.7 Double Major. [Approved 4/28/08, Community of Educators Senate]
a. Students at Messiah may complete more than one major within the normal
timeline and requirements for earning their baccalaureate degree.
b. Unless additional requirements are met (see the “Dual Degree Policy”), a student
completing two majors will in all instances graduate with one degree type (either
a B.A. or a B.S.).
c. A student pursuing a double major must determine which major is the primary
major and which is secondary. The primary major determines whether a B.A. or a
B.S. will be granted.
d. The primary major is also the standard by which General Education, other
requirements, and the degree are determined.
e. In pursuing a double major, no more than one-third of the credits a student uses
to complete the primary major may be used toward the requirements for a
secondary major. Conversely, no more than one-third of the credits a student uses
to complete the secondary major may be used toward the requirements for a
primary major. [Approved 2/15/11, Academic Council]
f. A student completing a double major receives only one diploma and one degree
representative of the primary major.
g. One cumulative GPA is calculated, and it is based on all the credits earned at
Messiah.
h. Graduation honors are based on the GPA of credits earned at Messiah in the same
fashion as a student completing one major.
i. If the required work for both majors is completed by graduation or within one
calendar year of the commencement ceremony at which the first major was
awarded, both majors are noted on the final transcript.

8.3.8 Dual Degree Policy. [Approved 4/28/08, Community of Educators Senate, Administrative updates
9/30/2021]

a. A dual degree is the concurrent awarding of two different majors each with a
different baccalaureate degree type, e.g., a B.A. and a B.S. This may include two
B.S specialized degrees, assuming each discipline earns the minimum number of
distinct credits (e.g., a B.S. and a B.S.E. or B.S.B.M.E. and a B.S.C.E.)
b. In order to graduate with dual degrees, the following conditions must be met.
   1. Each major must have a minimum of 24 unique credits.
   2. The student completes the general education requirements related to each
      major. (Note: waiver and education reductions only apply for primary
      major.)
   3. At least 30 additional credits beyond the larger baccalaureate degree program
      are completed.
c. One cumulative GPA is calculated, and it is based on all the credits earned at
Messiah.
d. Graduation honors are based on the GPA of credits earned at Messiah in the same
fashion as a student completing one degree.
e. Commencement protocol:
   1. Both degrees will be listed in the program.
   2. Students must march with the department of their primary major.
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3. Students will only “walk” once in the commencement ceremony. However, students will be issued two diplomas, one for each degree earned.

8.3.9 Subsequent Degree Policy. [Approved 4/28/08, Community of Educators Senate; Administrative updates, 9/30/2021]

a. A student with a degree from Messiah can return to the University and graduate with a different second degree.

b. The following conditions must be met.
   1. The student must matriculate as a student of Messiah University.
   2. The student must complete all the requirements for a second major.
   3. The second degree must be different from the degree already earned from Messiah, e.g., a B.A. and a B.S. This may also include a second B.S. specialized degree, assuming each discipline earns the minimum number of distinct credits (e.g., a B.S. and a B.S.E. or B.S.B.M.E. and a B.S.C.E.)
   4. Each major must have a minimum of 24 unique credits.
   5. The student must complete the general education requirements related to the major of the second degree.
   6. At least 30 credits must be completed at Messiah beyond the credits required and earned in completing the first degree.

c. The cumulative GPA is based on the Messiah courses that are counted toward the completion of the second degree. The cumulative GPA is calculated based on all Messiah course work.

d. Graduation Honors are granted in accordance with the University policy.

8.3.10 Minor. A prescribed set of courses which focuses on a particular academic discipline. The goal is to allow the student to develop some depth of understanding in that discipline. Minors require 18 course credits with a maximum of 28 allowed.

8.3.11 Concentration. A prescribed set of courses in a sub discipline of a major or closely related discipline consisting of a minimum of 12 and a maximum of 36 credits. Students may complete the requirements for more than one concentration. The requirements for concentrations will be delineated in the catalog. Concentrations will be included in official counts or lists of Messiah University majors and/or programs.

8.3.12 Emphasis. A prescribed set of courses in a sub discipline of a major or closely related discipline consisting of a minimum of 12 credits of requirements. The requirements will be delineated in the catalog. Emphases will not be included in official counts or lists of Messiah University majors and/or programs.
8.4 ACADEMIC INTEGRITY POLICY [Revised 5/14/2013, Community of Educators Senate]

8.4.1 Policy. Personal integrity is a behavioral expectation for all members of the Messiah community: administration, faculty, staff, and students. Violations of academic integrity are not consistent with the community standards of Messiah University. These violations include:

8.4.1.1 Plagiarism. Submitting as one’s own work part or all of any assignment (oral or written) which is copied, paraphrased, or purchased from another source, including on-line sources, without the proper acknowledgment of that source. Examples: failing to cite a reference, failing to use quotation marks where appropriate, misrepresenting another’s work as your own, etc.

8.4.1.2 Cheating. Attempting to use or using unauthorized material or study aids for personal assistance in examinations or other academic work. Examples: using a cheat sheet, altering a graded exam, looking at a peer’s exam, having someone else take the exam for you, sharing information about exams, using any kind of electronic mobile or storage devices (such as cell phones, PDA’s, Blackberry, iPhones, iPads, Flash drives, DVD’s, CD’s, photocopy pens) for unapproved purposes, communicating via email, IM, or text messaging during an exam, using the internet, sniffers, spyware or other software to retrieve information or other students’ answers, etc.

8.4.1.3 Fabrication. Submitting altered or contrived information in any academic exercise. Examples: falsifying sources and/or data, etc.

8.4.1.4 Misrepresentation of Academic Records. Tampering with any portion of a student’s record. Example: forging a signature on a registration form or change of grade form.

8.4.1.5 Facilitating Academic Dishonesty. Helping another individual violate this policy. Examples: working together on an assignment where collaboration is not allowed, doing work for another student, allowing one’s own work to be copied.

8.4.1.6 Computer Offenses. Altering or damaging computer programs without permission. Examples: software piracy, constructing viruses, introducing viruses into a system, copying copyrighted programs, etc.

8.4.1.7 Unfair Advantage. Attempting to gain advantage over fellow students in an academic exercise. Examples: lying about the need for an extension on a paper, destroying or removing library materials, etc.

8.4.2 Education Regarding Academic Integrity Policy. Messiah University is responsible to clearly articulate the Academic Integrity Policy to students by publishing it in the student handbook and by informing all incoming students of this policy through the new student orientation program. Faculty should reference the policy in their course syllabi. However, primary responsibility for knowledge of and compliance with this policy rests with the student.

8.4.3 Records of Violations of Academic Integrity. As the custodian for student education records, the Registrar will maintain records of academic integrity violations for all students in accordance with the University’s Schedule for Records Retention.
8.4.4 **Procedures for Perceived Violations of Academic Integrity**

a. If a violation of the Academic Integrity Policy is suspected, the faculty member should discuss the incident with the student(s) and determine to the faculty member’s satisfaction whether or not a violation has occurred.

b. If the faculty member determines that it is more likely than not that the student is innocent, the student should be informed of this determination in writing. No report of the incident or of the faculty/student meeting should be filed with the Dean.

c. If the faculty member determines that it is more likely than not that a violation has occurred, he/she should send a formal report to the student, and copy the Dean of the faculty member’s school and his/her Department Chair. The formal report should include a complete description of the incident, including date of the violation, the nature or type of the violation, and the nature and type of evidence. The formal report should also include appropriate sanctions. The Dean will send copies of the faculty member’s report to the student’s advisor(s).

d. Faculty teaching a course that is not housed in an academic department should send the formal report to the Associate Provost, who will direct it to the appropriate Dean or Supervisor.

e. The faculty member should keep originals of tests, papers, etc., that provide evidence of the violation.

f. With issues related to computer offenses or misrepresentation of academic records, the case may be referred to the Associate Dean of Students Office for processing.

g. If a staff member or an administrator discovers violations of the Academic Integrity Policy, he/she should contact the School Dean of the school in which the violation occurred, who will contact the student.

h. The student may appeal in writing to the academic department in which the course is offered. A student’s intent to appeal a faculty member’s response to a violation must be communicated to the Department Chair in writing within one week of the receipt of the written notification from the faculty member dealing with the incident. The faculty member filing the initial report of a violation should be recused from the department committee handling the appeal. A student in a course that is not housed in an Academic Department should appeal to the Associate Provost, who will direct the appeal to the appropriate Dean or Department. The Associate Provost should ascertain that a group of Faculty, with a majority of Ranked Faculty, will hear the appeal.

i. The student may appeal the decision of the academic department in writing to the School Dean, whose decision will be final.

j. When the appeal process ends, the Dean will notify the Registrar, and determine if this is a first or second violation.
8.4.5 Procedures for Multiple or Egregious Violations of Academic Integrity

a. If the student has committed two or more violations of academic integrity, or if the Dean determines that the violation is egregious, the Dean of the school in which the violation occurred will meet with the student who has committed the violation. Unless the violation is egregious, this meeting will take place after the appeals process ends.

b. The Dean of the school in which the violation occurred will consult with the faculty member who first determined that a violation had occurred; with that faculty member’s Department Chair; and with the Dean of the school of the student’s major, if other than the reporting Dean. The Dean of the school in which the violation occurred will determine appropriate sanctions.

c. The Dean of the school in which the violation occurred will notify the student in writing of the sanctions determined, and send copies to the student’s advisor(s), and to the Dean of the school of the student’s major, if other than the reporting Dean.

d. The student may appeal the decision of the School Dean in writing to the Provost, whose decision will be final.

8.4.6 Penalties for Violations of the Academic Integrity Policy

a. In all instances of violations of the Academic Integrity Policy, the faculty member will assign sanctions within the context of the course. If the violation is a second offense, or is determined to be an egregious offense, the School Dean will assign appropriate sanctions that go beyond the course. In the case of an egregious offense, the Dean may temporarily suspend the student before and during any appeal process.

b. For a non-egregious first offense, a faculty member may exercise broad discretion when responding to violations of the Academic Integrity Policy. The range of responses may include failure of the course to a grade reduction of the given assignment. The typical consequence for violations will be failure of the assignment. Some examples of serious offenses which might necessitate the penalty of the failure of the course include cheating on an examination, plagiarism of a complete assignment, etc.

c. The policy of the University is to act, whenever possible, in redemptive rather than merely punitive ways. We believe that simply to ignore an offense is to be neither loving nor redemptive. Consequently, if a second report of a violation of the Academic Integrity Policy is received, or if the Dean determines the violation to be egregious, the range of possible responses includes suspension of the student, disciplinary probation, or other appropriate sanctions.

8.4.7 Time and Record-Keeping Considerations

a. Academic integrity violations should be processed in a timely manner:
   1. Faculty should report academic integrity violations within a week of their discovery.
   2. Student appeals must be filed within a week of receiving the written report of an academic integrity violation.
3. The recipient of student appeals should acknowledge receipt of the appeal within one week.
   Timing constraints only apply when school is in session, but processing of violations may continue during breaks.

b. When violations occur at the end of the semester, faculty may file a grade of incomplete until the investigation and possible appeals are complete.

c. Academic Integrity Violations will continue to be processed if the student withdraws from the course in which the violation occurred.

d. Academic Integrity Violations may be reported within one semester after the course if first discovered at that time.

e. The final results of all Academic Integrity investigations, including all appeals, should be filed with the Registrar.

f. A record of academic integrity violations will be maintained by the Registrar in accordance with the University’s Schedule for Records Retention. However, undergraduate records will not count against students who return as graduate students.

g. If a student carries two majors, notification of Academic Integrity Violations will be sent to the Dean of the student’s primary major.

h. The School Dean will notify the faculty member filing the report and the student’s advisor(s) of the results of all appeals. In the case of multiple or egregious violations, the School Dean will also notify the Dean of the school of the student’s major, if other than the reporting Dean, of the results of any appeal.

i. On-campus program areas conducting required background checks of students (for example, teacher certification, professional advisor) should submit the students’ names and ID numbers to the registrar’s office for clearance. The Registrar will determine that an appropriate need to know exists under FERPA guidelines.

j. If a department chair and the registrar have established that that department chair has an on-going need to know about academic integrity violations, the registrar will automatically notify the department chair of any violations by students in that major after all appeals are resolved.
8.5   ACADEMIC PETITIONS

8.5.1 Academic Policies Petitions. When a student finds it necessary to request an exception to any academic policies, the following procedure shall be followed:
   a. The student completes an electronic Academic Policies Petition, which can be found on the Registrar’s Office web page.
   b. The form is then forwarded for the electronic signatures of the student’s Department Chair and academic advisor, and returned to the Office of the Registrar.
   c. The petition is then reviewed and acted upon by the Office of the Registrar.
   d. The decision will be indicated on the form, and copies will be available to the student and the student’s advisor via Dynamic Forms.

8.5.2 QuEST (General Education) Petitions. When a student desires to request an exception to a QuEST (General Education) requirement or a substitution for a QuEST (General Education) requirement, the following procedures shall be followed:
   a. The student completes an electronic QuEST (General Education) Petition, which can be found on the Registrar’s Office web page.
   b. The form is then forwarded for the electronic signature of the student’s academic advisor, and returned to the Office of the Registrar.
   c. The petition is then reviewed by the Office of the Registrar and the Assistant Dean of General Education.
   d. A copy of the petition with the decision will be indicated on the form and copies will be available to the student and the student’s advisor via Dynamic Forms.
8.6 ACCELERATED BACHELOR-MASTER'S DEGREE COLLABORATION
[Approved 4/19/05, Community of Educators Senate]

8.6.1 Parameters. Any such program must meet all of the following:
(a) The program fits with Messiah’s mission and identity.
(b) The program is financially viable and sustainable. It does not create a burden on existing programs or administrative offices. Any new costs must be covered by new income or by a reallocation of existing revenue.
(c) The approved Messiah curriculum is designed in such a way that Messiah’s curricular distinctives as expressed in both the General Education requirements and the major requirements are sufficiently maintained and exhibited.
(d) The program does not detract from or weaken existing programming by significantly reducing the students enrolled in Messiah’s major. In some instances, caps might be necessary to ensure the strength of existing programs.
(e) All approved programs are monitored and reviewed by the Office of the Provost to make sure that, individually and collectively, they are having a positive impact on Messiah’s overall curricular and cocurricular programming.
(f) The approved Messiah curriculum is designed to guarantee that a student who chooses not to complete the M.S. degree can finish the baccalaureate degree in at least a year.
(g) Coordination must be made with the academic departments which could be impacted by the program.

8.6.2 Rationale. There are several types of legitimate rationales. It should not be assumed that each and every rationale identified below must be met for a partner program to be approved.
(a) Provides a sound and desirable educational opportunity to exceptional students.
(b) Provides an opportunity to partner with a high-quality academic institution with such partnering leading to greater visibility and positioning for Messiah.
(c) Provides the opportunity for attracting a significant number of students who would otherwise not come to Messiah, i.e., it is an enrollment management strategy.
(d) Provides a strategy for better maintaining a desirable program area currently offered at Messiah.

8.6.3 Approval. Approving a specific collaboration would not imply that the door is now open for the development of graduate programs at Messiah. The Messiah University and Carnegie Mellon/Heinz School Collaboration 3-2 Program is not a Messiah graduate program; Messiah is providing only a B.A. degree. Any proposal for a Messiah graduate program would have to be made on its own and on different terms. The Carnegie Mellon/Heinz program in no way prejudices the outcome of any future discussion.
b. imply that the University has a serious and strategic interest in developing or expanding this genre of programming. All such programming would have to be analyzed independently in accordance with the above parameters and potential rationales for such programs.
8.7 ADVISING

8.7.1 General Guidelines

a. Personal student-faculty association provides the small university with unique opportunities to influence students. The concept of faculty as role models takes an added meaning in this setting.

b. All students, new and returning, need to feel that they belong. Faculty advisors can do much to help students acquire and maintain this sense of belonging.

c. The success of an advising program is dependent on the participation of everyone. It is a team effort.

d. Every faculty member is in a position to help students. The potential of each faculty advisor to help students depends upon faculty accessibility and availability.

e. An advisor cannot make decisions for an advisee, but he/she can be sympathetic, an understanding listener, and can offer various suggestions and possible solutions to the student’s questions or concerns.

f. A faculty advisor is commissioned to do an interpretive, preventative, and sometimes a corrective job.

8.7.2 Curricular Advising

In advising students regarding their academic programs, the following factors should be kept in mind:

a. The student’s satisfaction with the curriculum under which he/she is registered.

b. The student’s general progress, including semester and cumulative scholarship records.

c. Overall graduation requirements.

d. General Education requirements.

e. Requirements in the major or curriculum of specialization.

f. Desired sequence of courses.

g. Course prerequisites, restrictions, etc.

8.7.2.1 Crucial to effective advising is the availability of a faculty member to students. Faculty are expected to be available six to eight hours per week for student conferences, activity counseling, and committee work. Office hours should be announced to classes, posted on the faculty member’s office door, and filed with the School Dean’s office at the beginning of each semester.

8.7.2.2 An Advising Handbook is maintained by the Academic Advising Office. It is the faculty member’s responsibility to update his/her copy when replacement material is provided by the Academic Advising Office.

8.7.2.3 Advising Overloads, [Revised Ranked Faculty Meeting, 3/26/07] The normal advising assignment for each full-time Ranked Faculty member will be between 15 and 30 students, except in cases where a Ranked Faculty member is exclusively advising “undeclared students,” in which case the minimum shall be ten advisees. A Ranked Faculty member advising 30 students or more (as of December 1), in a case where all Ranked Faculty from the department meet normal advising expectations, will be granted .5 overload credit. A Ranked Faculty member advising 30 students or more
(as of May 1), in a case where all Ranked Faculty from the department meet normal
advising expectations, will be granted .5 overload credit.

8.7.2.4 Each year, every student will submit an evaluation of his/her academic advisor. The
results of this advisor evaluation will be sent to the academic advisor and the
Department Chair, and one copy will be placed in the academic advisor’s Evaluation
File. [Approved 5/2/05, Ranked Faculty Meeting]

8.7.3 Class and Group Advisors
a. It is the responsibility of every group advisor to interpret the aims and objectives
of the University to the group.
b. The advisor will attempt to guide the decisions of the group along the lines of
University principles and philosophy.
c. The advisor is the channel of understanding between the advisee and the faculty
or administration. Students will gain confidence if advisors act promptly on their
behalf.
d. A class or group advisor is responsible to provide a chaperon for each function. If
such a function includes an overnight stay off-campus, approval must be obtained
from the Vice Provost for Student Success and Engagement.
8.8 STUDENT CLASS ATTENDANCE AND ABSENCE POLICY [Revised 2/9/12, Community of Educators Senate]

8.8.1 Introduction
a. Class attendance is important to student learning and hence central to Messiah University’s educational mission; therefore, regular class attendance is expected. This entails physical attendance in the classroom for courses designated as operating in a face-to-face modality.
b. However, the University recognizes that certain types of educational activities take place outside the classroom and can lead to conflicts with class attendance. The purpose of this policy is to spell out guidelines for student attendance and absence, in general, and to clarify policy and protocol related to four out-of-class educational activities, in particular. These “University-endorsed” activities requiring University review and approval include:
   • Intercollegiate athletic contests (this does not include regularly scheduled practices or club sports)
   • Artistic performances (this does not include regularly scheduled rehearsals)
   • Academic field trips
   • Student presentations at professional conferences

8.8.2 Course Attendance Policies
a. Individual course policies on class attendance are left to the discretion of the instructor (or academic department). Individual faculty members (or academic departments) are expected to design and implement attendance policies that are supportive of the University-endorsed educational programming outside of the classroom and, to the extent it is possible, provide ways a student can make up the portions of the courses missed due to student participation in University-endorsed educational activities without penalty.
b. Attendance policies must be conveyed to students at the beginning of the semester and must be delineated in the syllabus. Attendance policies must address the following: (1) the extent to which physical or remote attendance is required, (2) the role absences play in the attendance policy, (3) the policy for making up absences, and (4) the impact of attendance/absences on student evaluation.
c. Faculty should be respectful of student schedules and the class time assigned to other courses. Faculty have been given an assigned time for their courses, and it is, in general, expected that instruction will take place within this designated time. Any exceptions must be stated in the syllabus.
d. If an out-of-class requirement in one course conflicts with the class time of another course, the faculty member making the out-of-class requirement must provide other ways for the student to fulfill the requirement of the required out-of-class requirement.

