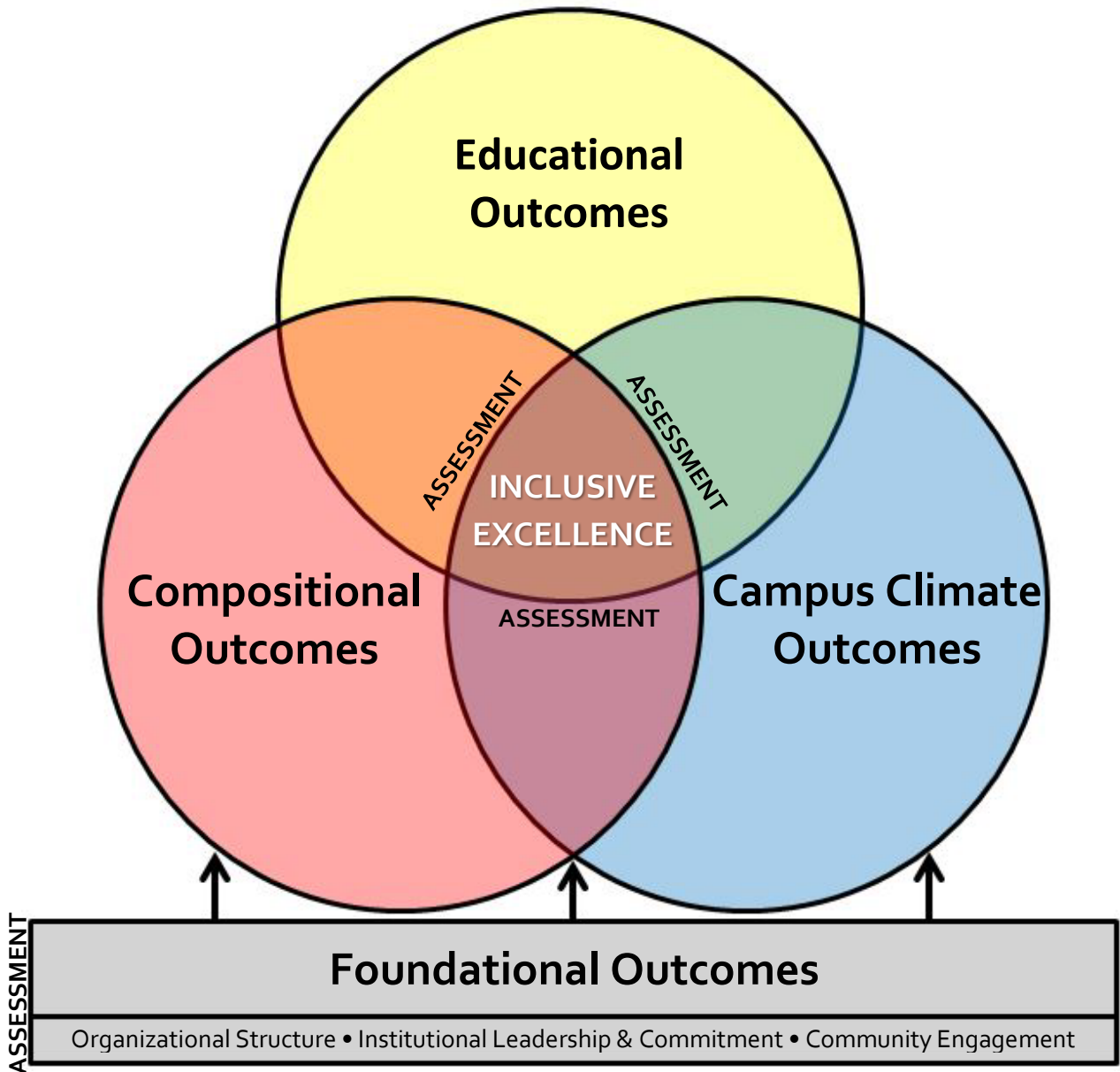


**BUILDING PATHWAYS:**  
**STRATEGIC PLAN FOR DIVERSITY AND INCLUSIVE EXCELLENCE**  
**ROLLING STRATEGIC PLANNING**  
**2019-20**

- THEMES OF THE PLAN**
- 1. Foundational Outcomes
  - 2. Compositional Outcomes
  - 3. Campus Climate Outcomes
  - 4. Educational Outcomes



## Messiah College Foundations and the Idea of Inclusive Excellence

Messiah College's commitment to diversity and inclusion draws inspiration from its mission "to educate men and women toward maturity of intellect, character and Christian faith in preparation for lives of service, leadership and reconciliation in church and society." Over the past several years we have made serious efforts to engage the notion of *inclusive excellence* which rests on the belief that the long-unquestioned tradition of pursuing academic excellence in institutions of higher education needs to practice inclusiveness, lest its fruits benefit the privileged few. Consequently, we have tried to leverage diversity as a key ingredient in various aspects of the college's functioning.<sup>1</sup> Yet, much more needs to be done if we are to graduate from being an institution with pockets of inclusive excellence to one where it is hardwired throughout the institution.<sup>2</sup> Moving forward, new frameworks that ensure this systematic build up for inclusive excellence need to be considered.<sup>3</sup> Moving in this direction with all our available resources promises to be the thrust of this installment of the diversity strategic plan.

... [the College's efforts to pursue diversity and inclusion] should be further developed so as to indicate how a diverse Messiah College would change all aspects of community life and learning, as well as the business model of the College, and indicate how the changes engendered by a diverse campus community find their foundation in the college's mission.

—*Final Report of the Evaluation Team for the Middle States Commission on Higher Education*  
(March 2013), p. 10.

