## FAQ for Degree Works Responsive Dashboard - Graduate

### Q: Why is the look of Degree Works changing?

A: The new look, called "Responsive Dashboard", provides a device adaptable and mobile friendly student dashboard with a fresh and clean look. The updated dashboard is also ADA compliant for accessibility. Note that each "block" (Degree, Major, Track, Gen Ed, etc) of the audit is contained within a "card" which can be expanded or minimized.

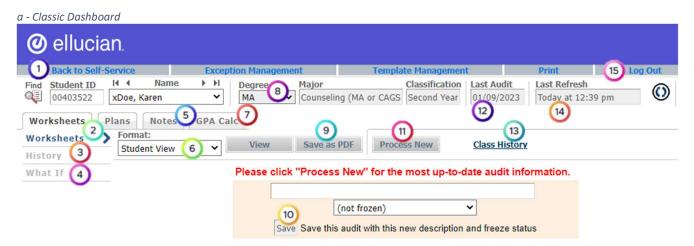
## Q: I'm getting a new screen but no student or audit when I go into the new Dashboard. What is wrong?

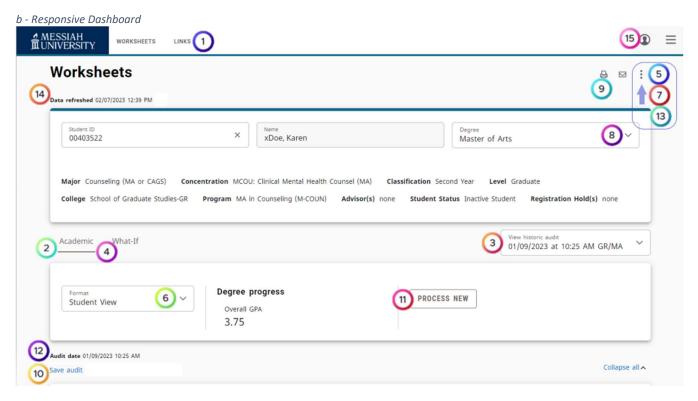
A: This problem is very likely caused by left-over information in your browser's cache. Please visit <a href="https://blogs.messiah.edu/its/web-browsers">https://blogs.messiah.edu/its/web-browsers</a> for instructions on how to clear your browser cache and please try again.

### Q: Where do I find \_\_\_\_\_ in the new Responsive Dashboard?

A: The following images use bullets (1- 15) to identify where features of Classic Dashboard can be found in the updated Responsive Dashboard.

Back to Self-Service	4 What If	GPA Calculator	Save/Freeze Audit	Class History
2 Worksheets	5 Notes	8 Degree	Process New	Last Refresh
(3) History	6 Format	9 Save as PDF	Last Audit	15) Log Out





# **FAQ for Degree Works Responsive Dashboard - Graduate**

### Q: If a student has more than one Degree, how do I switch between the multiple audits?

A: Very much like in Classic, you go to the Degree box <sup>(6)</sup> and click on the down-arrow on the right side of the box to see a drop-down list. Click on the degree for which you wish to view the audit. NOTE: If multiple degrees do <u>not</u> exist, no down-arrow will be visible.

### Q: Requirements don't have checkboxes anymore. What do the circles mean?

A: Compare the legends from Classic and Responsive dashboards to learn about the circles you see now.

c - Classic Dashboard Legend **Complete** Complete except for classes in-progress (T) Transfer Class Not Complete Nearly complete - see advisor @ Any course number d - Responsive Dashboard Legend Complete Not complete  $\odot$ Complete (with classes in-progress) Nearly complete - see advisor Prerequisite - see course description Any course number Ĉ @ (R) Repeated class

#### Q: Where can I find more information about navigating the Responsive Dashboard?

A: There are a few options:

- Video tutorials are available on the Registrar's Office for Graduate Programs website <u>https://www.messiah.edu/info/22506/your\_degree\_audit</u>. These videos are also available to Faculty by visiting the Faculty Development Canvas site.
- Specific questions can be emailed to <u>gradregistrar@messiah.edu</u>