8.8.3 Procedures and Protocol for Absences Related to University-Endorsed Activities
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a. Steps will be taken to minimize student absences related to University-endorsed activities. Toward this end,
   1) All athletic contest schedules will be reviewed and approved by the Athletic Director and the Faculty Athletic Representative prior to the beginning of the semester.
   2) All artistic performance programming will be reviewed and approved by the Dean of the School of the Arts prior to the beginning of the semester.
   3) All academic field trips by faculty or departments will be reviewed and approved by the appropriate School Dean or the Assistant Dean of General Education and Common Learning (for IDS courses) at least one month prior to the activity.
   4) All student absences due to student professional presentations will be reviewed and approved by the appropriate School Dean at least one month prior to the activity.

b. All parties involved will be made aware of the scheduled absences well ahead of the date(s) of absence.
   1) To the extent it is possible, absences due to University-endorsed activities will be identified at the beginning of each semester or term.
      a) At the beginning of each semester the Faculty Athletic Representative will send all teaching faculty the approved dismissal times for all scheduled athletic contests.
      b) At the beginning of each semester the Dean of the School of the Arts will send all teaching faculty a schedule of approved performances which may result in class conflicts.
   2) Upon receipt and approval by the appropriate supervisor, anyone sponsoring the University-endorsed educational activity must complete the “Instructor Notification System” that is available in Banner Self Service under the Faculty and Advisors menu two weeks prior to the activity. This form must be filled out in full, and upon completion will be sent to each faculty member that is impacted.
   3) Students participating in University-endorsed activities are still required to directly notify in advance the faculty member of any class they must miss. This must be done at least a week prior to the planned absence. Students are also responsible for meeting with the faculty member to work out the conditions for completing any work or assignments in advance with the attendance policy of the course.

c. No University-endorsed activities that result in student absences may be scheduled on the days before or after any University break or during finals week. Any exceptions must be approved by the Athletic Director, Vice Provost for Student Success and Engagement, School Dean or Provost.

d. It is understood that flexibility in these procedures will be granted in the case of conference and NCAA playoffs or approved late-developing opportunities for student performance or presentation.
Absences Due to Student Illness or Critical Illness/Death in the Immediate Family

a. For class absence due to personal illness, it is the student’s responsibility to notify the instructor(s) prior to the class, if possible. If prior notification is not feasible, the student should ensure that s/he notifies her/his instructors by the end of the day on which the class(es) meet.

b. For deaths in the family and similar emergencies, students should notify Student Success and Engagement through the Office of the Dean of Students. As the Dean’s Office will notify the faculty of the student involved, it is important that the student notify the office as soon as possible.

c. For longer-term medically related absences, students should refer to the policies for Medical Leave, Medical Absence, and Medical Incomplete. Students needing these longer-term medical absences should proactively reach out to the Engle Center for Counseling and Health Services.

Appeal Process. If a student believes that the above policy has not been followed, he or she can appeal to the Provost.
8.9  CLASSIFICATION OF STUDENTS [Revised 2/6/12, Community of Educators Senate]

8.9.1 Regular Students. Students who are pursuing a degree program are regular students. Regular students are classified according to the following guidelines:
   a. First-Year Student: Satisfaction of entrance requirements
   b. Sophomore: 24 earned credits
   c. Junior: 57 earned credits
   d. Senior: 87 earned credits

8.9.2 Unclassified Students. Students who are not pursuing a degree program but are simply enrolling in courses for their own enrichment are unclassified students.

8.9.3 Conditionally Admitted Students. Conditionally admitted students are those new students who have not met the regular entrance requirements but have been allowed to attend Messiah University. These students are required to register for a two-credit Academic Strategies course and limited to 14 additional credits. Conditionally admitted students must meet the usual grade point average (GPA) levels for academic good standing, probation, and suspension.

8.9.4 Visiting Students. Visiting students are technically students who are matriculated at another institution, who have received permission from that institution to attend Messiah University. Visiting students receive their financial aid from their home institution and intend to transfer their Messiah University credits back to their home institution.
8.10 COCURRICULAR ELIGIBILITY

8.10.1 Purpose of Academic Probation. The purpose of placing a student on academic probation is to help the student reorder his/her priorities and time commitments in the direction of greater emphasis on academic studies, in order to help that student attain the University’s minimum standards for satisfactory academic progress as soon as possible.

8.10.2 Cocurricular Eligibility During Academic Probation
   a. A student who has been placed on academic probation shall be ineligible for participation in the cocurricular activities noted below, with the only exceptions to be those cases where such participation earns academic credit as a university course and that course meets a graduation requirement for the student’s academic major.
   b. Students on academic probation are ineligible for participation in the following cocurricular activities or positions. The person identified in parentheses is responsible for implementing the policy.
      1. Intercollegiate athletics and club sports (Athletic Director)
      2. Theatre productions (Chair, Department of Theatre and Dance)
      3. Music ensembles (Chair, Department of Music)
      4. Student Government Association Officers (Director of Student Engagement)
      5. Officers in any Student Government Association chartered organization, including team managers of Outreach Teams (Director of Student Engagement)
      6. Music Ministry Teams, whether sponsored through the Admissions Office, Outreach Group, or any other University office or organization (Head of sponsoring office or organization)
      7. WVMM Radio Station staff (Chair, Department of Communication)
      8. Resident Assistants (Director of Residence Life)

8.10.3 Procedures for Implementing Cocurricular Policies
8.10.3.1 The Registrar is responsible for notifying students of their being placed on (or removed from) academic probation immediately upon completion of the grading process for the period of study leading to such status.
8.10.3.2 Students placed on academic probation as a result of fall semester grades shall become ineligible for cocurricular participation on the first day of the spring semester. Students placed on academic probation as a result of spring semester or summer semester grades shall become ineligible for participation on the first day of the fall semester. Students who remove themselves from academic probation as a result of fall, spring, or summer grades shall become eligible for cocurricular participation as soon as grades are officially recorded for that period of study.
8.10.3.3 A student who is placed on academic probation may appeal for an exception to this policy on cocurricular eligibility in the same manner that students have the option of appealing the results of any academic policy of the University. The letter from the
Registrar notifying the student that he/she has been placed on academic probation shall refer the student to that portion of the Student Handbook dealing with academic appeals, which will indicate that an appeal of cocurricular ineligibility must be sent, in writing, to the Registrar by the end of the first week of the next semester (fall or spring), and must be accompanied by letters of recommendation from the student’s academic advisor; the person in charge of the relevant cocurricular activity, and the student’s Residence Director (if applicable). The Academic Council shall act on the appeal and the decision of the Council shall be final.

8.10.3.4 Prior to the involvement of any student in any of the activities or positions identified in Section 8.10.02, the person identified in Section 8.10.02b is responsible for verifying the eligibility of each student interested in participation by checking the academic probation list available in the Registrar’s Office.
8.11 CONFIDENTIALITY OF STUDENT INFORMATION

8.11.1 The Family Educational Rights and Privacy Act (FERPA) limits disclosure of student educational records. Therefore, faculty are not to post student grades by name, University identification number, or in any format in which the list is alphabetical. If you wish to post grades, it should be done numerically by the last six digits of students’ Social Security numbers or by a randomly generated number that you assign. The Grade Book Manager has the capability of generating grade lists using the last six digits of students’ Social Security numbers.

8.11.2 Similarly, faculty are not to distribute graded papers, projects, or other graded course assignments by placing them outside an office door such that any student can see the results. If such graded materials are returned to students outside of class, this must be done in a manner that insures confidentiality for each student.

8.11.3 The University’s policy regarding compliance with FERPA is described in Community of Educators Handbook Section 8.21. Any questions of interpretation should be directed to the Registrar or the University Counsel.
8.12 COPYRIGHT REQUEST PROCESS

8.12.1 When Copyright Permission Is Not Required. Copyright permission is not required if all of the following conditions are met.

8.12.1.1 Single Copying for Faculty Use. A single copy may be made of any of the following by faculty for scholarly research or use in teaching or preparation to teach a class:
   b. An article from a periodical or newspaper.
   c. A short story, short essay, or short poem, whether or not from a collective work.
   d. A chart, graph, diagram, drawing, cartoon, or picture from a book, periodical, or newspaper.

8.12.1.2 Multiple Copies for Classroom Use. Multiple copies (not to exceed more than one copy per student per course) may be made by or for faculty for classroom use or discussion, provided that:
   a. The copying is spontaneous.
   b. The copying is used only once in a single course.
   c. The same author is represented only once, i.e., only one selection per author.
   d. No more than three selections are used from a collective work or periodical volume.
   e. No more than nine instances of multiple copying occur for one course during one term.

8.12.2 When Copyright Permission Is Required. Copyright clearance request forms as well as publishers’ names and addresses may be obtained from either the Library or Faculty Services.

8.12.2.1 For Material to Be Put on Library Reserve:
   a. A completed copyright clearance request form shall be submitted to the Library.
   b. The Library will process the request and, if requested, will notify the faculty member when permission is received.
   c. The copyright charges will be the responsibility of the Library budget.

8.12.2.2 For Materials Which Are to Be Distributed in the Classroom or Through the Bookstore:
   a. A completed copyright clearance request form shall be submitted to Faculty Services.
   b. If requested, Faculty Services will notify the faculty member when approval is obtained with the required copyright charges before copying. Otherwise, they will begin copying upon receipt of approval.
   c. For classroom distribution items:
      1. Copies will be available by the requested pick-up date.
      2. The copyright charges will be billed to the department.
d. For material to be sold in the Bookstore:
   1. The copies will be delivered directly to the Bookstore.
   2. The copyright charges will be included in the cost of the copies.
8.13 COURSE FIELD TRIPS

8.13.1 All course field trips contemplated for a given semester will be registered with the Department Chair at the beginning of that semester together with supporting rationale for the trips. The Chair will release the resulting semester field trip slate to the School Dean for announcement to the faculty.

8.13.2 When exact dates cannot be assigned for field trips registered at the beginning of the semester, these dates are to be determined at least four weeks in advance of the trips and reported to the School Dean for announcement to the faculty.

8.13.3 Field trips should be planned to minimize their disruptive effects. For example, mid-semester and end-of-semester scheduling should be avoided.

8.13.4 Students are expected to participate in a planned field trip unless excused by the faculty member planning the event.
8.14 COURSE LISTING AND NUMBERING

8.14.1 Course Numbering System. Courses are listed by department or discipline; the alpha prefix in the course number indicates in which department and discipline the course is offered. The course numbering is to be interpreted by the following principles:

a. All courses are numbered at a 100, 200, 300, or 400 level. These numbers represent a progression in academic rigor and expectation.
b. Lower-level courses (numbered at 100 and 200) are introductory and foundational and designed for first-year and sophomore-level students.
c. Upper-level courses (numbered at 300 and 400) are designed for junior- and senior-level students. Upper-level courses
   1. presuppose exposure to the content of a prior course or courses at the lower level, and
   2. possess an academic rigor and a level of expectation for student work and performance that is significantly greater than for lower-level courses (i.e., demonstrate an advanced level of independence, writing ability, and critical thinking skills in learning difficult content material within various academic disciplines).

8.14.2 Cross-Listing of Courses. Cross-listed courses have multiple department prefixes for the same course. Students register for the course under the prefix for which credit is to be given.
8.15 COURSE SYLLABIs

8.15.1 The University must retain copies of syllabi for each course taught to ensure that degrees and transfer credits are recognized by other institutions; that we are in compliance with regulations established by the state and federal governments; and that we comply with any requirements of higher education organizations and accreditors. To facilitate the syllabus collection process, instructors must upload each course syllabus as a .pdf file to “Files” in the course’s Canvas site. Instructors may name the syllabus as they wish, but it must end with syllabus.pdf (e.g., “CIS191syllabus.pdf” or “Fall2022syllabus.pdf”).

8.15.2 All syllabi must include the following items:

Course Prefix, Number, and Title

Course Dates (Semester and Year)

Course Location and Meeting Time

Instructor’s Contact Information and Availability – Name, phone contact, email address, and availability (office hours), as well as a clear statement of when and how to contact the faculty member.

Course Description – As listed in University’s Academic Catalog, including information on the General Education requirements it fulfills (if any) and pre- or corequisites for the course (if any).

Course Objectives – A clear statement of student learning objectives as approved by the department within which the course is housed.

Required Texts and Other Course Materials – The names of textbooks, coursepacks, lab manuals, software, subscriptions, and other materials students must be able to access to succeed in the course.

Course Expectations – Attendance and absence policy, participation, field trips, delivery format, etc. Courses must calculate time commitment using the following formula:

- 3 credit course = 42 hours of Instructional Time + approximately 90 hours “Homework” = 132 hour time commitment / # of weeks in a course
- 2 credit course = 28 hours of Instructional Time + approximately 60 hours “Homework” = 88 hour time commitment / # of weeks in a course
- 1 credit course = 14 hours of Instructional Time + approximately 30 hours “Homework” = 44 hour time commitment / # of weeks in a course

Course Requirements – A clear (though perhaps general) statement of each course assignment or assignment category.

Grading Weight and Criteria – The weight that each assignment (or assignment category) has in determining the final grade; and the criteria used for grading assignments.

Course Policies – A clear statement regarding the faculty member’s policy on makeup work, time extensions, and how grading and feedback will occur.
Course Outline/Schedule – A content outline (schedule) of the material covered and the completion dates for the required assignments. Please Note: Online courses must separate Instructional Time activities from Non-Instructional Time activities – see example below.

<table>
<thead>
<tr>
<th>Week 1 Topic</th>
<th>Objectives Met/Tasks</th>
<th>Hours (8 weeks)</th>
<th>Completion Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Instructional Time 42 hrs/3 credits</td>
<td>IT</td>
<td>5</td>
<td>N-IT</td>
</tr>
<tr>
<td>Non-Instructional “Homework”</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Week 2 Topic</td>
<td>IT</td>
<td>10</td>
<td>N-IT</td>
</tr>
<tr>
<td>Instructional Time</td>
<td></td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>Non-Instructional “Homework”</td>
<td></td>
<td>10</td>
<td></td>
</tr>
</tbody>
</table>

Messiah University’s Academic Integrity Policy (or a link to the policy) – see COE Handbook Section 8.4 for details.

**Statement on Confidentiality** – Students may be asked to post written work and engage in written dialogue with other class members within an online learning management system (e.g., Canvas). The student should be aware that although confidentiality within the course environment is encouraged, it is possible that users in and outside the course may have access to course content.

**Statement on Recording and FERPA Privacy Issues** – Elements of this course may be recorded and shared with students registered for this course. Classes may be conducted using technology selected by your instructor which may use your computer’s webcam or other technologies to communicate, monitor, and/or record classes, class activities, and assessments. Recordings, if posted, will only be posted on a secure, limited-access site. Students should treat these recordings with care and not re-share or post beyond this course.

**Statement of Copyright Protection** – The legal and ethical use of intellectual property is the responsibility of everyone using works created by others. The materials in this Messiah University course are only for the use of students enrolled in this course for purposes associated with this course and may not be further disseminated.

**Statement on Accommodations for Students with Documented Disabilities**. Two options for this statement can be found on the Faculty Support page hosted by the Office of Academic Accessibility.

**Statement on Title IX, Violence, and Sexual Misconduct** – If I learn of any potential violation of our interpersonal violence and sexual misconduct policy by any means, I am required to notify the Title IX Coordinator, Amanda Coffey. Students can request confidentiality from the institution, which I will communicate to the Title IX Coordinator. Confidential resources are available on and off campus. Regardless of whether a student chooses to report, students at Messiah have access to all information and assistance in accessing academic, medical and other support services.
Academic Assistance and Support Services (e.g., Library Liaison, Writing Center, Learning Center) – Faculty should provide specific information as is applicable to their course.

Technology Recommendations and Requirements – All syllabi must provide a clear statement regarding technology skills and access required to fully participate in the course. For instance:

“Students must possess basic computer skills and have regular access to a computer. These recommended computer specifications work well with Messiah’s learning management system and synchronous software. When participating in a course via the Internet from off-campus, please be aware that the quality of your internet connection can be impacted by several issues that are outside of Messiah University’s control.”

Note: Some courses will require additional software and/or hardware as it pertains to the instruction of the course. These additional requirements must be clearly spelled out in course syllabi.

Technology Support – Educational Technology Services (ETS) Tech Support is available to students every day of the week (see Location and Hours) by calling 717-796-4444 or emailing techsupport@messiah.edu. Students should provide their name, phone number, and a brief description of the issue they are experiencing. They will receive a response during normal business hours; after normal business hours, they will receive a call back as soon as possible.

8.15.3 Syllabi of 50 pages or less may be handed out free in class. Syllabi should be posted within the University’s Learning Management System for ease of access. A syllabus should be sold in the Campus Store if it is more than 50 pages or the class is larger than 100 students and the syllabus is more than 25 pages. Lab manuals are exempt from these guidelines and may be sold through the Campus Store. Syllabi and lab manuals may not be sold in class.

8.15.4 Appropriate permission must be gained to use any copyrighted material (see COE Handbook Section 8.12). Costs incurred in securing such permission should be incorporated into the price of the syllabus in the Campus Store.
8.16 OFF-CAMPUS COURSES INVOLVING TRAVEL EXPENSES

8.16.1 In off-campus classes for which students pay a course fee – such as cross-cultural study courses – students must sign an Off-Campus Study Contract (for courses delivered in the United States) or a Study Abroad Contract (for courses that take place internationally). These forms are available to faculty in the Agapé Center for Local & Global Engagement, which certifies the recognition that the course involves additional expenses.
8.17  CREDIT AND LOAD

8.17.1  Definition of Credit Hour. A credit hour is a unit of academic work consisting of 50 minutes of instructional time, or two or three such periods of laboratory work per week, throughout the standard 15-week semester. In addition to the in-class work, the student is expected to spend two hours outside of class. For terms other than the standard 15-week semester, an equivalent amount of class time is required.

8.17.2  Full-Time Status. Students who carry an academic load of 12 or more credit hours are considered full-time students, charged at the full-time student rate, and eligible for financial aid as full-time students.

8.17.3  Part-Time Status. Students who carry an academic load of less than 12 credit hours are considered part-time students, charged at the part-time student rate per credit hour, and eligible for any financial aid open to part-time students.

8.17.4  Any student taking more than 18 credit hours per semester must first obtain the approval of the student’s advisor and the Registrar. Moderate requests for overloads are generally granted if the student has a GPA of 3.00 or better. Additional tuition at the overload rate for each credit hour above 18 is charged to the student’s account.

8.17.4.1  Since May Term is considered a part of the spring semester, students will be charged additional tuition at the overload rate only for each credit above the 18 credits allowed for the spring semester.

8.17.4.2  Rationale. The overload registration procedure has been instituted to ensure that an assessment of the student’s ability to handle an abnormally heavy load is made prior to the student’s enrollment in the courses.

8.18  EXAM POLICIES

8.18.1  Class Exams. The instructor shall decide whether students who miss a pre-announced class examination will be granted make-up privileges.

8.18.2  Final Exams [Approved 10/15/02, Community of Educators Senate]

8.18.2.1  The final exam period is an important and integral part of the semester. Faculty members are required to conduct a significant evaluative experience/exam or some other educative experience during this time. Faculty should design their courses in a way that preserves the integrity of finals week. Minimally, this means that faculty should (1) be cautious about the amount of work they assign students in the week prior to finals week and (2) schedule final exams or other semester-ending experiences during finals week.

8.18.2.2  Students are expected to attend their final exam period at the scheduled time. Any student having more than eight credit hours of final examinations in one day may request a change in his/her final exam schedule by e-mailing the Registrar’s Office.
All requests for rescheduling exams must be submitted to the Registrar at least one week prior to the first day of final examinations. Once the Registrar has approved the request, the student may contact his/her instructor to reschedule the exam at a time that is mutually acceptable to both the instructor and the student. It should be noted that travel arrangements are not sufficient reason for exceptions to the final exam schedule.

8.18.2.3 Any student having an emergency or illness during final examinations should contact his/her instructor immediately. In these situations, make-up privileges and arrangements are at the discretion of the instructor.

8.18.2.4 In no instances should any cocurricular or other University event be scheduled in a way that conflicts with the final exam schedule.