In the end, coming to terms with our Christian commitment to diversity and inclusion rests on this realization: *It is only in a pluralized world that we can collectively imagine a just one.* This calls for growing mindfulness, on our part as an institution, about those who have limited or no access to our "vineyard" or educational community.<sup>4</sup> Can we as an institution imagine ourselves as not just bringing educators, employees, and students who can succeed but also return back to the crossroads and bring in those who have limited or no access to the institution? Such a concern for access which serves the cause of equity and justice would be factored into our financial modeling, institutional planning, and allocation of resources. It is only through this exercise that we live fully into the plurality of Christ's kingdom in a manner that establishes *both* intercultural understanding *and* reconciliation. Such work does not come without a cost that might be institutional, professional, and personal. Time, energy and treasure are not the only resources that are expended in such an effort. Rather, the cost might be also measured in terms of a more considered and measured pursuit of one's vocation that is sacrificial in order to be inclusive—a cost that is at once, social, cultural, and theological as well. This inner emptying we are being constantly called to pursue is what allows us to give room so that God and our diverse neighbors can enter our lives. And we cannot afford to be dismayed by the cost it takes us to be reconciled to God and our neighbors. We have to abandon our respective locations in Egypt, come together, cross our Red Seas and then journey towards this new Promised Land.<sup>5</sup> This must become our

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<sup>1</sup>Diversity is a broad and evolving concept defined as the presence and participation of people who differ. Diversity includes interrelated dimensions of human identity such as race, ethnicity, gender, biological sex, sexual orientation, socio-economic status, nationality, citizenship, religious affiliation, and mental and physical abilities. Diversity encompasses complex differences and similarities in perspectives, identities, and points of view among members of an institution as well as among individuals who make up the wider community.

<sup>2</sup> See William T. Lewis, "Inclusion: Diversity Reconsidered From Islands of Excellence to Integrated Inclusive Excellence" (Unpublished paper, 2009).

<sup>3</sup> See S. Sturm, T. Eatman, T., J. Saltmarsh, & A. Bush, *Full participation: Building the architecture for diversity and public engagement in higher education* (White paper; Columbia University Law School: Center for Institutional and Social Change, 2011).

<sup>4</sup> See Matthew 20:1–16 for the parable of the vineyard owner.

<sup>5</sup> Alma Clayton Pederson first mentioned the idea of "common destiny" when she visited Messiah College in April 2012. Since then this notion has continued to resonate and evolve at Messiah.

shared vision of common destiny. We seek nothing short of the creation of what Dr. Martin Luther King, Jr. called the “beloved community” where we are fully reconciled and integrated with God and with each other, in the midst of our differences.

The imperative to pursue diversity and inclusive excellence, which is essential to fulfilling our educational mission, rests on two broad and interdependent foundations—our commitments to Christian faithfulness and academic excellence.

## Christian Faithfulness

At Messiah College, the impetus for the pursuit of diversity comes from our understanding of (1) God’s work in creation, (2) God’s vision of community, and (3) the ministry of reconciliation as articulated in Scripture. The Hebrew Scriptures and the New Testament illustrate the stories of persons and communities reconciled with God as well as with each other.

***God’s Work in Creation.*** The theological notion of the *imago dei* grounds our commitment to diversity. In Genesis One, God “created humanity in God’s own image” and declares this creation to be “very good.” Our shared belief that every individual has value because “each person is created in the image of God,” serves to remind us about each individual’s worth that is matched by the diversity that defines our shared humanity.<sup>6</sup> However, culture, power, and history have intervened to silence and marginalize countless fellow humans leaving our world broken and unreconciled. Our faithful engagement of diversity compels us to create a world that is equitable and inclusive of all creation irrespective of differences in physical traits, ethnicity, culture, nationality, gender, sexual orientation, religion, political ideology, age, ability/disability, and socioeconomic class.

***God’s Vision for Community.*** We understand the church to be the “body of Christ.”<sup>7</sup> We realize the body has many different parts which are all essential to the whole. As the body of Christ, we “voluntarily share our lives with each other, we care for each other, we rejoice and suffer together, we worship together, and we offer counsel to each other . . .”<sup>8</sup> As a Christian community, we are called to be compassionate toward—to suffer with—those who have been disadvantaged by prejudice and systemic oppression. We are called to counsel each other toward wholeness in our attitudes and relationships, including correcting the distorted views of others and ourselves that we have inherited from an unjust society.

The “ultimate goal of every Christian community should be to help us live more faithfully as disciples of Christ.”<sup>9</sup> Jesus Christ is our model for addressing inequity in the Church and in the world. In Christ, God has taken the initiative to dismantle the barriers that humans have used to separate. Speaking to the divisions between the Greeks and Jewish people that plagued the early church, the Letter to the Ephesians (2:14) affirms that Jesus Christ “has broken down the dividing wall, that is, the hostility between us.” In Colossians 3:10–11, the Gospel message declares that “we are renewed in knowledge” according to the image of our creator and that such renewal is realized in the conviction that “there is no longer Greek and Jew . . . but Christ is all, and in all.” As a Christian community, we are called to dismantle walls of prejudice and oppression and be agents of healing in our broken world.

***Practicing God’s Ministry of Reconciliation.*** Central to the Gospel is reconciling individuals with God and each other.<sup>10</sup> Reconciliation implies an “ethic of repairing the world”; this ethic of repair involves

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<sup>6</sup>Messiah College. “Foundational Values,” *College Catalog*. (Grantham, PA. Messiah College, 2010): 6–7. See also Anne Carr. “The New Vision of Feminist Theology: Method.” In *Freeing Theology: The Essentials of Theology in Feminist Perspective*, ed. Catherine Mowry LaCugna, (New York, NY: HarperCollins, 1993): 5–30.

<sup>7</sup>Douglas Jacobsen and Rodney Sawatsky. *Gracious Christianity: Living the Love We Profess* (Grand Rapids, MI: Baker Academic, 2006).

<sup>8</sup>Messiah College. “Foundational Values,” *College Catalog*. (Grantham, PA. Messiah College, 2010): 6–7.

