FAQ for Degree Works Responsive Dashboard - Undergraduate

Q: Why is the look of Degree Works changing?

A: The new look, called "Responsive Dashboard", provides a device adaptable and mobile friendly student dashboard with a fresh and clean look. The updated dashboard is also ADA compliant for accessibility. Note that each "block" (Degree, Major, Concentration, Minor, QuEST, etc) of the audit is contained within a "card" which can be expanded or minimized.

Q: I'm getting a new screen but no student or audit when I go into the new Dashboard. What is wrong?

A: This problem is very likely caused by left-over information in your browser's cache. Please visit <u>https://blogs.messiah.edu/its/web-browsers</u> for instructions on how to clear your browser cache and please try again.

Q: Where do I find ______ in the new Responsive Dashboard?

A: The following images use bullets (**1-15**) to identify where features of Classic Dashboard can be found in the updated Responsive Dashboard.

D Back to Self-Service	(4) What If	O GPA Calculator	0 Save/Freeze Audit	(13) Class History
Worksheets	5 Notes	Begree	11 Process New	(14) Last Refresh
3 History	6 Format	(9) Save as PDF	12 Last Audit	15 Log Out

a - Classic Dashboard

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1 Back to Se	elf-Service	Exception Management	Template Manage	ment P	rint	(15) Log Out
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Worksheet P	Plans Note GPA Ca			<u> </u>		
Worksheets	Student View 6 ~		ss New Class History	13		
What If 4		Please click "Proce	ess New" for the most up-t	o-date audit information.		
		10		(not frozen)	~	
			his audit with this new descript	ion and freeze status		
		care care	DegreeWorks			
	Student View AA424sm	no as of 11/21/2022 at 12:33				
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b - Responsive D	ashboard					
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	00463521	× xDoe, Jill		Bachelor of Science	8~	
	Major Chemistry Cla	ssification Sophomore Level Undergraduate C	college Schl of Science,Engr&Health-SE	Program Chemistry (BS) (U-CHEMBS)		
	Minor Music Advisor	r(s) none Student Status Withdrawn Student	Registration Hold(s) none			
				6		
	Academic What-If			3 View historic audit 11/21/2022 at 12:33		
	-2-4				5 T M 00705	
		Dograd and and				
	6 Student View	> Degree progress	(11) PROCES	S NEW		
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	(1)					
	4 Audit date 11/21/2022 12:33 PM					
	10 Save audit				Collapse all	

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Q: If a student has more than one Degree, how do I switch between the multiple audits?

A: Very much like in Classic, you go to the Degree box ⁽⁶⁾ and click on the down-arrow on the right side of the box to see a drop-down list. Click on the degree for which you wish to view the audit. NOTE: If multiple degrees do <u>not</u> exist, no down-arrow will be visible.

Q: Requirements don't have checkboxes anymore. What do the circles mean?

A: Compare the legends from Classic and Responsive dashboards to learn about the circles you see now. c - Classic Dashboard

Legend		
Complete	Complete except for classes in-progress	(T) Transfer Class
Not Complete	Nearly complete - see advisor	@ Any course number

d - Responsive Dashboard

Legend				
\odot	Complete	0	Not complete	
	Complete (with classes in-progress)	()	Nearly complete - see advisor	
٢	Prerequisite - see course description	@	Any course number	
(R)	Repeated class			

Q: Where can I find more information about navigating the Responsive Dashboard?

A: There are a few options:

- Traditional undergraduate students:
 - Video tutorials are available on the Registrar's Office website -<u>https://www.messiah.edu/info/22507/degree_works_audit</u>. These videos are also available to Faculty by visiting the Faculty Development Canvas site.
 - Email specific questions to <u>registrar@messiah.edu</u>
- Adult Degree Program (ADP) students :
 - Video tutorials are available on the Registrar's Office website -<u>https://www.messiah.edu/info/23747/degree_works_audit_adp</u>. These videos are also available to Faculty by visiting the Faculty Development Canvas site.
 - Email specific questions to <u>gradregistrar@messiah.edu</u>