8.18.2.5 Rationale
a. Final exams are an important culminating educational experience in many classes. Since the state mandates that final exam periods may not be included within the required 14 weeks of regular classes, a separate and distinct finals week is required for each semester if we are to provide for the possibility of final exams. Thus “finals week” is an official part of the academic semester at Messiah University.
b. Since “finals week” is an official part of the semester, the final day of class for any given course must be the period scheduled during finals week. While the faculty member has the option of requiring or not requiring an exam of a final evaluative experience for this final period, he/she does not have the option of simply not holding class (any more than he/she has this option any other time during the semester). Any given course must end at some point; at Messiah the ending point is the period scheduled during finals week.
c. This sort of policy is typical of universities that, like Messiah, take final exams seriously but do not require faculty to have a final exam in every course taught.

8.19 EXPERIENTIAL PROGRAMS

8.19.1 Approved Off-campus Study Programs. The Agapé Center for Local & Global Engagement provides students with information about off-campus credit-bearing study opportunities, such as study abroad, cross-cultural courses, service trips, and exchange programs. Applications and more information about costs, deadlines, requirements, passports, travel, and the names of on-campus program advisors are available in the Agapé Center.

8.19.2 Agapé Center for Local & Global Engagement
8.19.2.1 Program Description. The Agapé Center for Local & Global Engagement seeks to educate and empower students to serve and learn through a variety of opportunities in the greater Harrisburg community and around the world. Students, faculty, and staff work with approved partners in local, national, and international settings to help address the growing need for service minded global citizens. We do this in four distinct areas, which include outreach, short-term service trips, credit-bearing off-campus programs, and our annual Service Day.
8.19.2.2 **SERV 231, SERV 232**. SERV 231, a three-credit spring semester course, prepares students to participate in summer service; SERV 232, a one-credit fall semester course, gives them the opportunity to reflect on their service experience. Students serve during the summer with service and mission agencies in the United States and around the world. Financial assistance for summer placements is available.

8.19.3 **Internships**

8.19.3.1 **Purpose.** Internships are supervised, career and/or discipline-related work experiences combined with reflective, academic study that helps students to “learn by doing.” Internship Program activities promote self-assessment, career exploration, professional development, faith-work integration, and self-directed learning.

8.19.3.2 **Requirements**

   a. Internships are coordinated by the Career and Professional Development Center. Internships may occur during fall, spring, or summer semesters. To qualify, internships must be substantial, significant work experiences that support university-level learning objectives. Internships may range anywhere from 10 to 40 hours per week and may take place on-campus or off-campus.

   b. The internship curriculum combines experience with academic coursework. Academic requirements for every internship include learning objectives, professional development, reflection, and employer evaluations.
8.19.3.3 Credits [Revised 10/3/13, Curriculum Committee]

Two credit options are available for internships as follows:

<table>
<thead>
<tr>
<th>Total Hours</th>
<th>INT 391</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Internship and Online Coursework</td>
</tr>
<tr>
<td>40</td>
<td>1 credit</td>
</tr>
<tr>
<td>80</td>
<td>2 credits</td>
</tr>
<tr>
<td>120</td>
<td>3 credits</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Hours/Hours per Week</th>
<th>INT 394</th>
<th>Internship and Online Coursework</th>
</tr>
</thead>
<tbody>
<tr>
<td>160/13</td>
<td>4 credits</td>
<td></td>
</tr>
<tr>
<td>200/17</td>
<td>5 credits</td>
<td></td>
</tr>
<tr>
<td>240/20</td>
<td>6 credits</td>
<td></td>
</tr>
<tr>
<td>280/23</td>
<td>7 credits</td>
<td></td>
</tr>
<tr>
<td>320/27</td>
<td>8 credits</td>
<td></td>
</tr>
<tr>
<td>360/30</td>
<td>9 credits</td>
<td></td>
</tr>
<tr>
<td>400/33</td>
<td>10 credits</td>
<td></td>
</tr>
<tr>
<td>440/37</td>
<td>11 credits</td>
<td></td>
</tr>
<tr>
<td>480/40</td>
<td>12 credits</td>
<td></td>
</tr>
</tbody>
</table>

8.19.3.4 Internship Faculty Advisor’s Responsibilities
a. Internship faculty advisors are responsible for internship opportunity development, academic course creation, intern supervision, and intern evaluation. Specific duties include employer relations, internship site approvals, student recruitment, academic requirements, and grading.
b. Departmental faculty (department chairs and academic advisors) are responsible for explaining student internship credit requirements, encouraging students to think about options early, and pointing them to the registration process in the Career and Professional Development Center webpage. They will also review internship placement opportunities upon request.

8.19.3.5 Guidelines and Policies
a. A maximum of 16 credits may be earned toward graduation requirements via experiential education options (internships, practica). Students must submit the appropriate registration forms, located on the homepage of the Career and Professional Development Center, for these credits prior to the start of their internship.
b. Internships should be substantive experiences that relate significantly to their academic program and/or career goals as determined and approved by the academic department and the Career and Professional Development Center.
c. Students who use the resources of the Career and Professional Development Center in arranging a one-semester or summer work placement must enroll in the full internship experience, including all academic components.
d. All academic evaluation and grading will be the responsibility of the student’s internship faculty advisor in the Career and Professional Development Center.
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e. Internships are subject to the academic policies established by Messiah University as interpreted by the Office of the Registrar.

f. Tuition is paid in accordance with the University’s schedule of semester fees for any credits earned through an internship experience.

g. To be eligible for an internship, students must have completed at least 24 credit hours, have a 2.5 cumulative grade point average, and have the approval of their academic department.

h. The Messiah University Community Covenant applies toward behavior during any internship assignment.

i. Permissible work absences include illness or other serious circumstances (keeping pace with course work or cocurricular activities is not legitimately excusable). Students are responsible to notify the employer in case of absence.

j. Changes in internship status (layoff, cutback in hours, or dismissal) must be reported immediately to the student’s internship faculty advisor.

k. Students are responsible to behave in a professional manner and to hold in professional confidence any information gained regarding the employing organization.

l. If students feel victimized by a work-related incident (e.g. job misrepresentation, unethical activities, sexual harassment, discrimination, etc.), they should contact their internship faculty advisor immediately.

m. Due to the nature of an internship arrangement, students may not withdraw from a placement except in severe and justifiable circumstances as determined by the student’s internship faculty advisor in consultation with the cooperating employer. A dishonorable dismissal will nullify the internship arrangement at the risk of academic penalty and loss of tuition.

n. Students who participate in the internship program are required to secure health insurance coverage to meet any and all needs for payment of medical costs (including those incurred outside the United States) while participating in the Internship Program. Students assume all risk and responsibility for medical or medication needs and the cost thereof.

o. Students will provide Messiah University with all medical data and any other personal information necessary for a safe and healthy internship experience and state that there are no physical or mental health-related reasons or problems which preclude or restrict their participation in the Internship Program. Students assume full responsibility for any undisclosed physical, mental, or emotional problems that might impair their ability to complete the internship experience.

p. The internship faculty advisor may take any actions he/she considers to be warranted under the circumstances to protect the student’s health and safety and/or to guard the integrity of the Internship Program, including termination of the internship experience.

8.19.4 Practica

Definition. Practica are short-term contextual learning experiences co-designed by students and faculty supervisors to meet one or more specific educational objectives.
8.19.4.2 Profile. Practica are primarily designed, coordinated, and supervised by academic departments. Practica may occur during the fall, spring, or summer semesters. Placements may be either on or off campus. Practica may be specifically required within a major, used by students to complete free elective hours, or set up at the discretion of the department to complete elective hours within a major or minor.

8.19.4.3 Requirements. Since practica are designed by the various academic departments to meet specific educational objectives, the faculty supervisor of each practicum is responsible to verify that the student has met the practicum objective(s). Each practicum will have a reflective component evaluated by a faculty supervisor, unless the practicum is an integral portion of a sequence of courses in a major or minor, such that reflection on practicum activities will take place prior to or after the practicum experience.

8.19.4.4 Grading. Each practicum course is graded on a Pass-Fail or letter grade basis at the discretion of the department. The grading basis resides with the faculty supervisor, not the individual student.

8.19.4.5 Credits. Practica may result in one to three earned academic credits. At the department’s discretion, these credits may be applied to departmental requirements or free elective hours. Unless otherwise prescribed by the academic department, the minimal time commitment expected from the student is as follows:

<table>
<thead>
<tr>
<th>Academic Credits</th>
<th>Minimum Number of Total Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>40</td>
</tr>
<tr>
<td>2</td>
<td>80</td>
</tr>
<tr>
<td>3</td>
<td>120</td>
</tr>
</tbody>
</table>

These hours refer only to time spent in the actual experience and not outside assignments. Experiences totaling more than 120 hours may qualify for internship credit.

8.19.4.6 Coordination Responsibilities [Revised 9/20/05, Academic Council]

a. Faculty members in the specific academic departments have sole responsibility for the implementation, supervision, and assessment of learning for practicum experiences in accordance with departmental and institutional guidelines.

b. The Department Chair or designated faculty member within the department will be responsible for final review of student applications for practica offered within the department.

c. Written verification of approval of a practicum must be on file with the Registrar by the designated date for the given term and prior to the start of the practicum experience in order for the student to receive credit for the practicum.

8.19.4.7 Guidelines and Policies

a. A maximum of 16 credits can be earned toward graduation requirements via the experiential learning options of internships and practica. Student teaching and nursing clinicals are not considered part of these 16 credits.

b. These credits are general elective credits and may not apply toward major requirements, unless approved in advance by the academic department.
c. Student eligibility for participation in a practicum is determined by the academic department in which the practicum is taken.

d. The student must submit the appropriate registration forms for academic credit by the designated date for the given term and prior to the start of the practicum experience.

e. The practicum site, supervision, and evaluation is the sole responsibility of the faculty supervisor. Students will receive either a letter grade or a grade of PASS or FAIL for the practicum experience, depending upon the grading basis for that particular course.

f. The willingness to sponsor a practicum which is not included in the term’s Schedule of Classes is the prerogative of the faculty supervisor.

g. Students will pay tuition in accordance with Messiah University’s schedule of fees for the given term.

h. The Messiah University Community Covenant applies toward student behavior during any practicum assignment.

i. Students are expected to honor the time commitments of any practicum assignment. Any changes in the practicum arrangement must be reported to the faculty supervisor immediately. A dishonorable dismissal will nullify the practicum experience at the risk of academic penalty and loss of tuition.

j. Students are responsible to behave in a professional manner and to hold in professional confidence any information gained within the context of the practicum in relationship to the sponsoring organization.

k. If a student feels victimized by a work-related incident (e.g., job misrepresentation, unethical activities, sexual harassment, discrimination, etc.), the student should contact the faculty supervisor or Department Chair immediately.

l. Due to the nature of a practicum arrangement, a student may not withdraw except in severe and justifiable circumstances as determined by the faculty supervisor in consultation with the cooperating organization.
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8.20 FACULTY ABSENCES. [Revised 2/24/06, Ranked Faculty Meeting].

8.20.1 Ranked Faculty are under contract from the Monday of the week prior to the beginning of fall classes through the week after undergraduate commencement.

8.20.2 During summer break, Ranked Faculty have no official responsibilities and are not required to be on campus.

8.20.3 Ranked Faculty are not required to be on campus and have no official responsibilities during student recesses: Mid-Fall Recess, Thanksgiving Recess, Winter Break, Spring Recess, and Easter Break.

8.20.4 Faculty members are expected to meet all of their assigned face-to-face classes in person. Any physical absences must be communicated and processed as outlined below.

8.20.4.1 Professional absences. If a faculty member must be absent from a class to attend a professional conference or fulfill another institutional/professional responsibility, he/she is responsible to plan for the work of such a class during the absence and submit such plans in writing in advance to the department chair. Department chairs are responsible to report their absence in writing in advance to the school dean.

8.20.4.2 Illnesses. When illness or some emergency unexpectedly prevents a faculty member from meeting a class, the faculty member must communicate clearly and proactively with students on their Canvas course site. Faculty members should also communicate their absence in a timely manner with their department chair or program director, as well as their school dean.

8.20.5 Beyond the responsibility of meeting with classes, Ranked Faculty have responsibilities related to institutional service (e.g., advising, department meetings, committee meetings, search committees, etc.).

8.20.5.1 If a Ranked Faculty member is not teaching any courses in a given term he or she is expected to meet his or her other on-campus professional responsibilities unless the faculty member is on an approved leave or fulfilling an off-campus institutional/professional responsibility.

8.20.5.2 Since Ranked Faculty are under contract one week prior to the beginning of fall classes and through the week after undergraduate commencement, they are required to be present for professional responsibilities, such as department meetings, school meetings, General Education development sessions, Community of Educators/School/Department retreats, etc. during this timeframe.
8.21 FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT

8.21.1 The Family Educational Rights and Privacy Act of 1974 (FERPA), as amended, provides enrolled students the right to inspect their “educational records” (defined generally as records, files, documents, and other materials maintained by the University which contain information directly related to the student and from which students can be individually identified) and to have a right to consent to most types of disclosure of these records. At Messiah University, educational records include cumulative academic records, grades, course schedules, most student disciplinary records, and most student account and financial aid records.

8.21.2 Educational records do not include records of administrative or instructional personnel which are personal in nature, in the sole possession of the maker, and not accessible to any other person; records which are maintained by physicians, psychiatrists, psychologists, or other recognized professionals or paraprofessionals, and made in connection with treatment of the student; financial records of parents; or records maintained by the Department of Safety created for the purpose of law enforcement. These records, then, are not available to students.

8.21.3 Students who wish to inspect their educational records should indicate such to the University official responsible for maintaining the particular record. FERPA requires that an appointment be made for the student to inspect the record within 45 days of the date of the request. If, upon examination, the student believes the record to be inaccurate or misleading, the student may file a written request that the University official amend the record. If the official decides not to amend the record as requested by the student, the student will be advised of his/her right to request a hearing. A hearing, to be conducted by a disinterested person appointed by the President, will be held within 30 days of receipt of a written request. The student will have a full and fair opportunity to present relevant evidence. A written decision will be rendered within two weeks of the date of the hearing.

8.21.4 A student’s educational records will be released to his/her parents only with the written consent of the student or upon receipt of certification that the parents have declared the student as a dependent on their most recent income tax return. The University, however, may elect to notify the parent of a student under the age of 21 who commits a disciplinary violation related to use or possession of alcohol or a controlled substance.

8.21.5 Parents normally will be notified when a student contracts a serious illness or injury, requires hospitalization, or is suspended or expelled. Any student who does not want this information provided to parents or who does not want his/her educational records released to parents must give written notification to the Registrar. This notification will remain in effect until revoked in writing by the student.
8.21.6 FERPA permits the University to release “directory information” without student consent to anyone requesting information. Directory information at Messiah University includes a student’s name, campus address, campus telephone number, campus e-mail address, photograph (available only on an internal online student directory and faculty class rosters), dates of attendance, degree for which a student is a candidate, academic major, academic awards or honors, birth date, class year, full-time/part-time status, and weight and height for members of athletic teams. Additionally, the University may provide lists of student names by religious preference (if known) once each year in response to inquiries by local churches. The University does not, however, release directory information to outside organizations for commercial solicitation. Any student who does not want directory information released must give written notification to the Registrar.

8.21.7 FERPA also authorizes the University to disclose personally identifiable information contained in a student’s educational records without a student’s consent in several other circumstances. Five of these circumstances are as follows: (1) to comply with a judicial order or a lawfully issued subpoena; (2) to protect the health or safety of the student or others in an emergency situation; (3) to officials of another institution in which the student seeks to enroll; (4) to alleged victims of any crime of violence (as that term is defined in Section 16, Title 18, U.S. Code) or no-nonforcible sex offense of the final results of a disciplinary proceeding conducted by the University against the alleged perpetrator of such crime or offense with respect to that incident; and (5) to school officials determined by the University to have a legitimate educational interest. A “school official” is a person employed by the University in a faculty, administrative or staff position; a person or firm with whom the University has contracted (e.g., physician, attorney, accountant); a member of the Board of Trustees; or a student serving on a University committee or assisting another school official in performing his/her tasks. A school official has a “legitimate educational interest” if the official needs to review an educational record in order to fulfill his/her professional responsibility.

8.21.8 FERPA provides a student the right to file a complaint concerning alleged failures by the University to comply with the requirements of FERPA with Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue SW, Washington, DC 20202-5901. This policy is maintained by the Messiah University Registrar and was last amended June 2021.
8.22 GRADING POLICY

8.22.1 Grading System. The grading system presently in use can be roughly divided into three major categories: letter grades, pass/fail grades, and auxiliary symbols.

8.22.1.1 Letter Grades. Letter grades carry a quality point value and are used in the computation of semester and cumulative grade point averages (GPA).

<table>
<thead>
<tr>
<th>Quality/Characteristic</th>
<th>A - Honor Outstanding</th>
<th>B - Excellent Above Average</th>
<th>C - Good Average</th>
<th>D - Poor Below Average</th>
<th>F - No Credit Unsatisfactory</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Interest and ability to communicate</td>
<td>Almost always shows creativity, sound judgment, intellectual curiosity and communicates correctly and clearly</td>
<td>Frequently shows creativity, sound judgment, intellectual curiosity and communicates correctly and clearly</td>
<td>Shows sustained interest and is able to communicate well and understandably</td>
<td>Exhibits interest. Marginal performance in communicating</td>
<td>Shows sub-minimal interest. Does not communicate clearly enough to get ideas across</td>
</tr>
<tr>
<td>2. Performance skills of discipline</td>
<td>Almost always analyzes critically, synthesizes creatively, uses facts in original thinking, and generalizes logically</td>
<td>Frequently analyzes critically, synthesizes creatively, uses facts in original thinking, and generalizes logically</td>
<td>Usually produces viable generalizations and satisfactorily organizes data</td>
<td>Commits errors in fact and judgment when discussing material and has difficulty going beyond gathering and examining facts and data</td>
<td>Does not comprehend the concepts and ideas which are a part of the course. Does not gather and examine facts and data satisfactorily</td>
</tr>
<tr>
<td>3. Techniques of scholarship</td>
<td>Shows sound techniques in all projects and uses knowledge effectively</td>
<td>Shows sound techniques in most projects and uses knowledge effectively</td>
<td>Good understanding of techniques in most projects</td>
<td>Demonstrates minimal competence in the techniques of scholarship</td>
<td>Does not use sound techniques of scholarship</td>
</tr>
<tr>
<td>4. Meeting requirements of the course—in preparation, outside reading, and class participation, etc.</td>
<td>Meets or exceeds stated course requirements with distinction in all aspects</td>
<td>Meets or exceeds stated course requirements with excellence in most aspects</td>
<td>Meets stated course requirements with adequate performance in all aspects</td>
<td>Meets stated course requirements with adequate performance in some aspects</td>
<td>Does not meet the standards and requirements</td>
</tr>
</tbody>
</table>
8.22.2 Performance Level of Different Letter Grades [February 2000]

<table>
<thead>
<tr>
<th>Letter Grade</th>
<th>Meaning</th>
<th>Quality Point Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Honor-Outstanding</td>
<td>4.0</td>
</tr>
<tr>
<td>A-</td>
<td></td>
<td>3.7</td>
</tr>
<tr>
<td>B+</td>
<td></td>
<td>3.3</td>
</tr>
<tr>
<td>B</td>
<td>Excellent-Above Average</td>
<td>3.0</td>
</tr>
<tr>
<td>B-</td>
<td></td>
<td>2.7</td>
</tr>
<tr>
<td>C+</td>
<td></td>
<td>2.3</td>
</tr>
<tr>
<td>C</td>
<td>Good-Average</td>
<td>2.0</td>
</tr>
<tr>
<td>C-</td>
<td></td>
<td>1.7</td>
</tr>
<tr>
<td>D+</td>
<td></td>
<td>1.3</td>
</tr>
<tr>
<td>D</td>
<td>Poor-Below Average</td>
<td>1.0</td>
</tr>
<tr>
<td>F</td>
<td>Failure-No Credit</td>
<td>0.0</td>
</tr>
</tbody>
</table>

8.22.2.1 Pass/Fail Grades
a. P = Pass. Used only for a passing grade in a pass/fail course or when a student selects to register for a course on a pass/fail basis. The cutoff for pass shall be C-. A “Pass” is not included in the computation of the student’s semester or cumulative GPA.
b. F = Failure. The grade of F is a failing grade and is included in the computation of both the semester and cumulative GPA. An F applies under the following conditions:
   1. The student has not done passing work in the course;
   2. The student does not do passing work (earning a D+ or less) in a course graded on a pass/fail basis;
   3. The student fails to clear an Incomplete within the specified time frame;
   4. The student unofficially withdraws from a course, i.e., does not complete the necessary work and fails to make provision for an Incomplete.