<sup>9</sup> *Ibid.*

<sup>10</sup>Messiah College. “Foundational Values,” *College Catalog*. (Grantham, PA. Messiah College, 2010): 6–7.

the intentional and demanding work of dismantling systems and practices that dehumanize and “perpetuate suffering and brokenness in relationships” together with the reconstruction of new structures and practices that are “informed by a radical submission to God’s call for love, justice, and righteousness.”<sup>11</sup>

The Prophets of the Old Testament repeatedly call us to labor on behalf of justice. We are to let “justice roll on like a river” (Amos 5:24). The Lord requires us “to act justly, and to love mercy and to walk humbly with our God” (Micah 6:8). These prophetic Scriptures beckon us to engage fully in the struggle for justice, which includes the hard work of correcting individual attitudes as well as dismantling social structures that perpetuate misunderstanding and oppression. Restoring justice involves actively building bridges of and pathways to understanding and wholeness.

According to 2 Corinthians 5: 17–19, God calls us to be the ministers of reconciliation in both the personal and social realms: “So if anyone is in Christ, there is a new creation: everything old has passed away; see everything has become new! All this from God, who reconciled us to himself through Christ and has given us the ministry of reconciliation.” We are called to be vessels of reconciliation with the full understanding that our calling requires personal sacrifice. Confident of our calling, however, we seek to build bridges of understanding across chasms of prejudice and oppression. Where injustice has distorted perspectives and relationships, caused suffering and pain, we endeavor to bring healing in ways that restore the dignity of each person and renew the *shalom* of our community.<sup>12</sup>

Practicing God’s ministry of reconciliation is inextricably linked with God’s call to justice. God has called us to “share the redeeming Gospel of Jesus with those around us, to build bridges of understanding and peace across dividing lines” and “to work for justice, wherever injustice pervades.”<sup>13</sup> As John W. De Gruchy asserts, reconciliation finds its fullest expression in the “restoration of justice, whether that has to do with our justification by God, the renewal of interpersonal relations, or the transformation of society.”<sup>14</sup> As N.T. Wright affirms, “those who follow Jesus are committed, as he taught us to pray, to God’s will being done ‘on earth as it is in heaven.’ And that means that God’s passion for justice must become ours, too.”<sup>15</sup> The close connections between spiritual formation and inclusive excellence have never appeared so mutually intertwined.

Ultimately, our mission and identity at Messiah College help us to realize that diversity is not an end in and of itself. Rather, it is a means to intellectual, social, and spiritual renewal for individuals, communities, and society. The Christian community is called to practice the ministry of reconciliation by breaking down walls that separate and healing the brokenness of creation; the hope of this ministry is that the Christian community will come together as a new creation and, in doing so, offer a radical model for the world. As we consider the foundations of Christian spiritual formation and inclusive excellence in relationship to what is required to fulfill our calling as a distinct Christian academic community, may we remain ever mindful of these ultimate aims and our hope for the future.

—Eldon Fry, Former College Pastor, Messiah College,  
*Inclusive Excellence and Spiritual Formation*, unpublished paper, pp. 1–2.

## **Making Academic Excellence Inclusive**

As an institution of higher learning, Messiah College takes seriously its commitment to academic excellence. An academically excellent institution intentionally acts to fulfill its mission, including advancing

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<sup>11</sup>Lawrence Burnley, Eldon Fry, Douglas Jacobsen, Kim Phipps, and David Weaver-Zercher. “Educational Commitment to Reconciliation,” (Grantham, PA: Messiah College, 2009): 2.

<sup>12</sup> See Nicholas Wolterstorff, *Educating for Shalom* (Grand Rapids, MI: Eerdmans, 2004).

<sup>13</sup>Messiah College. “Foundational Values,” *College Catalog*. (Grantham, PA: Messiah College, 2010): 6–7.

<sup>14</sup> John W. De Gruchy. *Reconciliation: Restoring Justice*. (Minneapolis, MN: Fortress Press, 2002): 2.

<sup>15</sup>N.T. Wright. *Simply Christian, Why Christianity Makes Sense*. (San Francisco, CA: HarperSan Francisco, 2006).

mission in light of social, historical, and cultural contexts. Essentially, academic excellence demands that we know who we are and comprehend our distinctive contribution to the world. Excellence further suggests that we focus resources and energies around this specific mission. Teaching students to be “servants, leaders, and reconcilers” in our world today is central to our mission and dictates our vision for academic excellence.

Academic excellence also necessitates inclusiveness. An educational institution cannot truly be excellent if it does not draw upon the full range of humanity, giving underserved students and employees access to its educational programs and employment opportunities.<sup>16</sup> Moreover, how colleges address diversity is a matter of educational significance.<sup>17</sup> The notion of inclusive excellence speaks to the reality that diversity is central to educational mission. Inclusive excellence then becomes an “active, intentional, and ongoing engagement with diversity” in interpersonal relationships, in the curriculum, in the cocurriculum, and in the communities with which individuals may connect.”<sup>18</sup> Inclusive excellence describes an institutional environment that “links diversity and excellence by intentionally engaging diversity for the educational benefit of all students”<sup>19</sup>.

***Education for Holistic Development.*** Inclusive excellence involves offering an educational program that meaningfully engages diversity as an intellectual and interpersonal phenomenon. We must engage diversity in ways that increase “awareness, content knowledge, cognitive sophistication, and empathic understanding of the complex ways individuals interact within systems and institutions”.<sup>20</sup> This means preparing students to fully engage the world in which they will live. In this world, individuals will interact with a wide array of local and global communities and experience abundant connections to diverse intellectual, social, cultural, economic, and geographical contexts. We must, then, prepare graduates who can successfully navigate this global diversity, including critical engagement of its inequities in order to become agents of reconciliation in our world.