8.22.2.2 Auxiliary Symbols. Auxiliary symbols do not carry a quality point value and are not used in the computation of semester and cumulative grade point averages (GPA).
a. W = Withdrawal. Given to a student who withdraws from all courses (i.e., withdraws from the University), or from specific courses during the middle third of the semester or part of term.
b. I = Incomplete. Used only when a student cannot, for emergency reasons, complete a course on schedule.
c. AU = Audit. Used only when a student wishes to attend a course but not receive university credit or a grade for the work in the course.

8.22.3 Grade Point Average (GPA)
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a. **Semester GPA**: The GPA for each semester is calculated from the graded courses attempted during that semester. Credit hours in which the student receives a P count toward total credits earned but not toward the GPA. Credit hours in which the student receives an F are calculated in the student’s semester and cumulative GPA.

b. **Cumulative GPA**: This is the grade point average for all courses taken at Messiah University.

c. **Factors Affected by GPA**:
   1. Graduation: 2.00 cumulative GPA for all work; 2.00 cumulative GPA major requirements.
   2. Acceptance into specific programs: Engineering, Nursing, and Teacher Education programs have cumulative and/or major GPA requirements as part of admission into the program. Consult the University catalog for specific GPA requirements for each program.
   3. Graduation Honors:
      a. Summa Cum Laude: Cumulative GPA 3.90 or above
      b. Magna Cum Laude: 3.60 - 3.89 cumulative GPA
      c. Cum Laude: 3.30 - 3.59 cumulative GPA
   4. Departmental Honors Courses: 3.50 cumulative GPA
   5. Dean’s List: 3.60 semester GPA or higher, based on 12 or more graded hours.
   6. Academic Probation:
      a. First-Year Student (0-23 credits): below 1.80 cumulative GPA
      b. Sophomore (24-56 credits): below 1.90 cumulative GPA
      c. Junior or Senior (57 credits or above): below 2.00 cumulative GPA

8.22.4 **Pass/Fail Grading Option, Pass/Fail Only and Letter-Grade Only Courses**
[Revised 9/18/07, Dean of Curriculum]

8.22.4.1 **Pass/Fail Grading Option**

a. **Introduction and Rationale**
   Most colleges and universities, including Messiah University, recognize the value of offering flexible grading options. Guidelines are needed to regulate these options and preserve academic integrity in meeting graduation requirements. The pass/fail option allows students to enrich their academic experience by exploring interesting subjects but bypass the regular grading system and/or the competition of majors in those courses. The normal expectation is that courses that meet major, minor, or general education requirements are taken for a letter grade.

b. **Limits**
   During their Messiah University careers, students may take a maximum of four courses (in addition to those formally approved as pass/fail only courses; see 8.22.4.2.b.1), using the pass/fail option under the following conditions:
   1. The course cannot be used by that student to meet a major, minor, or General Education requirement. The course may not be identified as a letter-grade only option (see 8.22.4.2.c.1). The course must be a free elective for the student.
2. The cutoff for pass shall be a C–.

c. Procedure

1. Students must declare their intention to take a course under the pass/fail option when they register or during the first five class days at the beginning of the new term. Students may also select to return to the letter grading system during this same time period. The selection on record after the first week of classes cannot be changed. (Students should check with Office of the Registrar for the dates by which courses in alternate parts of term can be modified in these ways.)

2. If a student decides to change their major to a discipline in which the student had previously taken a course using the pass/fail option, it is the prerogative of the department of that major to decide whether or not the course counts toward degree requirements.

3. The Registrar reviews all student requests for the pass/fail option to be sure they comply with policy.

4. Students are notified if their request is refused prior to the end of the drop/add period.

5. Faculty members submit letter grades for all students registered for their classes. These are converted to the pass/fail system in the Registrar’s Office for those students who have chosen the option.

6. The grade of P does not affect the student’s GPA.

7. The grade of F is a failing grade and is included in the computation of both the student’s semester GPA and the student’s cumulative GPA.

8.22.4.2 Pass/Fail Only and Letter-Grade Only Courses [Revised 12/08/08, Curriculum Committee]

a. Introduction and Rationale

Faculty within departments can best identify whether a specific course should be offered as an exception to the normal grading system. The exceptions that can be proposed are either to declare a course 1) pass/fail only or 2) letter-grade only, meaning every student who takes that course will be evaluated with the same grading option. There is no option for a student to take a letter-grade only course pass/fail. Conversely, there is no option for a student to take a pass/fail only course for a letter grade. Department faculty should propose relatively few courses as exceptions to the normal guidelines.

b. Approved Pass/Fail Only Courses

1. Certain courses are approved to be graded on the pass/fail only option. Refer to the Academic Catalog for an up-to-date list of approved pass/fail only courses.

2. Procedure

a) Faculty members submit a P or F grade for all students registered for a pass/fail only course.

b) The faculty member of the course determines the criteria for passing and failing that is appropriate for that course.

c) The grade of P does not affect the student’s GPA.

d) The grade of F is a failing grade and is included in the computation of both the student’s semester GPA and the student’s cumulative GPA.
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e) In consultation with their school dean, departments should send any requests for pass/fail only exceptions for a course in written form to the Associate Provost for action by the Curriculum Committee. Requests should include a rationale for why the course is best offered with the pass/fail only option.

f) Pass/fail only courses must be designated as such in the Academic Catalog so when students register for the course they know the operative grading option.

c. Approved Letter-Grade Only Courses

1. Certain courses are approved to be graded with the letter-grade only option. Refer to the Academic Catalog for an up-to-date list of approved letter-grade only courses.

2. Procedure
   a) Faculty members submit a letter grade for all students registered for a letter grade only course.
   b) In consultation with their school dean, departments should send any requests for letter-grade only exceptions for a course in written form to the Associate Provost for action by the Curriculum Committee. Requests should include a rationale for why the course is best offered with the letter-grade only option.
   c) Letter-grade only courses must be designated as such in the Academic Catalog so when students register for the course they know the operative grading option.

8.22.5 Incomplete Grades

8.22.5.1 Policy. A grade of incomplete may be assigned if a student is unable to complete the course work for extraordinary reasons such as illness, emergency, or other reasonable cause; has completed at least two-thirds of the course; has a passing grade average; and a well-defined plan to complete the remaining course work.

8.22.5.1.1 Requests for an Incomplete must be emailed to the course instructor before the last day of class.

8.22.5.1.2 An incomplete grade must be resolved by the agreed-upon date with the instructor but no later than four weeks from the last day of the particular course.

8.22.5.2 Procedure
   a. The student presents a valid reason and requests his/her instructor to extend the time to complete the course.
   b. To be considered for an incomplete, the student must be passing the course and have completed at least two-thirds of the coursework. An incomplete should not be given merely because a student fails to complete all the course requirements on time.
   c. The instructor giving the incomplete will establish an appropriate completion date with the student. This date may extend to four weeks from the last day of the particular course.
   d. When reporting final grades, the instructor will enter a grade of “I” in Self-Service. He/she will then be prompted to record an explanation from the
incomplete grade. Self-Service automatically sends an email message of confirmation to the instructor, the student, and the Registrar’s Office for review, as well as Student Financial Services and Financial Aid.
e. When a student completes the course work, the instructor submits a grade change request to the Registrar’s Office via Self-Service.
f. If the work is not completed by the designated date, the incomplete grade will be changed to an “F” and will be calculated as such in the student’s grade point average. Any exceptions to the timetable must be approved in advance with the instructor and the Registrar’s Office.

8.22.5.3 **Rationale.** This policy keeps grade and student records up to date, provides for student emergencies, and establishes a reasonable deadline to help students avoid doing two semesters’ work at the same time. It also discourages procrastination.

8.22.6 **Auditing**

8.22.6.1 **Policy.** Students who wish to attend a course but not receive university credit or a grade for their work may audit the course. This option assumes students will attend the class on a regular basis but are not required to do any of the course work (though they may opt to do so) or take any tests in the course. A student must drop the course if he/she decides not to attend the course since the course appears on the transcript as an audited course. The option of auditing courses is open to both full-time and part-time students. (Note: Students should be alerted to the fact that courses taken as audit *cannot* be included for financial aid purposes. Encourage those students to contact the Financial Aid Office.)

8.22.6.2 **Procedure**
a. Declaration of the audit is done at the time of registration through Self-Service Banner.
b. Students may change from credit to audit and vice versa during the online drop/add period during the first five days of the term. Students should check with Office of the Registrar for the dates by which courses in alternate parts of term can be modified in these ways.
c. Student Financial Services bills audit credits at the published tuition rate for audits.
d. When the course is complete, the student’s transcript indicates the symbol “AU” and the name of the course audit—no credit or grade is given.
e. If the student decides not to attend the course, he/she must drop the course so it will not appear on his/her record.

8.22.6.3 **Rationale.** Accommodates degree program students who want to broaden their horizons into a field of interest or part-time students who wish to take a course purely for their own interest and do not need to work for university credit.

8.22.7 **Change of Grade**
a. If, after final grades have been assigned and submitted, an error in a student’s grade is discovered by the instructor, or brought to the attention of the instructor by the student, the instructor should submit a grade change request via Self-
Service Banner. All changes of grades must be accompanied by a rationale and be approved by the Registrar by the end of the following semester.

b. A student’s final grade may not be raised by doing additional assignments after the course has concluded or by revising previously submitted assignments.

8.22.8 Grade Appeal Procedures. If a student disagrees with a grade which has been given in a particular course, and it has been determined that the grade recorded was not in error, the student may initiate the grade appeal process.

8.22.8.1 Informal Discussion Between Student and Instructor. If the discussion results in a grade change, a grade change request is submitted via Self-Service Banner by the instructor. If the matter is not resolved to the student’s satisfaction, the student is referred to the Department Chair.

8.22.8.2 Informal Discussion Between Student and Department Chair. The student should informally discuss the matter with the Department Chair. The Department Chair should discuss the concern with the instructor. If the discussions result in a grade change, a grade change request is submitted by the instructor. If the matter is not resolved to the student’s satisfaction, the student is informed that there is a formal appeal procedure. The first informal contact with the Department Chair must be before the end of the semester following the semester in which the grade was earned.

8.22.8.3 Formal Discussion Between Student, Instructor, and Department Chair. The Department Chair should arrange a meeting to discuss the matter with the student and instructor together. If this discussion results in a grade change, a grade change request is submitted via Self-Service Banner by the instructor. The student should be informed in writing of this decision. If the matter is not resolved to the student’s satisfaction, the student should be informed in writing of this decision, along with options available to the student.

8.22.8.4 Student Appeal in Writing to Department Chair. This written appeal must be made within ten working days of the written notification of the student by the Department Chair of the outcome of the formal discussions. Within ten working days of the student’s appeal, the Department Chair must inform the instructor of the appeal and provide a copy of the student’s appeal. The instructor has ten working days to provide a written explanation of the student’s grade. The Department Chair has ten working days to convene a departmental meeting (without the instructor or student present) to review the case and come to a decision based upon the student’s written appeal and the instructor’s written response. The Department Chair will inform the student of the departmental decision in writing, with copies to the instructor and the School Dean. If the decision results in a grade change, the Department Chair will submit a grade change request to the Registrar with a copy of his/her response to the student attached.

8.22.8.5 Student Appeal in Writing to the School Dean. If the decision of the department is not to the student’s satisfaction, the student may appeal the decision to the School Dean. This appeal must be made in writing, within ten working days of the Department Chair’s letter to the student. The School Dean shall investigate carefully and render a decision in writing within 30 days, which shall be final.
8.22.8.6 Cases Involving the Department Chair. In any case where the instructor is the Department Chair, another member of the department will serve in the role of the Chair in these proceedings.

8.22.9 Transcripts. The student’s permanent record of courses taken and grades achieved comprise the academic transcript. Courses taken as visiting students at other institutions or other approved Off-campus Study Programs are recorded as institutional credit on the academic transcript. Credits taken at all other colleges and universities are entered as transfer credits and are not computed in the student’s GPA.

8.22.9.1 Request for Transcript

8.22.9.1.1 Policy: Academic transcripts are issued by the Registrar’s Office upon a student’s written request and must be accompanied by payment as applicable. The student’s financial account with the University must be cleared before any transcripts are issued.

8.22.9.1.2 Procedure

a. A former student may request a paper or electronic transcript from the Registrar’s Office, using the form provided, accompanied by the appropriate fees. A current student may request a transcript through accessing Self-Service Banner.

b. The Registrar’s Office verifies that the student’s business account has been cleared, sends the transcript to the appropriate recipient, and records the date the transcript was issued.

c. The student is notified if the Registrar’s Office is unable to issue the transcript due to an outstanding balance on the financial account.

8.22.9.1.3 Rationale. Transcripts are issued only by the Registrar’s Office for reasons of confidentiality and security. The Business Office hold is necessary to provide the University a means of collecting overdue bills.
8.23 GRADUATION REQUIREMENTS AND COMMENCEMENT

8.23.1 Credential Candidacy

8.23.1.1 Policy. Students working toward a credential (i.e. degree, certificate) must file an online application with the Registrar’s Office in the fall semester of their senior year. Applications require the approval of the Academic Council and the Community of Educators before students are formally admitted to credential candidacy.

8.23.1.2 Procedure

a. By the beginning of the fall semester, the students who have completed a minimum of 75 credits are notified to review their degree audit in preparation for completing their final requirements for graduation.

b. In September, the students who have accumulated enough credits to be able to graduate the following December, May or August are sent an informational memo. Those who actually plan to graduate that year complete the online application for degree coordinated by the Registrar’s Office. The established conferral dates are as follows: December 31, May [date of commencement ceremony], and August [last date of summer semester].

c. For students who complete their degree requirements by the middle of the semester (i.e., fall, spring, summer), the Registrar’s Office, in collaboration with the student’s academic department, may authorize a mid-semester conferral date. This is to be documented during the degree certification review process and on the student’s record.

d. During the student’s last semester, a degree audit and certification is made available for review by the academic department. The student’s major advisor and Department Chair are asked to certify that all requirements for the major(s) and minor(s) have been met. If questions arise regarding incomplete requirements for the minor, questions may be directed to the Department Chair responsible for overseeing the minor. In conjunction with the Registrar’s Office, the above-mentioned parties review the student’s QuEST/General Education requirements to ensure that they will be met in time for degree completion.

e. The Registrar’s Office prepares a list of certified credential candidates and presents it to the Academic Council and Community of Educators for their approval.

8.23.1.3 Rationale. These procedures are needed to identify the students who will be finished with their credentials within the academic year and to keep the Registrar’s Office in contact with them in preparation for graduation.

8.23.2 Verification of Academic Progress

8.23.2.1 Policy. While each student is responsible for seeing that all QuEST/General Education and major requirements are met, the Registrar’s Office monitors each student’s progress toward the chosen credential in order to assist in this responsibility. This progress includes completion of QuEST/General Education requirements, satisfactory academic progress, and sufficient hours completed in order to graduate on schedule.
8.23.2.2 **Procedure.** Students and their advising department(s) have access to the degree audit and should be monitoring progress toward credential completion on a regular basis, particularly in preparation for their junior and senior years. Students may contact the Registrar’s Office with questions pertaining to the degree audit or their credential requirements.

8.23.2.3 **Rationale.** To monitor the academic progress of potential graduates, students receive communication in the fall semester of their senior year, which outlines the criteria for graduation. Students are asked to review their degree audit and confirm that they are on track for graduation, based on the parameters given.

8.23.3 **Requirements for All Undergraduate Degrees** [Revised 4/19/05, Community of Educators Senate]

a. 123 hours of credit, except as noted in the requirements for selected majors
b. A minimum cumulative grade point average (GPA) of 2.00 for all credits taken at Messiah University.

c. A minimum grade point average (GPA) of 2.00 for all credits listed as specific requirements for the major.

d. The last 30 credits preceding the conferring of the degree earned at Messiah with a minimum of 12 credits in the major

e. Completion of a major with requirements as specified under the department of instruction in which that major falls.

f. Completion of all QuEST/General Education requirements.

8.23.4 **Attendance at Commencement.** Graduating seniors are expected to participate in Commencement exercises. Students must notify the Registrar’s Office in writing if they do not plan to attend Commencement.

8.23.5 **Release of Diplomas and Certificates.** In order for diplomas and certificates to be given to students, the following guidelines must be met:

a. All course work, including approved off-campus study programs and transfer credit, must be completed and recorded on the student’s Messiah University transcript.

b. All student accounts in the Student Financial Services Office must be cleared.

8.23.6 **Graduation Honors.** The institution awards three levels of honors according to a graduating senior’s cumulative grade point average (GPA): summa cum laude (GPA 3.90 or above), magna cum laude (GPA 3.60–3.89), cum laude (GPA 3.30–3.59) The following guidelines are used in determining the eligibility and level of honors granted:

a. Only credit for courses taken at Messiah and approved off-campus study programs are calculated in the GPA.

b. A minimum of 60 graded credit hours must be taken at Messiah University.

c. Honors published in the graduation Commencement bulletin will be based on the student’s cumulative GPA at the conclusion of the preceding fall semester.
8.23.7  
8.23.7.1  
**Late Completion of Requirements**  
**Policy.** Students who are within nine credits of completing academic requirements for their degree, but do not have all the work completed by the day of commencement of the year they wish to graduate, may be permitted to participate in the ceremony with their class and then complete requirements in the summer following commencement. Such students must contract with the University to complete all work by the last day of the summer semester following the commencement date. If they fail to complete all work by this date, a three-credit hour penalty course may be added to their graduation requirements. Students who fail to complete all requirements within twelve (12) months from the anticipated date of graduation (i.e. the last day of the summer semester) will be subject to a fee associated with review of their academic record and re-application for their degree.

8.23.7.2  
**Procedures**

a. Students wishing to graduate but not having all work complete will receive a contract for late completion of degree requirements. This document is an official agreement between the student and the University, and highlights the course(s), credits, or other requirements still outstanding for graduation, in addition to the stipulations by which they need to be completed.

b. Automated confirmation of the student’s email read receipt constitutes an official acceptance of the contract.

c. Students under contract may march with their class at Commencement.

d. The diploma is issued when all coursework is complete and all payments have been made to the University. The diploma and transcript will reflect a graduation date concurrent with the time in which they complete their work, and in accordance with the certification cycle (i.e. May, August or December graduation.)
8.24 INTENSIVE TERMS

8.24.1 May Term [Approved 2/4/03, Community of Educators Senate; Revised 10/5/04]

8.24.1.1 Spring semester includes a 16-week spring term followed by a three-week May Term.

8.24.1.2 May Term involves only approved cross-cultural courses. Some summer online courses may overlap with May Term, but should not be confused with May Term.

8.24.1.3 Registration for May cross-cultural courses occurs during the regular November registration period for spring semester courses. Whether there is sufficient enrollment to run the May Term course will be determined after registration.

8.24.1.4 The drop date for May Term courses coincides with the drop date for all other spring semester courses.

8.24.1.5 May Term begins the second Monday after Commencement. Faculty may choose to begin their May Term courses earlier; however, no May Term course may begin until after Commencement. The length of each course must be within established cross-cultural course parameters. Grades for May Term are due to the Registrar no later than two weeks after the completion of the course. Faculty members who plan to miss May Development Week should be sure to inform their Department Chair and School Dean that they will be gone during that week.

8.24.1.6 Graduating seniors who require a May Term course to meet graduation requirements are allowed to participate in commencement but will not receive their diplomas until May Term has been successfully completed.

8.24.1.7 Spring semester tuition covers 12-18 hours. Students who enroll in spring semester courses (which includes May Term) will be charged for any credit hours over 18.

8.24.1.8 If the May Term course is a part of the faculty member’s normal load (24 load units), the course should have at least 12 students per faculty member. If the faculty member is teaching the course as an overload, the course should have an enrollment of at least nine students.

8.24.2 Summer Semester

8.24.2.1 Summer semester is designed to meet specific needs of Messiah University students. Several courses which satisfy Messiah University General Education requirements are offered each year.

8.24.2.2 In addition to the General Education courses, a wide variety of independent studies is available to Messiah students during the summer months. Internships offer students an opportunity to combine full-time employment with academic components to receive credit. Students who register for SERV 231 participate in summer service experiences between SERV 231 (a spring semester course) and SERV 232 (a fall semester course).

8.24.2.3 Students may also elect to take courses at other universities over the summer and transfer the credits to their Messiah program. To assure transfer of credit, these students should complete the “Approval for Transfer Credit” form available on the Registrar’s Office webpage before taking the course.
Since the summer semester is not considered a part of the spring semester, fees for summer semester courses are charged independent of fees for the regular academic year.
8.25 MAJORS

8.25.1 Selecting a Major. A student must select a major no later than the second semester of the sophomore year. This is necessary to allow adequate time for meeting graduation requirements in that major.

8.25.2 Pre-Major Status. There are certain programs for which program accreditation or certification of graduates is essential if graduates are to pursue careers in those fields (e.g., nursing, engineering, and teacher education). If a program is subject to such accrediting or certification requirements, then that program should apply to the Academic Council for internal admission requirements to the program. If additional internal admission requirements to a particular program are approved, then the following conditions apply:
   a. Students initially declaring an intent in the program will be designated by a “pre-major” status (e.g., pre-engineering, pre-elementary education).
   b. Internal admission requirements to the program must be clearly delineated and publicized (e.g., in the catalog description of the program).
   c. Internal admission requirements must be such that “first-time, first-year” students who enter Messiah University as “pre-majors” are evaluated before the end of their sophomore year for admission to the particular program. Transfer students (both internal—from another Messiah major—and external—from another institution) must be evaluated by the end of the first semester junior year.

8.25.3 Change of Major

8.25.3.1 Policy. After having declared a major, students who wish to register for another course of study must obtain the electronic signature of the chair of the department of the new major; the chair will assign a new advisor in the major field to which the student wishes to be accepted. Changing a major must be done through the Office of the Registrar.

8.25.3.2 Procedure
   a. The student completes a Change of Major Request, which can be found on the Registrar’s Office website. That department chair then signs the Dynamic Form and assigns a new advisor.
   b. The Office of the Registrar makes the change and updates the student’s curriculum in Banner.

8.25.3.3 Rationale. This policy has been instituted to ensure that students wishing to change majors receive adequate counseling and to enhance campus communication by having all involved individuals know what major the student is pursuing.

8.25.4 Declaring a Double Major [see Section 8.3.7]

8.25.5 Individualized Major [Revised 11/12/07, Community of Educators Senate]

8.25.5.1 Individualized majors are designed for students who have special interests that are not accommodated by any combination of existing majors or minors at the
University. Students may develop a proposal for an individualized major that combines various academic resources available to all Messiah University students. Each proposal must stand on its own as a unique, individual initiative of the proposing student. Students completing an individualized major will graduate with a B.A. degree. The following guidelines apply to all individualized majors.

8.25.5.2 Parameters for the Individualized Major

a. The individualized major must be between 36 and 72 credit hours chosen from at least two different disciplines offered at Messiah.

b. Two disciplines will be considered the primary disciplines and the major curriculum can have no fewer than 12 credit hours from each of these disciplines.

c. At least 18 credit hours must be chosen from courses numbered 300 or higher.

d. Each individualized major must include a senior-level (400) capstone course. This may be an existing course or an independent study course supervised by one of the faculty advisors.

e. Each individualized major must include an existing writing intensive course from the primary disciplines from which the individualized major draws upon.

f. No more than two courses can be taken as an independent or directed study.

g. The student must meet all the General Education requirements and all other requirements for graduation (e.g., residency requirements, total required credits, etc.). Any proposed overlaps with General Education must be approved by the Assistant Dean of General Education and Common Learning and cannot exceed 12 credits.

h. In order to propose an individualized major, the student must have a cumulative GPA of 3.0.

i. The individualized major may be proposed after the student has completed 30 credit hours. No proposal will be accepted after the student has completed 72 credit hours.

8.25.5.3 Development of the Proposal. The student will develop a proposal for the major in conjunction with two faculty advisors from the two primary disciplinary areas, with one of these two faculty advisors to serve as the student’s primary faculty advisor. The proposal must include the following elements:

a. A title for the major that does not duplicate the name of any existing majors or minors and clearly captures the nature of the proposed program of study.

b. An explanation of how the major will enhance the student’s personal learning goals and objectives including possible connection with vocational and/or graduate school interests.

c. Curriculum sheets (similar to those found in the Advising Handbook for existing majors) describing which specific courses will meet the major requirement and which will meet the University’s general education requirements.

d. A semester by semester plan for completing the required courses. Note that any planned independent or directed study courses must be pre-approved.

e. The proposed courses must fit together logically and demonstrate the coherence, breadth, and depth which is characteristic of a university major. Proposals that simply piece together existing majors and minors are not acceptable.
f. A statement that clearly explains how each required course satisfies the University’s learning objectives for all majors (i.e., CWEO #4) and contributes to achievement of the goals and learning objectives of the proposed major (as articulated in point b).

**8.25.5.4 Approval Process.** The primary faculty advisor will convene and chair an ad hoc committee composed of the two faculty advisors, the Registrar, and the Assistant Dean of General Education and Common Learning to review the proposal. If approved by this committee, the individualized major proposal will be forwarded to the Department Chairs of the two primary disciplines represented in the proposal for review and approval. Following the approval of the chairs, the proposal will be reviewed by the Dean of the School of the primary advisor for final approval. If approved, it will be officially recorded as the student’s declared major and a copy of the approved proposal will be sent, for information purposes, to the Dean of the School housing the other primary discipline. In order to assure prompt processing of a completed proposal, the approval process should take no longer than two months during the academic year from the time it is submitted. In the event that a sponsoring faculty advisor’s employment ends, the department chair of the respective department will either supervise the completion of the major or appoint another faculty member capable of supervising it to completion.
8.26 MINORS

8.26.1 Definition. A minor is a prescribed set of courses that focuses on a particular academic discipline or area of study. The goal is to allow the student to develop some depth of understanding in that discipline or area of study.

a. Students are not required to complete a minor.

b. Minors require a minimum of 18 credit hours in a discipline other than that of the student’s major.

c. A student may complete more than one minor.

d. To earn a minor, a student must attain a minimum grade point average of 2.00 for the courses listed as meeting the requirements for the minor.

e. Only one-third of the credits in a given minor may count toward the requirements of another minor or a major. Each minor must have a minimum of 12 unique credit hours.

f. At least one-third of the total credits must be taken at Messiah.

8.26.2 Procedures for Completing a Minor

a. Information about available minors and minor curricular requirements can be found in the Academic Catalog, in DegreeWorks, or obtained from the student’s advisor or Department Chair.

b. Students are encouraged to discuss their interests in a minor with their advisor during registration times. If the student has specific questions, he/she can contact the Chair of the department in which the minor is housed.

c. A student may declare their intention to complete a minor by submitting a Minor Request Form, which is available on the Registrar’s Office website.

d. Once the completion of all minor requirements has been verified, the minor will be recorded on the student’s final transcript. If, at the time of graduation, a student has not completed the requirements for a minor, the minor designation will be added to the student’s transcript if he/she completes the requirements for the minor within one calendar year after their degree is conferred.
8.27 PEACE AND CONFLICT STUDIES INITIATIVE

8.27.1 Mission. The Peace and Conflict Studies Initiative connects to Messiah University’s theological identity (“rooted in the Anabaptist, Pietist, and Wesleyan traditions of the Christian Church”) and educational mission (“to educate men and women toward maturity of intellect, character, and Christian faith in preparation for lives of service, leadership, and reconciliation in church and society”). This means, at the very least, it will aim toward providing opportunities for students (1) to understand and appreciate the Christian foundations for peacemaking/reconciliation; (2) to understand the nature of conflict and approaches to resolving conflict; (3) to understand the relationship of justice to peacemaking, and (4) to become actively involved in peacemaking, conflict resolution, violence reduction, etc.

8.27.2 General Goals
a. Build on and support the peacemaking resources within the Brethren in Christ/Anabaptist tradition. At the same time, given Messiah’s “embracing” theological character, this initiative will draw on and expose students to a variety of theological and ethical understandings of and approaches to peacemaking within the Christian community and in other religious traditions.
b. Develop and support programs that are sensitive to the theological and cultural diversity among students and among faculty on issues related to peace and conflict studies.
c. Develop and support curricular (credit bearing) and cocurricular (non-credit bearing) educational programs related to peacemaking. This initiative may also include extracurricular programming—programming that includes external constituencies as an audience.
d. Develop and support programs that intentionally implement the University-Wide Educational Objectives. This should include but is not limited to the following University-Wide Educational Objectives:
   1. Gaining knowledge of the Bible’s content and themes, including the biblical witness on service, leadership, and reconciliation;
   2. Learning about historic Christian beliefs, practices, and ecclesiastical expressions and the particular emphases of the Anabaptist, Pietist, and Wesleyan traditions;
   3. Understanding the nature and causes of violence in the world and the means for promoting peace;
   4. Recognizing the implications of living in an increasingly interdependent world;
   5. Evaluating institutional policies and social/cultural practices on the basis of whether they promote peace, justice, and reconciliation; and
   6. Developing the courage to act responsibly and receptively in a complex world.
e. Develop and support programs that are sensitive to Guiding Educational Assumptions. This includes, but is not limited to, the following:
   1. Common learning—Some programming should strive to impact all students.
   2. Experiential (contextual) learning—Students should be given the opportunity to express their knowledge and commitments in real-life settings.
3. Holistic learning—Programming should involve coordination and partnering between curricular and cocurricular programs and between campus and community partners.

f. Develop and support programs that serve as resources for General Education and major curricula.

8.27.3 Curricular Programming

8.27.3.1 Whatever programs are developed need to have a good chance of success. In other words, there must be sufficient student interest, faculty interest, institutional support, and the resources to sustain them. The initial and primary curricular focus of this initiative will be to support an interdisciplinary minor.

8.27.3.2 Curricular programming should include a “core” that includes foundational theological, historical, and ethical explorations and incorporates Messiah University’s theological distinctive.

8.27.3.3 Curricular programming should be interdisciplinary in nature:

a. Courses relevant to peace and conflict studies can and should come from a variety of disciplines, including both the liberal and applied arts; ideally each School will be represented in the curriculum.

b. All courses must meet established peace and conflict studies curricular parameters.

8.27.3.4 Curricular programming should provide opportunities for experiential learning.

8.27.3.5 Curricular programming should, as much as possible, be developmental in nature, beginning with foundational issues and building toward a more specialized application of one’s learning that requires integrative thinking.

8.27.4 Cocurricular Programming

8.27.4.1 Cocurricular programming should provide learning opportunities for students who are not involved in the curricular component of the Peace and Conflict Studies Initiative; at the same time, it should complement the curricular program, giving students/faculty involved in the curricular program added opportunities for learning.

8.27.4.2 Some cocurricular programming should be open to the larger community; i.e., our educational endeavor should foster conversations that extend beyond students and educators on our campuses.

8.27.4.3 Some cocurricular programming will provide experiential opportunities for student learning.

8.27.4.4 There should be administrative clarity, good communication, and adequate coordination between various peacemaking cocurricular programs across campus.

8.27.5 Extracurricular Programming

8.27.5.1 Study might be given to the possibility of Messiah University-sponsored external programs orientated toward the community, such as conflict resolution, restorative justice, peace and justice education, etc.

8.27.5.2 Partnering with Messiah University programs (e.g., Harrisburg Initiative, Agapé Center, and Boyer Center) that have interests in peace and conflict studies.

8.27.6 Administrative Organization

8.27.6.1 Since the Peace and Conflict Studies Initiative transcends the curricular and the cocurricular and has an interdisciplinary focus, it is best not to “house” this initiative in any one academic department or perhaps in any given School.
8.27.6.2 The most reasonable option is to house the initiative in the Sider Institute. Part of the mission of the Sider Institute is to promote and articulate Anabaptist concerns—one of its most central being peacemaking. There is no other organizational structure on campus which has peacemaking as firmly embedded in its mission and identity as does the Sider Institute. Situating the Peace and Conflict Studies Initiative in the Sider Institute will raise the profile of the Institute both on and off campus. This is important for the growth of the Institute, which is in the University’s best interests. By situating this initiative in the Sider Institute, not only will students be introduced to the Institute, but they will also become involved with it. This connection between the Institute and the students is critical. Moreover, by locating the Peace and Conflict Studies Initiative in the Sider Institute, off-campus constituents who are deeply committed to issues of Peace and Conflict Studies will have a focused place to direct their energy and their resources.

8.27.6.3 As the home of the Peace and Conflict Studies Initiative, the Sider Institute will:

a. Provide administrative oversight to the Peace and Conflict Studies Minor.
b. Provide leadership to the Peace and Conflict Studies Committee
c. Sponsor an annual Peace and Conflict Studies lecture.
d. Sponsor/Co-Sponsor chapels, “events,” and conferences on campus.
e. Partner with other organizations and initiatives on campus concerned about peacemaking.
f. Coordinate student efforts on Peace and Conflict Studies across campus.
g. Serve as a clearing house for information about cocurricular and extracurricular activities related to Peace and Conflict Studies.
h. Improve communication among various groups on campus who are concerned about Peace and Conflict Studies.

8.27.6.4 Since the Peace and Conflict Studies Initiative, in general, or the Minor, in particular, are not housed in any academic department or School, a Peace and Conflict Studies Committee will be formed. This will be a standing committee of the Community of Educators, and its primary responsibilities will be to oversee the Minor and advise and aid the Director of the Sider Institute in relation to the broader Peace and Conflict Studies initiative.
8.28 SERVICE-LEARNING PROGRAM [Approved 4/2/2007, Community of Educators Senate]

8.28.1 Definitions and Perspectives

8.28.1.1 Service-Learning. A pedagogical model which intentionally integrates academic learning with community service in a credit-bearing academic course. Students participate in an authentic service activity which meets needs identified by the community (designed within the framework of a mutually beneficial relationship) and critically reflect on that activity. Thus, students gain a deep understanding of course content, a commitment to socially responsible citizenship, and develop skills and understanding needed to contribute to civic well-being.

8.28.1.2 Learning-Guided Community Service. While this proposal concerns itself with credit bearing Service-Learning, Learning-Guided Community Service is a non-credit bearing activity where students, educators and staff volunteer in a service which meets community needs. Although the primary emphasis is on service, Learning-Guided Community Service differs from “community service” in that it recognizes that much learning can occur for those serving when proper training and reflection is completed. Intentionality in purpose, placement, effective service outcomes, and applied holistic learning outcomes in relationship with the community partner remain a priority.

8.28.2 Service-Learning Course Parameters and Criteria

Approved Service-Learning courses will incorporate the following general parameters and components. The Service-Learning Committee will use these criteria to approve curricula and evaluate service activities.

8.28.2.1 General Service-Learning Parameters. Incorporates nationally established and recognized best practices in each Service-Learning course. Criteria:

1. Awards academic credit.
2. Requires educator orientation and training in the pedagogies and best practices of Service-Learning.
3. Incorporates research and theory from experiential/contextual learning and Service-Learning in course design and delivery.
4. Provides evaluation and feedback for students.

8.28.2.2 Components. Approved Service-Learning courses incorporate the following components:

1. **Content Component.** Service readings and activities will relate service to the course objectives. Criteria:
   a. Introduces students to research problems and community partnerships that address a significant need in our community, region, country, or the world.
   b. Prepares students for service by studying theories and gaining academic knowledge relevant to the problem.
   c. Prepares students for service by orienting them to the problem and the context in which they will work.
   d. Uses readings and discussions to connect learning to University-Wide Educational Objectives.

2. **Service Component.** Service assignment addresses a significant need in context. Students will satisfy the service requirement by choosing from a variety of
activities approved by the Director of the Agapé Center for Local & Global Engagement and by the faculty member teaching the course.

Criteria:

a. Provides opportunities for students to express value commitments and disciplinary knowledge in an authentic, real-life setting.

b. Enables students to personally connect with people involved with the issue to which the service is directed. Ideally, this will include a relationship with persons directly affected.

c. Relates to programs with long-term commitments to the communities and issues they address.

d. Includes sufficient contact time and duration to allow students to build relationships with people facing the issue and to develop deep understanding.

3. Reflection Component. Incorporates structured reflection activities that relate the student’s major and service experience to Christian discipleship and vocation.

Criteria:

a. Includes students, faculty and community partners.

b. Requires written and oral reflection activities.

c. Critically analyzes the theories, structures and assumptions of students’ academic disciplines in the context of the service experience.

d. Helps students to link their values and academic learning to other parts of the curriculum and cocurriculum.

e. Encourages students to evaluate their personal values and commitments, and to grow in discipleship and toward a mature Christian faith.

f. Helps students develop a theological understanding of vocation that enables them to contextualize their faith.

8.28.3

Types and Classifications of Service-Learning Courses

Any course approved as a Service-Learning course by the Service-Learning Committee will be given a “service-learning” attribute and will be identified as such in the course schedule under the comments section for each semester. (Example: ACC 247 Basic Income Tax, “Comments”: Service-Learning.) In some instances, Service-Learning will be an essential aspect of the course and hence will be approved and permanently catalogued as a Service-Learning course. In other instances (analogous to writing courses with a designated “W” attribute), the course will be given a Service-Learning attribute for given semesters.

The deadline for securing signatures from the Department Chair, School Dean, and Service-Learning Committee are October 1 for Spring courses and March 1 for Fall courses. The Agapé Center will forward the list of approved courses each semester to the Registrar.

There are three types of Service-Learning courses that would receive a Service-Learning attribute:

8.28.3.1 Discipline-Based Courses. Courses that are limited by and housed in respective academic departments. There are two types of discipline-based Service-Learning courses:

1. Those permanently designated within the discipline.
2. Those selectively designated for a given semester. These courses or sections are developed by faculty and are approved by the Department Chair and the Service-Learning Committee for a given semester.

8.28.3.2 Free-Standing IDS Courses: Courses initiated by the General Education Committee and housed either in the department or in General Education. There are two types of IDS Service-Learning courses:

1. Those permanently designated within General Education.
2. Those selectively designated for a given semester. These courses are developed by faculty and are approved by the General Education Committee and the Service-Learning Committee for a given semester.

8.28.3.3 Free-Standing Service-Learning (“SERV”) Courses. Courses initiated by the Director of the Agapé Center for Local & Global Engagement, approved by the Service-Learning and Curriculum Committees, and housed in the Agapé Center for Local & Global Engagement.

1. The content of these courses is focused more specifically on themes of service, social justice, development and mission. A required service activity meets community-identified needs.

8.28.4 Formalizing Service-Learning at Messiah University

8.28.4.1 Service-Learning Committee
Service-Learning programming will be administered by a Community of Educators Service-Learning Standing Committee housed in the Agapé Center. The purpose of this committee will be to work with the Director of the Agapé Center to give leadership to campus-wide Service-Learning.
8.29 REGISTRATION FOR ACADEMIC COURSES

8.29.1 Semester Registration
8.29.1.1 Policy. Course registration for currently enrolled, degree-seeking students occurs during a registration window for the upcoming semester. Students must consult with their assigned academic advisor and obtain his/her approval before registering for classes. Prior to registering for classes, a student’s account must be paid to date and all health records must be complete in the Engle Center for Counseling and Health Services. Students are considered actively enrolled the first day of classes.

8.29.1.2 Procedure
a. Registration materials, including the Schedule of Classes, are available online approximately one week before Academic Advising begins.
b. Students meet with their academic advisor to discuss course selections for the upcoming registration. The advisor and student agree upon the appropriate courses to be taken.
c. At the conclusion of the advisement meeting, the advisor releases the student’s Primary Advisor hold, which allows the student to register at the appointment time. Registration appointment times are generated by Information Technology Services and the Registrar’s Office based on the student’s earned credits and current semester course schedule.

8.29.1.3 Rationale. Uniformity of procedure is required to handle the large volume of students and ensure fairness to all students. Having the Advisor’s hold in place ensures that the student is taking courses appropriate to his/her academic plans and life goals. Proof of payment is required to ensure that students do not build up large balances which they are unable to pay. Clearance from the Engle Center is required to ensure that all health records are complete and accurate for each student in case of emergency.

8.29.2 Drop/Add (Change in Registration)
8.29.2.1 Students may add courses via web registration through the end of the first week of classes semester-long courses (students should check with the Office of the Registrar for the dates by which courses in alternate parts of term may be added). Changes made beyond these deadlines require the written approval of the instructor and the student’s academic advisor via an electronic Drop/Add form and are subject to a late registration fee. Schedule changes after the deadlines above require approval of the Registrar and are subject to a late registration fee. The Office of the Registrar’s webpage contains semester-specific deadline dates for course changes.