Another aspect of holistic development is intercultural competency, which is achieved by first comprehending the influence of one’s own social context and nurturing a sense of humility. This self-understanding provides a foundation from which to understand the culture of others as well as gain appreciation for the role of the social context in shaping the other’s identity and experience. As such, intercultural competency serves the common good. Toward this end, Martha Nussbaum argues that education must not only “promote the human development of students” but also must “promote in students an understanding of the goals of human development for all.”<sup>21</sup> Students must not only mature intellectually, socially, and spiritually but also must be nurtured in the conviction that all human beings have the capacity for growth and contribution to the world.

As an extension of this commitment to holistic development, inclusive excellence is “attentive to the cultural differences learners bring to the educational experience and that enhance the enterprise.”<sup>22</sup> ***Diversity is an asset in the educational community that can and must be engaged in the learning process.*** Individual differences (e.g. learning styles and life experiences) and group/social differences (e.g. gender, cultural/ethnic, national, religious affiliation; socioeconomic class, ability status, and country of origin) are

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<sup>16</sup> The term “underserved” students includes the following: historically-underrepresented minority, first generation, transfer and low-income students. See Jayne E. Brownell & Lynn E. Swaner, *Five High-Impact Practices: Research on Learning Outcomes, Completion, and Quality* (Washington D.C.: AAC&U, 2010), pp. 2–3.

<sup>17</sup> Mitchell J. Chang. “Preservation or Transformation: Where’s the Real Educational Discourse on Diversity?” *The Review of Higher Education* 25:2. (Winter 2002): 125–140.

<sup>18</sup> Association of American Colleges and Universities, “Making Excellence Inclusive,” [www.aacu.org/inclusive\\_excellence/index.cfm](http://www.aacu.org/inclusive_excellence/index.cfm).

<sup>19</sup> Carmen Coustaut. “A Vision for Diversity: A Vision for Excellence.” *All Things Academic* 8:2. (September 2007):4.

<sup>20</sup> Association of American Colleges and Universities, “Making Excellence Inclusive,” [www.aacu.org/inclusive\\_excellence/index.cfm](http://www.aacu.org/inclusive_excellence/index.cfm).

<sup>21</sup> Martha Nussbaum, “Education for Profit, Education for Freedom.” *Liberal Education*. (Summer 2009): 8.

<sup>22</sup> Jeff Milem, Mitchell J. Chang, and Anthony L. Antonio. *Making Diversity Work on Campus: A Research-Based Perspective*. (Washington D.C.: American Association of Colleges and Universities, 2005): vi.

part of our identities. We do not discard our group affiliations or the social contexts that have shaped us when we enter the learning environment. If education is to draw out the fullness of human potential, the full range of each person's distinctiveness must be engaged. Inclusive excellence is attentive to individual differences, but extends beyond the individual to the community itself. Inclusive excellence as an educational construct emphasizes that *all* students benefit from engaging diversity—promising the development of wholesome human relationships and deepening intellectual engagement. Engaging diversity equips graduates to be agents of renewal in our society and, in doing so, advances our institutional mission.

***A Community of Hospitality.*** Inclusive excellence fully engages and transforms the community and its members. Inclusive excellence pursues a “welcoming community” that engages diversity on behalf of each student’s education as well as organizational learning. Within and beyond the educational program, the ethos and environment of the institution itself must reflect hospitality to diversity.

Hospitality means being attentive to demographics of the community. The composition of the college community impacts its ability to deliver an excellent education. The relationship between demographic composition and learning outcomes is significant; there is a clear correlation between the educational potential of an institution and the diverse composition of its student body, faculty, administrators, and staff. Students are more likely to engage with individuals from different backgrounds in proportion to the compositional diversity of the college campus.<sup>23</sup> When we have student and educator demographics that reflect the diverse world with which God has entrusted us, the learning community is strengthened. Indeed, demographics matter. Compositional diversity matters not only to personal relationships but also to intellectual engagement.

The composition of a community in terms of diversity impacts the achievement of learning outcomes for *all* members of the campus community. Increasing compositional diversity leads to a “broader collection of thoughts, ideas, and opinions held by the student body” and this, in turn, increases the likelihood that each and every student will engage a “wider range of perspectives on a particular issue.”<sup>24</sup> We all have something to lose when diversity is not present; we all have something important to gain when diversity is present and fully engaged in the learning process. Students learn better in the presence of diversity, among their peers, in the faculty, and in academic content; diversity equips students to engage a variety of perspectives.

***Education for Transformation.*** Our educational mission demands that we equip students with the requisite abilities and attitudes to fulfill their responsibilities as servants, leaders, and reconcilers in a diverse world. Fulfilling this vision depends upon educators who not only comprehend the individual and community implications of diversity but who are also well equipped to prepare and deliver academic content that helps students discern and act. Students must learn to see the world as it is, with all of its flaws, and to understand the conditions that have led to inequity. At the same time, an education for transformation teaches students to see the world for what it can become and to respond as people of hope. Ultimately, students must be taught to see their own gifts and potential to be change-agents that help bend the “arc of the moral universe towards justice.”<sup>25</sup>

## **Engaging Diversity: Our Christian and Educational Calling**

Diversity is both a theological and educational mandate. Fulfilling our educational mission in the 21<sup>st</sup> century requires us to engage diversity in a manner that fully prepares students for “service, leadership, and

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<sup>23</sup> Mitchell J. Chang. “Does Racial Diversity Matter? “The educational impact of a racially diverse undergraduate population.” *Journal of College Student Development* 40(4). (1999): 377–95.

<sup>24</sup> Milem, Chang, and Antonio (2005): 7.