8.29.2.2 Procedure [Approved 2/15/11, Academic Council]
a. Students contact their advisor prior to changing courses on their schedule.
b. Subsequent to the contact with their advisor, students log into the on-line registration system (through the end of the first week of classes) to make schedule adjustments.
c. Beginning with the second week of classes, all changes to the student’s schedule will be processed through the Registrar’s Office using the electronic Course Add, the electronic Course Drop, or the electronic Course Withdraw request form. The signatures of the instructor(s) and advisor are required. Schedule changes after the second week of the semester require approval of the Registrar and are subject to a late registration fee.
1. Courses may be dropped during the first third of the semester (or part of term) and will not appear on the student’s transcript.

2. Students may withdraw from a course during the second third of the semester (or part of term). In these cases, courses from which a student has withdrawn will be indicated with a “W” on the student’s transcript. Dropped or withdrawn courses do not affect the student’s grade point average.

3. During the final third of the semester (or part of term), withdrawals are not permitted, except for medical or other emergencies.

d. After the first five class days for semester-long classes, a fee may be assessed for each course change requested. Specific deadline dates for course changes, including those for all parts of term, are posted each semester on the Registrar’s homepage. All requests for dropping/adding/withdrawing from courses after the published deadlines will be reviewed by the Registrar. A late registration fee will be assessed if the change is approved.

8.29.2.3 Rationale. Drop/Add procedures emphasize the importance of student responsibility and the advisor/advisee relationship while providing flexibility and convenience to the process. Changes occurring later in the semester ensure students have the opportunity for counseling.
8.30 REPEATING COURSE WORK

8.30.1 A student may repeat any course in which a grade of D+, D, or F was received. With repeated courses, the second grade and credits count in the calculation of the student’s cumulative GPA, but the original grade and course will remain on the student’s transcript. All repeat courses must be taken at Messiah University, including approved off-campus programs, subject to the assessment of course equivalency. [Revised 2/27/98, Curriculum Committee]

a. It is the responsibility of the student and advisor to monitor the registration for repeated courses.

b. Both occurrences of the course being repeated will be marked on the transcript.

c. The credits earned for the first grade remain in the term and cumulative calculations until completion of the repeated course. At the end of the term in which the course is repeated, only the credits earned for the second grade are used in the calculation of the student’s cumulative GPA and total credits earned.

d. Students need to be advised of possible financial aid or athletic eligibility consequences of repeating courses for which credit has been earned. A student is allowed to receive financial aid for one repeat of a course that was successfully completed (passing grade) in the past. Further repeats of successfully completed courses will not count toward the student’s financial aid eligibility, potentially impacting the amount of aid the student can receive. Students should contact the Financial Aid Office for specific information.
8.31 SERVICE DAY

8.31.1 Date. Service Day will coincide with Special Olympics and will be planned to complement Special Olympics activities. Service Day generally falls on the third Thursday in April.

8.31.2 Participation. The entire Messiah University community will be eligible to participate in Service Day. This will encourage interaction among staff, faculty, administrators, and students.

8.31.2.1 Students
a. While participation is not mandatory, all students who do not have off-campus academic work (internships, student teaching, etc.) are expected to participate.

b. Classes will be cancelled and many academic support areas will be closed.

c. Students in work-study positions who are scheduled to work during Service Day will determine with their supervisor if they can make up hours at a different time. Students who want to serve and can be freed from their work-study responsibilities, but cannot make up the hours at a different time, will be compensated if they worked during Service Day. For some work-study students, participation will not be possible due to their essential role.

8.31.2.2 Community of Educators
a. While participation is not mandatory, all members of the Community of Educators are expected to participate.

b. Classes will be cancelled; many campus-wide offices will be closed.

c. Department and committee meetings should be rescheduled.

8.31.2.3 Staff/Administration
a. While participation is not mandatory, staff are welcome to participate depending on their work assignment and in consultation with their supervisor.

b. For some staff, participation will not be possible due to their essential role at the University. For others, work schedules will be adjusted and services reduced to make participation possible. Specific details will need to be worked out between staff and their supervisors.

c. Staff who participate in service activities during regular work hours will be compensated as if they were doing regular work.

8.31.3 Classes

8.31.3.1 Classes that fall between 8:00 a.m. and 5:00 p.m. will be cancelled on Service Day. Evening classes will not be cancelled.

8.31.3.2 If Special Olympics are postponed due to rain, classes will operate as scheduled, and Service Day will be held on the rain date. All employees and students will be asked to arrange their class and work schedules accordingly.

8.31.4 Administration. Service Day will be administered by the Agapé Center for Local and Global Engagement and coordinated by the Coordinator, Agapé Center for Global and Local Engagement. The Service Day Student Committee will provide general direction and coordination with various segments of campus.
8.31.5 **Project Approval.** Efforts will be made to work with current groups and organizations on campus to facilitate recruitment and to implement service activities. If groups do not already include staff, faculty, students, and administrators, they will be asked to include representatives from all groups to encourage a mix of participants. Groups organizing a service activity for Service Day must communicate their intent and receive approval from the Agapé Center.

8.31.6 **Service Locations.** Other than Special Olympics, most service activities will occur off-campus and will relate to local agencies and programs. Locations will include programs that are church related as well as secular, governmental and private, rural and urban. The following criteria will be used to select service sites:
   a. The activity will provide both a needed service for the agency and a meaningful experience for participants.
   b. The mission and approach of the agency is consistent with the philosophy of Messiah University.
   c. The assignments provide opportunity for participants to interact with local people.
   d. The agency has an ongoing relationship with Messiah University or a University employee.
   e. The organization can provide strong local coordination and supervision.

8.31.7 **Learning.** Where possible, a learning component will be included. This might include an introduction to the purpose and program of the agency, and introduction to the need the agency serves, an introduction to the community, or other educational components.

8.31.8 **Schedule.** Activities will be organized to begin after 8:00 a.m. and end around 4:00 p.m. Efforts will be made to plan activities to fit this schedule. Transportation will be coordinated by the University and will include University vehicles and private cars.

8.31.9 **Funding.** The Local Community Services program budget will cover some of the expense. Other financial support will be provided through existing programs, special contributions, and from corporate sponsorship. Messiah University will respect and not intrude upon the funding relationships currently used by Special Olympics.
8.32 SPECIAL COURSES AND CREDIT PROGRAMS

8.32.1 Independent Study Guidelines

8.32.1.1 Policy. Independent study is available (for a fee) to students who wish to explore a particular area of study outside a classroom setting. Projects must be carefully designed and directed toward a specific goal under the direction of a qualified faculty member who meets regularly with the student during the study for a total of three to five hours per credit hour of the course. A faculty member may direct a total of two independent and directed studies during a given semester and three during a given summer.

8.32.1.2 Procedure
   a. The student accesses an application to register for an independent study on the Registrar’s Office webpage. The student completes the application according to the guidelines provided on the application. The application form includes information about the fee for the independent study.
   b. The student submits the application, which is electronically routed to the appropriate people for review and signature.
   c. The Registrar reviews the application and, if approved, the student is registered for the course. When approved, the student and the sponsoring faculty member may access the completed electronic application online.
   d. Grades are submitted by the faculty member to the Registrar along with other grades at the end of the semester.

8.32.2 Directed Study Guidelines

8.32.2.1 Policy. Directed study is available (for a fee) to junior and senior students who need to complete a catalogued course at a time other than when it is offered. Each department has designated which courses may be offered by directed study. Each study must be done under the supervision of a qualified faculty member who will meet with the student from three to five hours per credit hour of the course. A faculty member may direct a total of two independent and directed studies during a given semester and three during a given summer.

8.32.2.2 Procedure
   a. The student accesses an application to register for a directed study on the Registrar’s Office webpage. The student completes the application according to the guidelines provided on the application. The application form includes information about the fee for the directed study.
   b. The student submits the application, which is electronically routed to the appropriate people for review and signature.
   c. The Registrar reviews the application and, if approved, the student is registered for the course. When approved, the student and the sponsoring faculty member may access the completed electronic application online.
   d. Grades are submitted by the faculty member to the Registrar along with other grades at the end of the semester.

8.32.2.3 Rationale. To allow students to complete certain catalogued courses at times when they are not normally offered and to ensure that the proper amount of supervision is given to each student doing a directed study.
8.32.3 **Credit for Cocurricular Activities Guidelines**

a. Students participating in a full session of an intercollegiate sport may register, at most, twice for one credit per season of involvement. However, only one credit may be applied toward the General Education physical education activity requirement. Students participating in two intercollegiate sports may apply only one toward the General Education physical education activities requirement. A maximum of one credit may be counted as an elective. Credit may be granted only during the semester in which the completion of participation occurs and will not be awarded after the fact.

b. Students participating in music ensembles register for .5 credits during the semester of participation. This registration can be for credit or as an audit. If the registration is for credit, a pass/fail grade will be recorded.

c. The editors of the University newspaper, *The Swinging Bridge*, and the University yearbook, *Clarion*, may register for the course ENG 204 Student Publications Practicum (1). Permission of the advisor is required before enrollment. The course may be repeated for a total of four credits.

8.32.4 **Credit Earned Through Examination Programs.** Messiah University awards credits earned through the approved testing programs listed below. A maximum of 32 credits may be earned by all forms of testing. [Approved 2/8/97, Dean’s Council]

8.32.4.1 **Advanced Placement (AP).** Students who have taken university-level courses in high school may possibly receive university credit for them by taking the AP Examination of the University Entrance Examination Board, if their high school offers it. Granting such credit may reduce the number of semester hours students need for graduation. Official transcripts of AP test results should be sent to the Messiah University Admissions Office for evaluation.

8.32.4.2 **International Baccalaureate (IB).** IB is a curricular program with university entrance examinations which may be taken in any country and recognized in any country. Students who have taken IB courses in high school may possibly receive university credit for them by taking the IB examination. Granting such credit may reduce the number of semester hours students need for graduation. Official transcripts of IB test results should be sent to the Messiah University Admissions Office for evaluation.

8.32.4.3 **Credit by Examination**

8.32.4.3.2 **Policy.** Messiah University offers a limited number of courses by which students may earn credit for the course by taking a “challenge” exam in lieu of the course. The Registrar’s Office will maintain a list of courses which may be challenged.

8.32.4.3.3 **Procedure**

a. Prior to taking the exam, the student must obtain an application form from the Registrar’s Office.

b. The student pays the credit by examination fee at the Business Office, obtaining the approval signature showing that payment was made.

c. The student presents the form to the appropriate Department Chair who will make arrangements for the challenge exam or designate the examining professor.

d. When the exam has been taken, the Department Chair or examining professor will indicate the grade (pass/fail) on the application form and return it to the Registrar’s Office.

e. The Registrar records credit on the student’s transcript (pass/fail only) if the examination is passed. If the student fails the exam, no record is made on that student’s transcript, and the student will be required to take the courses or credits
that were to have been waived by successful completion of the exam. Completion of the course is not required if it was intended to be elective credit.

8.32.4.4 **College Level Examination Program (CLEP).** Students who wish to verify knowledge of college-level work in a given discipline may take the CLEP test (Messiah is not an approved test site) and receive CLEP credit on the transcript. These credits are evaluated by the Registrar and may be applied to General Education and major requirements. Any student considering CLEP opportunities should contact the Registrar for further information.

8.32.5 **Departmental Honors Courses** [Revised 3/21/13, Academic Council]

a. To encourage scholarly initiative and in-depth investigation within a limited area of study, Messiah University provides able students with an opportunity to pursue honors courses within their major. Students may qualify for an honors course by (1) earning a GPA of 3.50 for all courses completed at the University to the middle of their junior year and (2) meeting all other requirements as prescribed by the department (e.g., GPA for major courses).

b. Each department offering an honors course prescribes the nature of the work, the point at which it shall begin, and whether the credit in whole or in part may be counted toward fulfillment of a student’s major requirements. The Department must also approve a student’s work for a given semester before permission can be given to proceed with the next semester’s work.

c. A minimum of four credits and a maximum of six credit hours in honors courses may be earned at the rate of one to four hours per semester. Academic credit will be awarded for grades of A or B only. If the honors work is of such high quality as to merit the grade of A, the student will graduate with honors in his/her major field.

d. Students participating in the University Honors Program may meet their senior honors project requirement through an approved Departmental Honors Course.

e. Graduation with honors in a discipline is recognized at Commencement and is noted on the student’s diploma. Only senior students may participate in Departmental Honors courses.
8.33 STANDARDS FOR MAINTAINING ACADEMIC STANDING

8.33.1 Minimum Grade Point Average. Students must maintain a cumulative GPA of 1.80 (0-23 credits), 1.90 (24-56 credits), or 2.00 (57 or more credits) to be considered in good academic standing.

8.33.2 Academic Warning. When a student’s term GPA falls below 2.00 but the cumulative GPA is at or above the required minimum, the student will be given an academic warning. This warning is not part of the student’s permanent academic record. However, it does alert the student to potential difficulties.

8.33.3 Academic Probation, Suspension, and Dismissal

8.33.3.1 Academic Probation. Any student registered for 6 or more graded credits in a given semester who fails to maintain a cumulative GPA as outlined above will be placed on academic probation. A student will be removed from academic probation when his/her cumulative GPA meets the required minimum (see 8.33.3.2 Academic Suspension for length of probation). A student on academic probation will be limited to a maximum of 14 credits per semester while on probation.

8.33.3.2 Academic Suspension. A student registered for 12 or more graded credits on academic probation whose cumulative GPA after a probationary semester remains below the minimum required will be suspended. A student registered for at least 6 and less than 12 graded credits, who after going on probation completes an additional 18 credits but has not met the required minimum cumulative GPA with the inclusion of those 18 credits, will be suspended. Any student taking six or more credits in a semester who receives less than a 1.00 term GPA for the semester will be suspended, whether or not the cumulative GPA would have warranted it.

8.33.3.3 Appealing Suspension. [Approved 12/06/10, COE Senate] A suspension may be appealed within the time limit stated in the suspension notification. The student must file a written petition with the Registrar stating the reason for the appeal. Appeals are reviewed by the Academic Appeals Subcommittee. If the suspension appeal is granted, the student will continue on academic probation to allow the student to achieve good academic standing. If good academic standing is not achieved the student will be dismissed.

8.33.3.4 Readmission. Suspended students may apply for readmission after two semesters have elapsed. When applying for readmission, the student is required to present evidence of the potential for academic success. Normally, this is demonstrated by presenting a transcript of courses successfully completed at a regionally accredited institution of higher education (earning satisfactory grades of C or higher) during the semesters of suspension. Readmission is not automatic and is contingent upon evidence that the student has the ability and motivation to succeed in university. Requests for readmission will be considered by the Academic Appeals Subcommittee. If accepted for readmission, a student must meet the University’s standards for good academic standing within two semesters of full-time study. If this has not occurred after two semesters, the student will be academically dismissed.

8.33.3.5 Academic Dismissal

a. A student who is academically suspended for a second time is considered academically dismissed.
b. A student who is academically dismissed may not apply for readmission for two years. In addition, such a student must present 24 credits of transferable work (from a regionally accredited institution of higher education earning satisfactory grades of C or higher) taken after the dismissal from Messiah. Requests for readmission will be considered by the Academic Appeals Subcommittee. Readmission is not automatic and is contingent upon the evidence presented and the likelihood of the student succeeding at Messiah.

8.33.3.6 Dual Enroll Students
8.33.3.6.1 Maximum Credits. Dual Enroll students are permitted to register for a maximum of 11 graded credits per term. Dual Enroll students will be limited to 1 class (maximum of 4 credits) in the semester following the term in which they have received an F.

8.33.3.6.2 Minimum Grade Point Average. Students must maintain a cumulative GPA of 1.80 (0 – less than 24 earned credits), or 1.90 (24 earned credits – less than 57 earned credits) to be considered in good academic standing.

8.33.3.6.3 Academic Warning: When a student’s term GPA falls below 2.00 but the cumulative GPA is at or above the required minimum, the student will be given an academic warning. This warning is not part of the student’s permanent academic record. However, it does alert the student to potential difficulties.

8.33.3.6.4 Academic Probation, Suspension, and Dismissal
8.33.3.6.4.1 Academic Probation. Any Dual Enrolled student who is registered for at least six credits and fails to maintain a cumulative GPA as outlined above will be placed on academic probation. A student will be removed from academic probation when his/her cumulative GPA meets the required minimum (see 8.33.3.6.4.2 Academic Suspension for length of probation). A Dual Enroll student on academic probation will be limited to a maximum of 9 credits per semester while on probation. Dual Enroll students who were on academic probation the semester prior to becoming a degree-seeking student at Messiah University but did not raise their cumulative GPA to the required minimum at the end of the semester will remain on academic probation during the first semester as an undergraduate degree-seeking student.

8.33.3.6.4.2 Academic Suspension. A Dual Enroll student, who after going on probation completes an additional 18 credits as a Dual Enroll student but has not met the required minimum cumulative GPA with the inclusion of those 18 credits, will be suspended. If a Dual Enroll student matriculates as a full-time Undergraduate student on academic probation, and if his/her cumulative GPA after a probationary semester as a full-time undergraduate student remains below the minimum required, he/she will be suspended. Any student taking six or more credits in a semester who receives less than a 1.00 term GPA for the semester will be suspended, whether or not the cumulative GPA would have warranted it. A Dual Enroll student on academic probation for two semesters prior to matriculation to Messiah University could be suspended for the first semester of matriculation.

8.33.3.6.4.3 Appealing Suspension. A suspension may be appealed within the time limit stated in the suspension notification. The Dual Enroll student must file a written petition with the Registrar stating the reason for the appeal. Appeals are reviewed by the Academic Appeals Subcommittee. If the suspension appeal is granted, the student will continue on academic probation to allow the student to achieve good academic standing. If good academic standing is not achieved within two semesters, the student will be academically suspended.
8.34  TEXTBOOKS

8.34.1  Textbooks are designated by the faculty member teaching a course. If a course is team taught, the textbooks should be chosen by the team.

8.34.2  The Messiah University Campus Store orders all of the required textbooks. The Campus Store will request proper information far enough in advance of a new semester to facilitate the acquiring of the necessary materials. Faculty members need to cooperate with the Campus Store to facilitate this acquisition.
8.35 TRANSFER CREDIT

8.35.1 Evaluation of Transfer Credits for Incoming Students

8.35.1.1 Policy for Transfer Students. Any student who has taken work at another institution(s), applies to Messiah University, and desires that work transferred to Messiah, must have the previous institution(s) send an official transcript of work to Messiah University to be evaluated by the Registrar.

8.35.1.2 Procedure

a. When a student applies, he/she requests the former institution to send an official transcript of work to the Registrar’s Office.

b. Transfer institutions within the United States must be regionally accredited. International transcripts require a third-party evaluation from an organization such as World Education Services (WES), National Association of Credential Evaluations Services (NACES), or Association of International Credential Evaluators, Inc. (AICE).

c. The Registrar evaluates the transcript on a course-by-course basis. Only those courses in which a grade of C (2.0) or better has been earned are eligible for transfer. The Registrar sends the student an email with a degree audit attached showing how the transfer credits were applied. The student’s advisor will also receive a copy of this report.

c. The Registrar is available to discuss or clarify the evaluation of credits for the student.

8.35.1.3 Rationale. This policy has been instituted to ensure that transfer students have done satisfactory university-level work appropriate for transfer credit. It also provides students with a clear understanding of how much work is needed to complete degree requirements. The evaluation of transfer credit is often instrumental in the decision whether or not to transfer.

8.35.2 Approval of Transfer Credits for Currently Enrolled Students

8.35.2.1 Policy. A student who is currently enrolled at Messiah but planning to take summer courses at another institution must complete a Transfer Credit Approval form prior to enrolling. A student should first obtain the approval of his/her advisor, Department Chair (if necessary), and the Registrar in order to verify that the courses taken will meet specific major or General Education requirements or will be considered as elective credit. Only courses with grades of C or better will be transferred. Approved course work will be designated on the transcript as “Transfer Credit” with the number of credits earned. Grades earned will not be listed, and grades will not be included in the student’s term or cumulative GPA.

8.35.2.2 Procedure

a. A student accesses and completes the Approval for Transfer Credit Form found on the Registrar’s Office webpage.

b. The form is routed to the student’s advisor and department chair for their signatures.

c. The Registrar reviews and acts on the request; the decision will be indicated on the form, and copies will be available to the student and the student’s advisor via Dynamic Forms.
d. At the close of the session taken at the other institution, the student must request that institution to forward an official transcript to Messiah University, Office of the Registrar.

8.35.2.3 **Rationale.** This procedure has been instituted to assure both the student and Messiah that courses taken at another institution will meet specific requirements.
WITHDRAWAL FROM THE UNIVERSITY

End-of-Semester Procedure. The withdrawing student completes the online form, “Notification to Withdraw/Transfer.” The Registrar’s Office keeps a list and count of students not returning and circulates this information to other offices after the close of the semester.

During Semester Procedure

Policy. Students wishing to withdraw from the University before the end of a semester must notify the Registrar’s Office of their intention and arrange for payment of all bills in order to ensure their account is in good standing no later than the Monday prior to Final Exam Week.

Procedure
a. The student wishing to withdraw completes the online form “Notification to Withdraw/Transfer”.
b. The Registrar’s Office informs the appropriate campus offices (i.e. Student Success and Engagement, Student Financial Services, etc.) of the withdrawal.
c. The Registrar’s Office informs the student’s professors and withdraws the student from classes.
d. Student Financial Services determines the student’s bill and sends the student a statement of balance due or refund.

Rationale. To facilitate campus communications about a student’s withdrawal.

Medical Leave

Medical leave is available for students who, due to documented serious physical or psychological illness, need to leave the University during the semester without completing their course work or to withdraw from the University for no longer than two consecutive semesters. Students on medical leave are not regarded as having permanently withdrawn from the University and need not apply for readmission through the Admissions Office. However, students must be approved for fitness to return to campus through the process described in the policy.

A student may receive a more limited medically excused status if he/she is approved for leave in the final 40 percent of a semester and the student has received faculty approval for at least one incomplete. The request is initiated in the same manner as described above.

Initiation of Request for Medical Leave. A student requesting medical leave must make the request in writing to the Medical Director (for physical health reasons) or the Director of Counseling Services (for mental health reasons). The request may be for either one or two semesters. The director will notify the Registrar of the request and will direct the student to provide appropriate documentation from a physician, therapist, or other qualified caregiver.

Determination of Request

A decision approving or disapproving the medical leave request will be made by the Medical Director or the Director of Counseling Services. If there is a pending academic or disciplinary proceeding that could result in a suspension from the University, medical leave requests will not be considered until the proceeding has been concluded. The director will provide a copy of the decision to the Registrar.
Registrar will notify appropriate offices on campus of the student’s status and send a copy of the decision to the student for his/her records.

8.36.3.4.3 Copies of the decision will be maintained in the student’s academic and student life files. Original documentation from the student’s medical records will be maintained by the Medical Director or the Director of Counseling Services.

8.36.3.5 Deadline for Application for Medical Leave Status. Deadline to apply for medical leave for the current semester is the Monday prior to the first day of finals in the Fall or spring semester. No retroactive medical leave applications will be considered.

8.36.3.6 Effective Date of Medical Leave Status
A student whose request for medical leave is approved during the first 60 percent of the semester will be deemed to have medical leave status as of the date on which his/her request was made to the Medical Director or the Director of Counseling Services. The student will remain on medical leave status for the balance of that semester and may request an extension for the next semester by filing a request as described below.

8.36.3.7 Extension of Medical Leave Status
8.36.3.7.2 A student on medical leave status may request a one-semester extension by providing new documentation to the Medical Director or the Director of Counseling Services by August 1 for the fall semester or December 1 for the spring semester. A decision approving or disapproving the request will be made by the Medical Director or the Director of Counseling Services. The director will provide a copy of the decision to the Registrar.

8.36.3.7.3 Medical leave status may continue no longer than two consecutive semesters. After this time, a student who does not return to the University will be deemed officially withdrawn.

8.36.3.8 Grades and Completion of Academic Work
8.36.3.8.2 A student whose request for medical leave is approved during the first 60 percent of the semester will be given a grade of “W” (Withdrawal) in each course for which he/she is registered. No “I” (Incomplete) grades will be given. No credit will be earned for any course, and a prorated refund of charges will be made as described in Section 8.35.4.

8.36.3.8.3 A student whose request for medical leave is approved during the final 40 percent of the semester may be deemed medically excused and may be given a grade of “MI” for one or more courses with the approval of the faculty member(s). The MI is entered by the Registrar’s Office. When a grade of “MI” is not deemed feasible, a grade of “W” will be given. No refund of charges will be made for courses in which a grade of “MI” is given. To receive academic credit for a course, incomplete work must be completed by the final day of the semester following that during which medical leave was approved. It is the responsibility of the student to contact individual instructors to arrange for the timely completion of course work. If the student does not complete work in a course within this time, the grade of “MI” for that course will be changed to a “W.”

8.36.3.9 Required Medical Leave Under Extreme Circumstances. Under extreme circumstances, a student experiencing emotional or psychological illness so that he/she is deemed to be a danger to himself/herself or others may be required to withdraw from the University and will be given medical leave status.
8.36.3.10 Determination of Fitness for Return to Campus

A student requesting to return from medical leave will be asked to sign a release allowing the Medical Director or the Director of Counseling Services to communicate with the physician, therapist, or other caregiver, as well as with other persons at Messiah University involved in determining the student’s fitness to return.

8.36.3.10.2 The student must provide documentation from his/her physician, therapist, or other caregiver concerning current medical status by August 1 to be considered for approval to return for the fall semester, or by December 1 to be considered for approval to return for the spring semester. The student also may be required to have an interview with the Medical Director or the Director of Counseling Services and/or the Director of Academic Accessibility. All information will be reviewed, and a decision regarding fitness to return will be made by the Medical Director of the Director of Counseling Services, who will notify the Deans and the Registrar. The Registrar will notify the student and appropriate offices on campus if approval is given.

8.36.3.10.4 The granting of medical leave by the University does not guarantee that the student will be allowed to return.

8.36.3.11 Registration and Housing for Returning Students. A student on medical leave will retain all accrued seniority for housing and registration purposes and may register conditionally for courses if he/she intends to return for the following semester. Any money paid to the University as deposits against tuition or charges anticipated for the following semester will be refunded in full if the student is not approved to return. Documentation for determination of fitness to return must be received by the deadlines listed above and approval to return granted in order for registration to be considered final. Seniority for housing preferences cannot be guaranteed for students who do not meet these requirements.

8.36.3.12 Financial Aid Implications. It is the responsibility of the student to contact the Financial Aid Office individually to discuss the implications of medical leave for his/her financial aid.

8.36.3.13 Refunds of Tuition and Fees

8.36.3.13.2 Refunds for students who are granted medical leave during the first 60 percent of a semester are determined as follows:

a. Refunds on all charges, including tuition, room, board, and special fees will be prorated on a per diem basis based on the boarding calendar.

b. Refunds and adjusted bills will be sent to the student’s home address following withdrawal for medical leave.

8.36.3.13.3 No refunds will be given for students who are granted medical leave during the final 40 percent of the semester.

8.36.4 Refund Policy

8.36.4.1 Policy

a. Students withdrawing before the last day to add classes for a given semester will receive a 100 percent refund of tuition, room and board, course fees, and the student activity fee.

b. Students withdrawing after the last day to add classes, but before the 60 percent point of the semester, will receive a per diem prorated refund based on the boarding calendar for tuition, room and board, course fees, and the student activity fee.
c. Students withdrawing after the 60 percent point of the semester will receive no refund.
d. For the purposes of billing and calculating refunds, May Term is considered part of the spring semester.
e. Refunds and adjusted bills will be sent to the student’s home address following withdrawal.

8.36.4.2 Procedures
a. Students contemplating withdrawal from the University should report to the Student Success and Engagement. This date will be used as the date for calculating the refund or balance due on the student’s account in Student Financial Services.
b. During a waiting period, not to exceed three days, the student will evaluate his/her situation in consultation with counseling personnel. Student Success and Engagement will check with Student Financial Services, Financial Aid Office, Library, and University Bookstore and inform the student of any financial obligations.
c. If the student and counselor agree that withdrawal is advisable, the student will complete the withdrawal form in accordance with the procedure indicated above.

8.36.4.3 Rationale
a. To provide a fair and equitable policy for determining refunds for withdrawing students.
b. To establish an official withdrawal date.
c. To provide for student counseling regarding withdrawal implications and provide a waiting period at no expense to the student.

8.36.5 Grading Policy. Students who complete registration for a given semester will have grades recorded on their permanent academic record. All courses will be graded with a “W” if the student withdraws from the University.
8.37 ONLINE COURSE POLICIES [Administrative Updates, 1/7/11]

8.37.1 Institutional Context

8.37.1.1 Introduction. Online courses and programming involving significant online delivery can be educationally and pedagogically sound. However, online course delivery will only actually be educationally and pedagogically sound if the courses are adequately designed, if the faculty are committed and adequately trained, if students and faculty are supported, if there is an adequate technological infrastructure, if there are policies in place to insure quality and efficiency of delivery, and if the courses are structured realistically into the University’s educational and financial planning.

This policy is written to assure that these standards for quality online programming are met. This policy addresses a variety of issues related directly to the development and teaching of online courses at Messiah University. Any related issues not covered by these policy statements are subsumed by other policies of the University.

8.37.1.2 Definitions

8.37.1.2.2 Online Course. A course where instruction is fully delivered via an electronic course management system, where classes meet virtually, not physically.

8.37.1.2.3 Traditional/Classroom-based Course. A course where instruction is delivered via face-to-face meetings in a physical course delivery context (e.g., classroom).

8.37.1.2.4 Blended Course. A course where instruction is delivered using components of both online and classroom-based courses and, hence, some face-to-face meeting time (e.g., seat time) is replaced by virtual instruction.

8.37.1.2.5 Online Program. An academic program that contains only online courses.

8.37.1.2.6 Hybrid Program. An academic program that contains both traditional/classroom-based courses and online courses or blended courses.

8.37.1.2.7 Electronic Media. Consisting of software, electronic courses, web pages, video and audio productions, CD-ROMs, DVDs, digital imagery, and other creations stored or published in electronic formats.

8.37.1.3 Guiding Assumptions

8.37.1.3.2 Online courses and blended courses will only be offered as part of the program design and financial plan of approved programs. Currently, online courses have been approved as a part of the Summer Session and graduate programs.

8.37.1.3.3 At this time, the traditional, undergraduate program during fall and spring semesters will not offer online or blended courses. Messiah University expects the traditional, residential, undergraduate curriculum to be presented via classroom-based courses in a face-to-face manner (i.e., be delivered with the assigned seat time and/or contact hours.)

8.37.1.3.4 The learning management system can be used to supplement a classroom-based course with resources or capabilities such as assignments, homework, discussion groups, tests and quizzes, and posting of lectures and presentations.

8.37.1.3.5 At this time, the instructor of a classroom-based course may not exchange traditional classroom-based instructional hours for online instructional hours.

8.37.2 Institutional Commitment

8.37.2.1 Learning Management System. Messiah’s Learning Management System (LMS) is
Sakai. Sakai is an open-source LMS and is developed by the Sakai Foundation which is a non-profit corporation. Sakai staff provide technical support, speak at conferences about Sakai, and manage Sakai's own conferences and meetings. The Sakai Foundation Board includes members from the following colleges and universities: University of Cambridge, Marist University, Stanford University, Georgia Tech, University of Michigan, University of Cape Town, Indiana University, and Toronto University.

Sakai provides learning spaces for each course that allow faculty and students to collaborate asynchronously through Forums, Blogs, Email, and Wikis tools. It also provides the ability for faculty and students to communicate synchronously through a Chat tool. In some cases, however, a course will use a different LMS when it is pedagogically necessary to use a different system. For example, some courses in Modern Languages are taught through a web-based system hosted offsite by a publisher tailored for this disciplinary focus. The use of a system other than Sakai must be approved by the Associate Provost. In addition to the LMS, some courses may use a synchronous component allowing for real time audio, video, shared whiteboard, and desktop sharing.

8.37.2.2 The Organization and Administrative Structure for Online Education. The Associate Provost gives administrative oversight to online education. The Director of Learning Technology Services reports to the Associate Provost and provides direct oversight to the undergraduate and graduate online education. The Educational Technology Committee, chaired by the Associate Provost, is the University’s standing committee that gives oversight to educational technology in general and online education in particular. The Educational Technology Committee reports both to the Community of Educators Senate and the University Council. The Faculty Services office provides a central location for faculty to obtain copyright clearance requests, learning management system training and assistance, test scoring, and word processing services.

8.37.2.3 Information Security. The Chief Information Officer provides oversight for the University’s information security. This plan complies with the Family Education Rights and Privacy Act (FERPA) and the Gramm-Leach-Bliley Act (GLB Act). The intent is to guard against the unauthorized access to, or use of such information that could result in substantial harm or inconvenience to any student. The details of the University’s Data Security policies are available through MCSquare (the University’s portal).

8.37.2.4 Copyright. Online transmission of course content that includes display and performance of copyrighted works is governed by the federal TEACH (Technology, Education and Copyright Harmonization) Act. TEACH allows an accredited, nonprofit educational institution to transmit performances and displays of copyrighted works as part of a course without prior permission from copyright holders if certain conditions are met. If these conditions are not or cannot be met, the copyrighted material may be used only if it qualifies as a “fair use” or prior permission from the copyright holders has been obtained. Works which are in the public domain may be used freely.
Each course will provide notice to students that materials used in connection with the course may be subject to copyright protection. Specifically, the notice will state, the materials on this course website are only for the use of students enrolled in this course for purposes associated with this course and may not be retained or further disseminated.

In addition, technical safeguards will be in place before copyrighted works are transmitted as part of any online course. Possible safeguards may include password protection, limitation of the time that the material is posted, streaming of video, and use of HTML coding to prevent downloading and copying. Messiah University’s full copyright policy can be found in the Community of Educator’s Handbook. Helpful information can be found in “The Society for Cinema and Media Studies’ Statement of Best Practices for Fair Use in Teaching for Film and Media Educators.”


8.37.3 Curriculum and Instruction
8.37.3.1 Scope. To assure the coherent integration of online courses into the University, we have instituted the following policy: Online courses can only be delivered as a part of an approved program. In other words, while faculty can (and are encouraged to) use web-based pedagogies in traditional classroom settings, faculty members cannot simply choose to offer a course completely online. Online courses can only be offered when they are approved as a part of a particular academic program that has incorporated online courses into its educational and financial plan. Currently, online courses are only approved to be offered within the University’s Summer Session and in the proposed graduate programs. This policy allows the University to control the use of online education rather than having online education impact the instruction educationally and financially in unforeseen ways.

8.37.3.2 Class Size Expectations. In many, if not most, cases the class size of an online course will be smaller than the size of the course when offered in a traditional classroom environment.

8.37.3.3 Course Format. Faculty must deliver online courses through a University approved and supported learning management system. Sakai is currently the University designated learning management system. Exceptions must be approved in writing by the Associate Provost. All online courses will be password protected and each student enrolled in the course will be given a user name and password to the course.

8.37.3.4 Course Design and Syllabus. Basic parameters for online course design include (in summary form):

• Courses must be developed using the Checklist for Online Courses established by the University and based on the Quality Matters model (see Standards and Approval for Online Delivery below).

• Courses must meet the same course objectives and content standards as courses approved by the department within which the course is housed.

• The course design for all courses offered online must be fully developed and approved by the Director of Learning Technology Services before they can be delivered. Once fully developed, courses must be updated and or modified as necessary before being offered during a subsequent term (see Evaluation and...
Assessment – Review/Update/Deletion of Online Courses below).

- All courses must be designed in accordance with the instructional time guidelines set by the State as interpreted by the University (see Instructional Time: Compliance with Pennsylvania Department of Education below).

- Syllabi are required for online courses and must meet the content requirements as listed in the University’s policy found in the Community of Educator’s Handbook, Section 8.15. Course syllabi must be made available for posting to the web as soon as possible before the course begins. Each syllabus must provide a schedule for assignment completion to help pace the student through the course. Due to the nature of web-based courses, students need a guide and calendar for completion of assignments.

- All courses must contain information directing students to appropriate resources for assistance (see Student Support below). This may be accomplished with a self-directed link from the course to the pertinent areas.

- Faculty teaching online courses must enroll their Department Chair, Program Coordinator/Program Director, Associate Provost, and the Director of Learning Technology Services in the courses to allow access for observation and evaluation.

- Interaction must be provided that involves the students, the faculty member and the course content. An asynchronous online discussion forum, synchronous discussions, and student collaboration on projects through a wiki are examples of ways in which this interaction may occur. (See Instructional and Seat Time: Compliance with Pennsylvania Department of Education.)

- All grades should be released to students as soon as possible within the LMS and are to be kept confidential. Students must be informed of the method for accessing their grades within the LMS.

8.37.3.5

Instructional and Seat Time: Compliance with the Pennsylvania Department of Education. When courses are delivered online, consideration must be given to instructional time expectations. In other words, how does the normal “seat time” expectations within the traditional classroom based courses relate to courses delivered online? The Pennsylvania Department of Education has established guidelines for addressing this issue. Online courses at Messiah will be designed and delivered within these guidelines.

These guidelines indicate “the required number of hours of classroom instruction for the amount of credit awarded.” Each university or university must ensure compliance with these guidelines in traditional classrooms as well as online courses. In short, “one university semester credit is defined as 14 hours of classroom instruction. A three-credit semester based course would need to meet for 42 hours of rigorous university classroom instruction over the semester.” Thus each university must define “classroom instruction” and ensure the amount of time allocated to “classroom instruction” meets the minimum of 42 hours per 3 credit course.

To identify high quality curricular content that is the equivalent of classroom instruction, the following should be considered. The activities that are the equivalent to classroom instruction would best be:

- Directly related to the objectives of the course/program
- Be measurable for grading purposes
- Have the direct oversight or supervision of the faculty member teaching the
course
• In some form be the equivalent of an activity conducted in the classroom

The following activities are not the equivalent of Classroom Instruction as taken directly from the policy:
• Homework assignments
• The amount of time the student spends accomplishing a task

Messiah University has established online activities that are equivalent to classroom instruction. All courses must be designed and delivered in accordance with this determination.
• All tasks must relate directly to the course objectives.
• All tasks involve faculty/student interaction.

<table>
<thead>
<tr>
<th>Instructional Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Faculty supervised ice breakers</td>
</tr>
<tr>
<td>= time required to participate</td>
</tr>
<tr>
<td>Synchronous Instruction</td>
</tr>
<tr>
<td>- Digital Samba (Lectures, Presentations, Discussions)</td>
</tr>
<tr>
<td>= time required to participate</td>
</tr>
<tr>
<td>- Chat (Discussions, Question and Answer)</td>
</tr>
<tr>
<td>= time required to participate</td>
</tr>
<tr>
<td>- Telephone (Discussions, Question and Answer)</td>
</tr>
<tr>
<td>= time required to review and respond</td>
</tr>
<tr>
<td>Presentations (Text, Audio, Video) that directly relates to the objectives of the course and provide stimulus for response</td>
</tr>
<tr>
<td>= time required to review and respond</td>
</tr>
<tr>
<td>Faculty supervised forums</td>
</tr>
<tr>
<td>- Reflection Paper or Article Review</td>
</tr>
<tr>
<td>= time required to review and respond</td>
</tr>
<tr>
<td>- Presentations*</td>
</tr>
<tr>
<td>= time required to review and respond</td>
</tr>
<tr>
<td>- Response to Specific Topics</td>
</tr>
<tr>
<td>= time required to review and respond</td>
</tr>
<tr>
<td>- Analysis of Case Studies</td>
</tr>
<tr>
<td>= time required to review and respond</td>
</tr>
<tr>
<td>Video (lecture, clips, full length films) that provide stimulus for response</td>
</tr>
<tr>
<td>= time required to review and respond</td>
</tr>
<tr>
<td>Quizzes and tests when feedback is provided</td>
</tr>
<tr>
<td>= time required to complete and receive feedback</td>
</tr>
<tr>
<td>Student Creation and Sharing of Blogs, Journals, and Logs*</td>
</tr>
<tr>
<td>= time required to read and provide feedback</td>
</tr>
<tr>
<td>Collaboration/Group Work through the use of synchronous software or through the use if a wiki to research, problem solve, etc.*</td>
</tr>
<tr>
<td>= time that instructor provides direction and feedback</td>
</tr>
<tr>
<td>Field Trips, Tours, Web Quests that provide stimulus for response</td>
</tr>
<tr>
<td>= time required to accomplish task</td>
</tr>
<tr>
<td>Use of guest speakers through audio, video, or as part of a forum that provides stimulus for response</td>
</tr>
<tr>
<td>= time required to review and respond</td>
</tr>
<tr>
<td>For courses that have a lab component, those tasks that would normally be done in the (computer) lab</td>
</tr>
<tr>
<td>= time required to accomplish task</td>
</tr>
<tr>
<td>Research*</td>
</tr>
<tr>
<td>= time that instructor provides direction and feedback</td>
</tr>
</tbody>
</table>

*Time spent Blogging, Journaling, and recording in a log; Group Work that is unsupervised; any time that is spent researching and reading are NOT tasks that are Equivalent to Classroom instruction.