<sup>25</sup> Martin Luther King, Jr. *Letter from Birmingham Jail* (1963). The Martin Luther King, Jr. Research and Education Institute. [http://mlk-kpp01.stanford.edu/index.php/resources/article/annotated\\_letter\\_from\\_birmingham/](http://mlk-kpp01.stanford.edu/index.php/resources/article/annotated_letter_from_birmingham/)

reconciliation” in church and society. Our commitments to Christian faithfulness and academic excellence provide inspiration for the challenging work of reconciliation and justice. Taken together, our theological and academic commitments compel us to better understand diversity itself and to equip students to recognize injustice and be agents of transformation.

While essential to fulfilling our mission, diversity must also be understood within our institutional context. Inclusive excellence and reconciliation are extensions of our mission but are also properly understood in light of our mission and identity. As a particular Christian academic community, Messiah does not equally affirm all beliefs or behaviors. All educators and administrators are expected to affirm the Apostle’s Creed and to abide by the Community Covenant. To affirm inclusive excellence at Messiah College does not mean acceptance of all differences. While our educational objectives call for “gaining an appreciation for cultural and ethnic diversity”<sup>26</sup> and acting in ways that “respect gender, cultural, and ethnic diversity,”<sup>27</sup> they also call for the evaluation of cultural values and ethical traditions in light of the biblical witness. Similarly, while we encourage understanding of and engagement with diverse religious perspectives, all employees are expected to affirm basic Christian convictions. To be faithful to our mission, diverse perspectives and traditions must be understood in the context of Messiah College’s distinct identity and mission.

Ultimately, our mission and identity help us to realize that diversity is not an end in and of itself. Rather, it is a means to intellectual, social, and spiritual renewal for individuals, communities, and society. Diversity is a crucial aspect of our educational commitment to holistic development and personal transformation. Diversity is also necessary to shaping a powerful learning environment that enlarges student capacity for critical thinking and cognitive complexity. Simultaneously, diversity is part of our response to the gospel; it is a means to becoming a reconciled community. Diversity is part of what it means to celebrate the goodness of God’s creation and to renew our understanding of the reality that all of humanity reflects the signature of God. Engaging diversity is an avenue to realizing God’s vision for the body of Christ in our world. In this, we are called to practice the ministry of reconciliation, together bringing hope and healing, offering a radical model for the world to celebrate and *embrace*.

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<sup>26</sup>Messiah College. “College-Wide Educational Objectives,” *College Catalog*. (Grantham, PA. Messiah College, 2010).

<sup>27</sup>Ibid.

## GLOSSARY

**Assessment** – The dynamic and iterative process of collecting and analyzing evidence in order to identify and implement improvements in policy and practice.

**Disability** – A “person with a disability is anyone who has a physical or mental impairment that substantially limits one or more major life activities, has a record of such an impairment, or is regarded as having such an impairment” (ADA). Disabilities occur in complex contexts which can be dynamic over time and relate to particular circumstances. One can be more or less disabled based on the interaction between the person and individual, institutional and social environments. Social and economic status may play a role in the prevalence and impact of disability (WHO).<sup>28</sup>

**Diversity** – A broad and evolving concept defined as the presence and participation of people who differ. Diversity includes interrelated dimensions of human identity such as race, ethnicity, gender, biological sex, sexual orientation, socio-economic status, nationality, citizenship, religious affiliation, and mental and physical abilities. Diversity encompasses complex differences and similarities in perspectives, identities, and points of view among members of an institution as well as among individuals who make up the wider community.

**Gender** – A term used to describe those characteristics of women and men which are socially constructed; sex refers to those which are biologically determined.

**Ethnicity** – A description of a population whose members identify with each other, usually on the basis of presumed common genealogy or ancestry.<sup>29</sup>

**Inclusive Excellence** – An “active, intentional, ongoing engagement with diversity in interpersonal relationships, in the curriculum, in the co-curriculum, and in the communities with which students, staff, and faculty connect.”<sup>30</sup> In the context of Messiah College, inclusive excellence incorporates the work of social justice and reconciliation.

**Race** – The commonly held conception of race is “any of the varieties or populations of human beings distinguished by physical traits such as hair, eyes, skin color, body shape, etc.” However, it is generally accepted by sociologists, anthropologists, and biologists that race is a social construct and not a biological reality; therefore, in an effort to not perpetuate this social construct, this plan intentionally avoids the use of the term where possible.

**Reconciliation** – The ongoing process of restoring broken relationships and systems to the way God intended. Reconciliation is about restoring justice, including humanity’s justification by God, the renewal of interpersonal relations, and the transformation of society.<sup>31</sup>

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<sup>28</sup> Americans with Disabilities Act (ADA). <http://www.eeoc.gov/laws/types/disability.cfm>

<sup>29</sup> Smith, Anthony. *The Ethnic Origins of Nations*. (Oxford: Blackwell, 1987).

<sup>30</sup> AAC&U, “Making Excellence Inclusive”

<sup>31</sup> DeGruchy, John. W. *Reconciliation: Restoring Justice*. (Minneapolis, MN: Augsburg Fortress Press, 2002): 2



## **THEME ONE — Foundational Outcomes**

The two goals under this first theme are foundational or supportive of the subsequent themes in this plan. The overarching purpose of these foundational goals is to systematize a sustainable, mission-driven commitment to diversity and inclusive excellence through the development of appropriate structures, institutional leadership and commitment, and dynamic community engagement.