8.37.3.6 Standards and Approval for Online Delivery. Online courses created from already existing courses must meet the same course objectives and content standards as
Courses offered in a classroom-based format. The establishment of any new course (classroom-based or online) must be approved through normal governance procedures. In consultation with the Department Chair, interested faculty member, Program Coordinator, and/or Program Director, the Associate Provost will make decisions on course proposals on the basis of the university’s curricular needs and available funds. In addition, the Associate Provost will approve the implementation of all online courses based on the Checklist for Online Courses, established by the University based on the Quality Matters model – [http://www.qualitymatters.org/Rubric.htm](http://www.qualitymatters.org/Rubric.htm)

### Checklist for Online Courses

<table>
<thead>
<tr>
<th>Training</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduction to Sakai</td>
<td>Basic Navigation; Exposure to the Tools and their Purpose; Resources Adding/Removing documents</td>
</tr>
<tr>
<td>Sakai Modules</td>
<td>Use Test/Quizzes, Assignments, Gradebook and Forums</td>
</tr>
<tr>
<td>Create a Course</td>
<td>Create your own online course in Sakai one step at a time through this online course</td>
</tr>
<tr>
<td>Digital Samba</td>
<td>Synchronous software allowing for real time collaboration via audio and video</td>
</tr>
<tr>
<td>Video/Audio</td>
<td>Connect (Need VPN? – contact desktop support at Ext. 4444), Create, Convert, Upload</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Home Page and Course Organization</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Access to Professor</td>
<td>Provides instructions on how to communicate privately with the faculty member (Phone, Text, email/Messages)</td>
</tr>
<tr>
<td>Access to Tech Support</td>
<td>Provides link to Student Technology Support</td>
</tr>
<tr>
<td>Copyright Statement</td>
<td>Provides Copyright Protection Statement</td>
</tr>
<tr>
<td>Tools (on menu bar)</td>
<td>Tools are refined; Tools and uses for each are explained to the students</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Syllabus and Calendar</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Complete</td>
<td>Includes all required components</td>
</tr>
<tr>
<td>Posted</td>
<td>Posted as PDF</td>
</tr>
<tr>
<td>Calendar</td>
<td>Lists important dates; Consistent with Syllabus, Assignments, Forums</td>
</tr>
</tbody>
</table>
## Tools in Sakai

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Announcement</td>
<td>Provides a welcome statement (letter, PowerPoint, video, etc.) introducing students to the course; Students are directed to the course syllabus; Faculty expectations and an Icebreaker are included</td>
</tr>
<tr>
<td>Assignments</td>
<td>Provide detailed instructions including when and how to complete required work; Provide assessment rubrics</td>
</tr>
<tr>
<td><em>Student video assignments</em></td>
<td></td>
</tr>
<tr>
<td>Forums</td>
<td>Provide detailed instructions on how to post, copy and paste text; Provide an open forum for introductions and Q &amp; A, Netiquette rules, and assessment rubrics</td>
</tr>
<tr>
<td>Resources</td>
<td>Organized in folders to reflect the learning objectives of the course (chronologically, by topic, etc.,); Pictures and links to video files contain a text description of visual and transcript of audio; Properly cited</td>
</tr>
<tr>
<td><em>ADA, Copyright, Uploading videos?</em></td>
<td></td>
</tr>
<tr>
<td>Tests and Quizzes</td>
<td>All items are created, tested and published</td>
</tr>
<tr>
<td>Gradebook</td>
<td>Lists all graded components and is organized chronologically, by due date or in categories; Gradebook items and course grade are released to students</td>
</tr>
<tr>
<td>Messages</td>
<td>For communication between and among faculty, students, and student groups</td>
</tr>
<tr>
<td>Drop Box</td>
<td>As applicable</td>
</tr>
<tr>
<td>Library Link</td>
<td>As applicable</td>
</tr>
<tr>
<td>Digital Samba</td>
<td>*Faculty Training Required. Provides a direct link to virtual room on Home Page (do not add to the menu bar)</td>
</tr>
<tr>
<td><em>as applicable</em></td>
<td></td>
</tr>
<tr>
<td>Navigation</td>
<td>Clear, logical, consistent, efficient, and redundant</td>
</tr>
</tbody>
</table>

## Activities/Assignments

<table>
<thead>
<tr>
<th>Category</th>
<th>Best Practices</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expectations, Requirements and Standards</td>
<td>Syllabus, Rubrics, and Assignment instructions clearly define all expectations and support learning objectives</td>
</tr>
<tr>
<td>Dynamic and Interactive</td>
<td>Assignments include participation in the creation, compilation, discovery, and communication of material - videos, discussions, peer evaluation, group projects, etc.</td>
</tr>
<tr>
<td>Instructor/Student Interaction</td>
<td>Faculty interacts daily in course (providing feedback, participating in Forum, etc.)</td>
</tr>
<tr>
<td>Feedback</td>
<td>Clear and appropriate standards for response time are communicated in the course syllabus; Faculty member adheres to and often exceeds these standards providing complete, timely, friendly feedback</td>
</tr>
<tr>
<td>Community</td>
<td>Participation in Forums, Wiki, and other group projects as assigned are assessed and included in the course grade; Faculty member initiates, fosters, and guides open, personal communication</td>
</tr>
</tbody>
</table>
Faculty Support

Training and Technological Support for Faculty

Hardware and Software. Faculty teaching online courses will be provided with all necessary hardware and software required for the delivery of the course.

Required Training. Faculty cannot simply move from traditional classroom-based instruction to online instruction. The fact that a faculty member has taught a course in the traditional format does not mean the traditional course has been adequately designed for online delivery or that the faculty member is qualified and prepared to offer the course online. Thus, all faculty members who teach an online course go through mandatory training. This involves both training in developing an online course and in the delivery of online courses. The Director of Learning Technology Services, in conjunction with the Associate Provost, Information Technology Services, and Faculty Services, is responsible for arranging training and support for faculty developing and delivering online courses as well as those faculty members using technology to supplement their traditional courses.

Faculty who will be delivering an online course for the first time at Messiah University are required to complete training via an online course where they will learn about the features of the University’s LMS and the pedagogy of an online environment. This course requires a commitment of a minimum of 20 hours. This training will enable faculty to develop their course. Moreover, each faculty member teaching an online course must meet with the Coordinator for Educational Technology to determine if the faculty member is prepared to teach online.

Faculty taking the required training are compensated for this training at a fixed rate determined each year. Faculty will have the opportunity to take part in this training multiple times throughout the year, generally during the fall, spring, or summer semesters. Faculty, who have received compensation for this initial training and course development, will also be compensated for any new course they develop for online delivery.

Course development training, formal workshops, one-on-one support, and ongoing support related to trouble-shooting on demand will be provided throughout the year by the Director of Learning Technology Services and by Faculty Services. Faculty are encouraged to participate in the workshops and ask for support as needed to continue to grow in their knowledge of available technologies. We have found that one of the most valuable resources for training and ongoing development are the faculty themselves. A good number of faculty already have experience in teaching online. They have and will continue to be used as resource persons in the development and delivery of online courses.

Course Delivery and Technical Support - A site within Messiah’s LMS, HELP (for faculty), is also available to faculty, providing tutorials, and documentation. Here, faculty will find links to resources and forums on the web providing a wealth of information on resources and pedagogy in an online environment. Faculty may use the Forum within this site for asynchronous discussions with their Messiah colleagues related to the online environment.
During the delivery of courses, person-to-person support is available between the hours of 8:00 a.m. and 11:00 p.m. (seven days a week). This support is available via instant messaging, phone, and email. Instructions on accessing this help are provided on the HELP (for faculty) site.

8.37.4.2 Intellectual Property and the Ownership of Online Courses. University policy related to intellectual property and ownership of online courses is described in the Messiah University Intellectual Property Policy. Messiah’s full intellectual property policy can be found in the Community of Educator’s Handbook.

8.37.5 Student Support
8.37.5.1 Minimum System Requirements. The following list represents configurations that provide the best performance with our learning management system and synchronous software. These are the configurations the University is ready and able to support. Although students may find that other configurations may work as well, those configurations may not be supported by Academic Technology Services.

Internet Connection Required: High speed or broadband cable
Browser: Mozilla Firefox 3.0 or higher

Operating System Version:
- Windows ® (XP, Vista, Windows 7)
- MAC (10.5 or higher)

Processor: 2.0 – 4.0 GHz

Memory (RAM): Minimum 2 GB or RAM

Hard Disk Space: Minimum 40 GB of free space
CD-ROM/CD-RW drive: DVD or combo drive helpful

Office Suite: Ex., Microsoft Office 2007 or newer, OpenOffice 3.1, or Google Docs. Some courses will require additional software and/or hardware as it pertains to the instruction of the course. These additional requirements will be clearly spelled out in course syllabi.

8.37.5.2 Technological Support for Students. Messiah University’s online course website offers links to tutorials on Sakai providing valuable information to students so that they may assess whether online courses are suited to their needs. The University’s LMS provides a help tool that is accessible on every page. In addition, within the LMS, students are instructed to join a HELP (for students) site that offers tutorials, documentation, and links to supporting resources, which are intended to make using the LMS seamless. Person-to-person support is available between the hours of 8:00 a.m. and 11:00 p.m. (seven days a week). This support is available via instant messaging, phone, and email. Instructions on accessing this help are provided on the HELP (for students) site. Links to this information are also available through a student’s course site.

8.37.5.3 Library Access. Reference services are available from Librarians; hours and contact information are listed on the library website. Online course students have access via the Internet to online databases (including full-text articles) and the library catalog. Students can access the library through the Messiah University website or via McSquare or Sakai with their University login. Journal articles not available online.
can be requested through Interlibrary Loan and will be forwarded electronically to students. Books owned by the library will be mailed to a student’s home address. Students may also present their Messiah University ID card at various Pennsylvania libraries to check out books from a local library. Students outside of Pennsylvania may visit their local university to see if they offer borrowing privileges. If in the area, students in online courses are always welcome to visit Messiah University’s Murray Library to do research, check out materials, or place ILL requests.

8.37.5.4 Bookstore. All required textbooks and other required classroom materials for each course will be listed in the syllabus and also on the Campus Store website. Students can order their books online directly from the Textbook Express through the Campus Store website and have their orders delivered directly to their residence or pick them up at the University. Return policies will be clearly described on the Campus Store website.

8.37.5.5 Academic Integrity Policy. Messiah University’s Academic Integrity Policy, which is referenced in all University syllabi and in the Student Handbook, has been amended to include the following examples of cheating: having someone else take the exam for you, using any kind of electronic mobile or storage devices, communicating via email, IM, or text messaging during an exam, using the internet, sniffers, spyware or other software to retrieve information or other students’ answers, purposely disconnecting from the internet to cause a lock on an online exam, etc.

Prior to the submission of an assignment, students are required to acknowledge that they have read and understand the Messiah University Academic Integrity Policy and have neither given nor received any unauthorized aid in the completion of the assignment.

Messiah University’s full Academic Integrity policy can be found in the Student Handbook.

8.37.5.6 Admissions/Registration/orientation/Advising

8.37.5.6.2 Admissions. Students enrolling in online courses are expected to meet the same admissions requirements as students in classroom-based courses. Any non-matriculated or other new student seeking to enroll in an online course(s) must first complete an application for admission. The Admission process and procedures are available online.

8.37.5.6.3 Registration. Registration is available fully online. The directions and protocol for registration will be provided to each student who is accepted into a program.

8.37.5.6.4 Orientation. Messiah University’s online course website offers links to tutorials on Sakai providing valuable information to prospective students so they may assess whether online courses are suited to their needs. In addition, prospective students will be able to use guest login to navigate through sample courses and a student help site providing documentation on the use of tools within Sakai. All of these features (tutorials, guest access, and technical support documentation) within our online website will be useful orientation for prospective students within both the graduate and undergraduate programs.

8.37.5.6.5 Advising. The University provides advising services to degree seeking students. Any current full-time or part-time student who takes an online course will be advised during the established advising/registration process. Communication will occur via email, phone, and through synchronous software providing real-time audio and video.
Students who are not matriculated but accepted to take a course (whether online or classroom-based) are routinely given brief, descriptive advice by the Registrar’s Office as part of registration for a course. Any more detailed questions are currently and will continue to be directed to the appropriate department chair or program coordinator/program director. Communication will occur via email, phone, and through synchronous software providing real-time audio and video.

8.37.5.7 **Grievances.** Students with the following grievances should follow the procedures as outlined in the *Student Handbook* on Messiah University’s website.

- Americans with Disabilities Act - ADA
- Harassment/Discrimination
- Conflict with another student or employee of Messiah University
- Grade Disputes
- Other disciplinary actions

8.37.5.8 **Behavior Expectations.** Students will be provided with a safe educational environment in which to participate in the community of a Messiah University course. The same behavior expectations that exist in a traditional classroom setting exist in an online course. Students are expected to be respectful of others in the class, being respectful of other member’s identity, communication style, and information that is provided to the class. Sending unsolicited communication to the course site or to other student’s email accounts is not permitted. Online course sites are to be used to communicate with others in the class in a manner that is cordial and for the purpose of meeting the course objectives. Students using a course site for purposes other than those indicated in the course syllabus may be removed from the course. Students that are aware of any infractions are instructed to report details of the infraction to the Associate Provost.

8.37.5.9 **Americans with Disabilities Act (ADA).** Students with disabilities requiring accommodation in classes, programs, or services can arrange for accommodations through the Office of Academic Accessibility. Students are required to self identify, present current documentation of eligibility (generally no older than three to four years) and specify any needed accommodations. For on-line courses, the nature of the instructional process may require a different set of accommodations than those required for traditional courses. The University will actively work to assure that all course materials are available in a form that assures students full, equal access to content and instruction. Messiah University’s full ADA Policy can be found in the *Student Handbook*.

8.37.6 **Evaluation and Assessment**

8.37.6.1 **Proctoring.** Students in online courses may be required by the instructor to find and designate an approved proctor who will be responsible for administering examinations. The student will also be responsible for paying any fees required by the proctor. Unless the instructor specifies otherwise in the syllabus, the following steps are required when a proctor has been selected:

- Well in advance of the first exam requiring a proctor, the student is responsible for ensuring that the proctor completes the Proctor Approval Form where the proctor states in writing to the instructor and Messiah University that he or she is employed as an instructor or administrator by a local university or university,
community or public library, high school, or other public learning facility and that they can fulfill the requirements for proctoring examinations for that course.

- The Proctor Approval Form is mailed, scanned and emailed, or faxed back to the instructor for approval.
- After each proctored examination, the proctor will complete a Proctor Verification Statement that indicates:
  - The student taking the exam presented them with a photo ID at the time of the exam;
  - The student finished the exam in the amount of time specified by the instructor;
  - The proctor was physically present during the entire time the student had the exam in his or her possession; and
  - The exam environment was otherwise secure.
- The Proctor Verification Statement will be either faxed, mailed, or scanned and emailed to the instructor immediately following the exam.
- One week in advance of each exam date an appropriate contact with the proctor will be made by the instructor to indicate instructions for the upcoming exam.
- Proctors will send completed exams (if not completed in an online environment) directly to the instructor along with the Proctor Verification Statement verifying the integrity of the testing situation. Individual instructors and proctors will determine the appropriate method of delivery of the exams (web-based, e-mail, fax, standard mail, etc.).

8.37.6.2 Course and Faculty Evaluations. Each new online course offered will be evaluated using the IDEA form (the assessment tool used for courses at Messiah University) as well as an additional assessment survey created specifically for online courses. The IDEA form instrument allows us to compare how the online delivery of courses compares to other similar courses in the IDEA national database and to our own other online courses. The IDEA form provides feedback on the instructor, pedagogical methods, and the effectiveness of both. The results will be reviewed by the Associate Provost, the School Dean, and the director of the respective program. Faculty have the option of placing the results of these evaluations in their evaluation file.

The survey created to assess online courses is based off a rubric produced by the Quality Matters (QM) project. This assessment allows students to provide feedback on the course’s online nature according to the following various characteristics: registration process, operation of the learning management system, quality of technical support, status of course completion, quality of syllabus, clarity of course objectives, quality of course organization, course structure/flow, course design, interaction with professor, interaction with other individual students, tests and quizzes, forums, projects, papers, and other interaction in groups.

The first time each course is offered both instruments will be employed. All additional online offerings of a course will employ the student survey assessing the online course. The IDEA form must be employed every other time the course is offered.

8.37.6.3 Review/Update/Archive/Deletion of Online Courses. The professor of an existing online course is responsible for reviewing and updating the course content according to policies established at the time of review. The purpose of the review is to ensure
that the courses meet the needs of changing technology and comply with all requirements listed in the Messiah University Online Course Policies.

Courses will be available to instructors for four years before a course is deleted from the system. Automatic course deletions will occur twice a year in January and July and will affect courses that are more than four years old at that time. Instructors will be contacted via email notification at two months, one month, and one week prior to the course site being deleted. Notifications will remind instructors that courses are being deleted on the designated date and time and will provide explicit instructions for archiving courses and content.

8.37.6.4 **Program Evaluation and Assessment.** Online education will be an integral part of our programming. Since all of our educational programming is a part of our Institutional Effectiveness/Program Review process, the online components of our programs will fall naturally into this program review and assessment process.
8.38 COURSE FEES

8.38.1 Policy for Course Fees

8.38.1.1 It is the intent of the University that the collective tuition of all students covers the vast majority of expenses associated with instruction. It is not the intent of the University to establish various and numerous course fees as an avenue to collect additional revenue. A course fee is warranted only when the University incurs continuing and significant expenses for services supplied directly to the student taking that course as a requirement of the course. Each individual student in that course is required to bear the responsibility of those additional and special expenses. Course fees should be set at an amount no higher than necessary to cover the ongoing additional expenses of the course. Course fees are not a mechanism by which to fund additional personnel or other operating costs of an academic area. Course fees must be posted on the schedule of classes available to students so students know about the fee upon registration for the course. In no case should a fee for a course requirement be collected by a faculty member or program director that has not been posted previously on the class schedule.

8.38.1.2 Examples of acceptable situations or combinations of situations in which a fee may be attached to a course include the following:

a. laboratory, studio, clinical, or other courses that involve substantial use of supplies or special expendable materials purchased in large quantities at significant savings to students (e.g. science lab fees, art studio fees, first aid course for athletic training majors);

b. private instruction or mentoring for students (e.g. applied music instruction);

c. courses that require the regular availability of specialized equipment, software, and/or facilities with current state-of-the-art capabilities (e.g. PDA’s for nursing students, heart monitors for health and physical education students);

d. off-campus study - a field trip, cross-cultural, or a full semester of study at an alternate location or abroad (e.g. International Business Institute, Gaiety cross cultural, wilderness encounter, desert ecology);

e. application fees for certification exams that are part of the completion of a major program of study (e.g. Education certification exams).

8.38.1.3 There are very few instances where expenses other than a course fee may be passed on to students in a course. However, whenever this occurs, the expenses should be optional or voluntary, e.g. extemporaneous field trip (voluntary with alternatives for those who cannot go on the trip), deposit on equipment (an option for students who do not already own such equipment). The faculty member should provide alternate learning experiences if a student is unable to finance an expense.

8.38.2 Procedure for Establishing a Course Fee

8.38.2.1 A request for a course fee may be initiated when the level of expense in a course validates the need for such a fee. The Department Chair in consultation with their School Dean should send the written request for the fee to the Associate Provost. The request shall include a short justification for the fee with a description of how the fee revenue is intended to be spent, a specific proposal that identifies the amount of the fee to be charged, a budget that details the anticipated revenue and expenses associated with the fee account, and evidence that the faculty in the department or program have discussed the fee and the value added for the course in which the
special fee will be charged.

8.38.2.2

The Associate Provost will approve requests for course fees with the advice of the Curriculum Committee in accordance with this policy. If approved, the Associate Provost shall forward the proposal to the Registrar’s Office and Business Office for implementation. Students may not be assessed special course fees that have not been approved in this fashion. Once approved, a course fee shall be noted in the official schedule of classes, and the fee shall be added to the tuition and fees billed when a student registers for the course. Should a student drop a course with a fee, the fee shall be subject to the normal University refund policies appropriate for that type of fee.