**Goal One: College leadership and administrative offices will support diversity and inclusive excellence through the strategic planning process including the development, implementation, and assessment of annual action steps aligned to the themes and goals of the diversity strategic plan.**

Partner with campus offices to ensure that diversity and inclusive excellence initiatives are properly funded. (Vice President for Finance and Planning)

Complete and share our strategic plan for the Office of Alumni and Parent Relations based on the recent Program Review, with a special emphasis on developing strategies for engaging underrepresented undergraduate alumni. (Director of Alumni and Parent Relations/Vice President for Advancement)

The Gender Concerns sub-committee will explore the connection between the College's diversity and inclusive excellence priorities & the Gender Concerns Committee and create an action plan that will be incorporated into the annual Diversity Strategic Plan. (Gender Concerns Committee)

Initiate and enact an official name change for the Office of Disability Services. (Office of Disability Services)

Strengthen the effectiveness of the Office of Disability Services' Diversity Committee. (Office of Disability Services)

The Development Office will continue to align its strategic plans in response to the College's diversity and inclusive excellence priorities as outlined in the Institutional Strategic Plan. (Executive Director of Development)

The Development Office will continue to seek support for involvement of the Center for Public Humanities in the various projects in Harrisburg, including the Old Eighth Ward initiative, which is devoted to remembering historically significant African-American residents, and the Hoverter Course, which has provided access to college-level courses in the humanities to underrepresented groups in the greater Harrisburg region. (Executive Director of Development)

In the Spring of 2020, mobilize employee and student teams to begin planning the FY21-22 campus wide theme on reconciliation. (Office of the President)

**Goal Two: College leadership will establish community partnerships in the region that intentionally support and advance the diversity and inclusive excellence goals of the College.**

Work to increase the ethnic compositional diversity of the Board of Trustees with an initial goal of moving from 20% (FY20) to 30% by (FY25). (Office of the President)

The “Partners in Health Event” will intentionally invite/host community members from ethnically diverse backgrounds and feature ethnically diverse speakers/experts. (Dean, School of Graduate Studies)

Continue to recruit new Alumni Council and Parent Council members from underrepresented populations. (Director of Alumni and Parent Relations/Vice President for Advancement)

Intentionally engage ethnically diverse audiences for not only United Voices of Praise, but also for the “Academic Year” Seven worship band, and the currently forming ministry dance ensemble, as they perform through the year, in order to create partnerships that will extend to the College as a whole. (Dean, School of the Arts)

Be intentional about representation of employers and alumni in Career & Professional Development Center programming and story-telling. (Associate Dean of Career & Professional Development)

Host “A Theology of Cultures, Kingdom, and Reconciliation,” event for the purposes of networking and training of ministry leaders. (College Ministries)

## **THEME TWO — Compositional Outcomes**

The four goals under this second theme are primarily about the compositional make-up of the College’s campus community. The overarching purpose of these goals is to recruit and retain students, faculty, staff and administrators who help facilitate the College’s commitment to diversity and inclusive excellence.

**Goal One: Implement and assess recruitment and retention strategies to increase rates of domestic ethnic diversity of both undergraduate and graduate students.**

Support the establishment of programming for graduate students of color, including the formation of a Graduate Student Fellowship Group. (Dean, School of Graduate Studies)

The School of Graduate Studies will clarify the parameters related to the awarding of the Otenzio and Preis Scholarships in order to address issues of compositional diversity related to graduate students of color. (Dean, School of Graduate Studies)

Work with the Office of Enrollment Management to establish large-scale visit days for students of color. (Multicultural Student Programs)

Coordinate plans with the Vice President for Advancement on new initiatives that will raise scholarship funds for graduate student of color. (Dean, School of Graduate Studies)

Establish retention goals for Martins, R.H. Flowers and non-scholarship students of color. (Multicultural Student Programs)

Develop MOU's and partnerships that will assist in meeting enrollment goals to increase the number of graduate students from under-represented groups. (Dean, School of Graduate Studies)

In collaboration with the undergraduate Enrollment Management counselors for multicultural and international recruitment, assess the College's current print and web communications, to determine their effectiveness—or identify new communication strategies—to support FY20 SURECP and international recruiting goals. (Director of Marketing and Communications and Creative Director)

The Development Office will continue to identify and cultivate donors who wish to establish scholarship support for undergraduate domestic students of color. (Executive Director of Development)

The School of Science, Engineering, and Health will explore and plan for the launch of STEM summer academic offerings for high school and/or undergraduate audiences, strategically designed and market to demographically and ethnically diverse audiences in the central Pennsylvania and mid-Atlantic regions. (Dean, School of Science, Engineering, & Health)

The College, under the direction of the Vice President for Enrollment Management, will continue to reexamine undergraduate student financial aid packaging policies in order to strategically balance responsible recruitment goals with consideration for diversity and inclusive excellence including:

Implementation of a more open process for inviting students for multicultural scholarship events and increase the number of R.H. Flowers awards to reach a higher percentage of incoming students of color.

Hire a Coordinator of Latino Student Recruitment in Admissions.

**Goal Two: Implement and assess recruitment and retention strategies to increase rates of international undergraduate and graduate students.**

The Development Office will continue to identify and cultivate donors who wish to establish scholarship support for international students. (Executive Director of Development)

Develop MOU's and partnerships that will assist in meeting enrollment goals to increase the number of international graduate students. (Dean, School of Graduate Studies)

The Office of Enrollment Management will optimize current relationships abroad in Malaysia even as we continue to invest in new possibilities in China and the Bahamas. Specific actions will include:

Work with new leadership at Methodist College, Kuala Lumpur (MCKL) to fortify partnership.

Evaluate efforts in China to determine appropriate goals moving forward.

**Goal Three: Implement and assess strategies to effectively recruit, hire, and retain employees from historically underrepresented populations.**

Recruit additional DPT Core faculty ensuring there are candidates from underrepresented groups in the pool. (Dean, School of Graduate Studies)

Develop additional on-line hiring manager and search committee training sessions focused on recognizing bias and effective networking. (Vice President for Human Resources & Compliance)

Create a mentoring group for younger professionals of color dedicated to mentoring and professional development. (Office of Diversity Affairs)

Continue to prioritize hiring of exercise instructors, fitness center monitors, and strength and fitness coaching staff from underrepresented populations. (Director, Fitness center)

Explore the development of a support group and other strategies for nurturing and retaining faculty of color. (Provost/Faculty Development/Office of Diversity Affairs)

Residence Life will review RA hiring practices to ensure intentionality in recruiting and retaining RAs from historically underrepresented populations. (Director, Residence Life)

Residence Life will continue to prioritize compositional diversity related to ethnicity in filling vacant RD positions. (Director, Residence Life)

**Goal Four: Implement and assess strategies to effectively recruit, hire, and retain employees who demonstrate a commitment to diversity and inclusive excellence.**

The Office of the Provost is pursuing the following actions related to the hiring/employment process with the Office of Human Resources & Compliance and the Office of Diversity Affairs:

Clarify procedures in the *Toolkit* for vetting prospective candidates on the College mission and inclusive excellence.

Work with the Office of Human Resources & Compliance and Provost Cabinet on a *Toolkit* for hiring adjuncts including vetting prospective candidates on the College mission and inclusive excellence.

Research and develop a campus-wide diversity advocate model that can be used to deepen the understanding of inclusive excellence and its application to division, school, and departmental policies and programming. (Provost's Cabinet, Human Resources & Compliance, and Office of Diversity Affairs)

### **THEME THREE — Campus Climate Outcomes**

The two goals under this third theme are primarily about the climate or “feel” of the campus. The overarching purpose of these goals is to create and sustain a campus environment that is healthy and welcoming for all, thereby advancing the broader work of diversity and inclusive excellence.

**Goal One: Promote a campus climate marked by a commitment to diversity, inclusive excellence, and reconciliation in which all members of the College feel a sense of belonging.**

Develop retention strategies to engage undergraduate male students of color in the curricular and co-curricular life of the College. (Multicultural Student Programs)

Develop strategies for engaging undergraduate non-scholarship students of color in the curricular and co-curricular life of the College. (Multicultural Student Programs)

Work with Student Success and Engagement diversity advocate to gain a better understanding of the theological and biblical support for diversity, cultural intelligence, and reconciliation as applied to the division. (Student Success and Engagement)

Residence Life staff will proactively get to know students from historically underrepresented populations in an effort to aid in their retention (and, where applicable, encourage these students to consider student leadership positions). (Residence Life Staff)

Gather information on career planning needs of first-generation students and students with disabilities, evaluate resources/services for these students, and implement relevant programming and services. (Assistant Director of Career & Professional Development/Coordinator of Internships & Special Events)

Provide an emphasis on diversity and inclusive excellence in student conduct meeting/hearing trainings. (Associate Dean of Students)

Continue to refine International Gala to make it a more accessible event for members of the Messiah College community. (International Student Programs)

The Development Office will implement the third year of a three-year pilot program entitled Women of Influence (WOI). The purpose of WOI is to engage women philanthropic, business, and community leaders in a mentoring program of female students with an emphasis on matching first generation students with mentors. (Executive Director of Development)

Analyze the 2019 School of Graduate Studies Student Satisfaction Survey and develop programming to address areas of concern related to diversity and inclusive excellence. (Dean, School of Graduate Studies)

Continue to work with the Intercultural Office to nurture a cohesive team that plans and implements collaborative, coordinated and efficient programs that serve our students, reflect the Messiah College mission and meet our institutional goals. (Dean of Students)

Partner with Multicultural Programs to recruit alumni mentors for the male students of color group. (Director of Alumni and Parent Relations/Multicultural Programs)

Meet regularly with student liaisons from the School of the Arts to discuss issues of climate in the school related to inclusive excellence. (Dean, School of the Arts)

Work with President's Cabinet to identify the education, programs and action steps that best address the priorities and recommendations presented in the Campus Climate Report. (Vice President for Human Resources & Compliance)

Implement a restorative justice model for responding to Title IX complaints. This model will be offered for students to use as an option for appropriate incidents (not escalated nor aggravated) that need to be addressed, but for which the reporting student desires a resolution that doesn't involve a formal investigation. (Vice President for Human Resources & Compliance)

Use the feedback from FY19's Office of Marketing and Communications compositional diversity protocols to develop an ongoing communication plan that includes annual points of contact with the Multicultural Student Council and content on the OMC website that communicates our team's approach to compositional diversity and inclusion. (Director of Marketing and Communications and Director of Communications)

The Office of Disability Services will partner with departments on campus to more effectively use campus wide events and programs (ex. Special Olympics) as a platform to enhance understanding of disability and to work toward a campus climate where all individuals with disabilities feel valued and accepted. (Director of Disability Services)

The School of Humanities will address concerns with gender equity and inclusion in the School. Specifically, the Dean and Faculty in SOH will:

Have department chairs participate in a retreat focused around the experiences of female faculty in the academy.

Conduct an inventory of service assignments to identify, understand, and address possible inequities that exist relative to questions of race/ethnicity and gender.

Work on a program of professional development addressing the relationship between gender and different communication styles and the implications for interactions within the school and departments.

Host next-level sessions for cultural intelligence as part of Enrollment Management professional development. (Vice President for Enrollment Management)

Develop a series of conversations around diversity, inclusive excellence, and reconciliation for directors/supervisors, using the White Awake text by Daniel Hill. (Vice Presidents)

Work with the Office of Diversity Affairs to engage the BESS leadership team in the college-wide goals and commitments for inclusive excellence and its importance for understanding our work as departments and as a school. (Dean, School of Business, Education, and Social Sciences)

**Goal Two: The College will develop and maintain an assessment plan for diversity and inclusive excellence that will contribute to future strategic planning.**

Develop an infrastructure within the Athletics Department for annual assessment protocol regarding diversity and inclusive excellence. (Executive Director of Athletics and Fundraising)

Conduct a needs assessment/audit of the Office of Diversity Affairs for the purposes of long-term strategic planning. (Special Assistant to the President and Provost for Diversity Affairs/Diversity Committee)

The Division of Operations will host a cultural intelligence session for directors and their leadership teams to better understand the language and implementation of cultural intelligence (CQ) at Messiah College in general and in the division in particular. (Vice President for Operations)

The Division of Finance and Planning will work with the Office of Diversity Affairs to provide cultural intelligence training for all members of the division. (Vice President for Finance and Planning)

The Office of Human Resources & Compliance will research, develop, and propose a streamlined on-line performance tool designed to evaluate various elements of performance including employee's demonstrated commitment to diversity, inclusive excellence, and cultural intelligence. (Vice President for Human Resources & Compliance)

Incorporate a theology of kingdom and cultures as a foundation for diversity training, programming, and conversations. Specifically, this theology will advance student understanding of race and class in congregational worship, and promote a biblical/theological paradigm that frames discussions of diversity, inclusive excellence and cultural intelligence. (College Ministries)



## **THEME FOUR — Educational Outcomes**

The two goals under this fourth theme are primarily about education around diversity issues and themes on campus. The overarching purpose of these goals is to advance an educational program and educator development that enables educators and, ultimately, students to critically and compassionately embrace diversity and inclusive excellence.

**Goal One: The College will continue to develop innovative and sustainable educational programs that promote diversity, inclusive excellence, and cultural intelligence.**

Design and deliver programming that builds educator understanding of and capacity for advancing inclusive excellence. Programming will be embedded within Provost Seminar, Teaching Tuesdays, Professional Learning Communities, and May Development Week. (Provost/Office of Faculty Development)

Research the barriers to participation by students of color in off-campus study abroad programs and suggest strategies to increase engagement. (Director of Off Campus Programs)

Continue to develop the Diversity Advocates in Student Success and Engagement, giving focus to disabilities in the Fall 2019 semester. (Vice President for Student Success and Engagement)

The Engle Center will provide campus programming that promotes health care equity. (Director, Engle Center)

Residence Directors will develop the Residential Curriculum blueprint for Student Success and Engagement outcome #3 toward the promotion of diversity, inclusive excellence, and cultural intelligence. (Residence Life Staff)

Continue working with the Intercultural Office on collaborative programs to address unique needs of underrepresented students (international students, students of color, etc.). (Coordinator of Internships & Special Events/Career Coach)

Work with the Agape Center on collaborative programs to address unique needs of students with disabilities. (Academic Success Center)

Support College-wide participation in the annual Civil Rights Tour for employees and student leaders. (President's Cabinet/Director of Alumni and Parent Relations)

Successfully promote and support inclusive events in this year's season,

while planning inclusive art seasons for the future. (Dean, School of the Arts)

Continue discussions within the School of the Arts to increase inclusivity with authenticity within the curriculum, including the possibility of beginning a multicultural music ensemble. (Dean, School of the Arts)

Make additions to the Supervisor Series training that include a mandatory session on understanding implicit bias, as well as a session on navigating issues that our current students face. (Vice President for Human Resources & Compliance)

Implement programming for Women's Her-Story Month in accordance with the Reigsecker grant. (Gender Concerns Committee)

Increase the number of service opportunities and experiences targeted to students of color, with a particular emphasis on engaging Latinx students in community partnerships serving Latinx populations. (Director, Agape Center)

Continue with regularly scheduled programming that includes sessions on such topics as (1) power & privilege, (2) intersectionality of social & systemic issues; and (3) CQ training sessions for service trips. In addition, Human Right's Awareness will focus on immigration in the Fall 2019 semester. (Director, Agape Center)

Create a glossary of Americans with Disabilities Act (ADA) accessibility terms to distribute to students, educators, and administrators to enhance community understanding. (Office of Disability Services)

Attend School meetings to build relationships with faculty and to share information about the Office of Disability Services and academic accommodations. (Office of Disability Services)

Facilitate Board of Trustees participation in cultural intelligence education in January 2020. (Office of the President)

Work with an outsider facilitator to lead the President's Cabinet in implicit bias training. (Office of the President)

The VP for IT/Associate Provost will explore the development of a Virtual Reality Civil Rights Bus Tour for the purpose of providing the tour experience to the broader campus. (Vice President for Information Technology/Associate Provost)

Information Technology Services will improve accessibility for all in the systems we develop by following a universal design theme when available and include universal design as one criteria for selecting and continuing the

use of vendors of new and existing systems. (Vice President for Information Technology/Associate Provost)

Establish the “EAT. LEARN. LIVE.” cultural events series intended to educate and engage the student body by exploring food through a culturally diverse lens. (Messiah College Dining/Multicultural Programs)

**Goal Two: The College will provide support for teaching, scholarship, and institutional service in ways that promote diversity, inclusive excellence, and cultural intelligence.**

Support the Counseling Program’s efforts in hosting virtual educational events on the topic of international counseling. (Dean, School of Graduate Studies)

The School of Science, Engineering, and Health Inclusive Excellence Committee will draft a document that serves as guide for best practices in inclusive excellence and the promotion of student success and persistence for a diverse student body in SEH fields. (Dean, School of Science, Engineering, & Health)

Review all School of Graduate Studies assessment plans for the presence of competencies and outcomes related to inclusive excellence. (Dean, School of Graduate Studies)

A subset of the School of Science, Engineering, and Health Inclusive Excellence committee will attend the Transforming STEM Education conference in November (Chicago), sponsored by the AACU and Project Kaleidoscope. (Dean, School of Science, Engineering, & Health)

Implement and evaluate the externally funded Inclusive Excellence in Teaching Initiative. Project includes cultivating a theological and educational understanding of inclusive excellence among faculty participants, identifying course-specific ways of enacting inclusive excellence, and disseminating learning to Community of Educators during a May Development Week poster session. (Faculty Development/Office of Diversity Affairs)

Curate a collection of helpful resources related to diversity, inclusive excellence, and cultural intelligence on the Office of Faculty Development website. (Office of Faculty Development)

Collaborate with Agape Center & Intercultural Office to host faculty training on best practices in service learning and international education. (Dean, School of Graduate Studies)