M&T Contact Information

M&T Bank Contact Numbers:

Within the US 1-800-443-8671
Outside the US & Canada 716-635-4152

Also, anyone can call the operator and ask to be connected to M&T via a COLLECT CALL and use the 716-635-4152 number if they needed to as well.

These phone numbers are listed on the back of the P-Card.

M&T can provide account information, for example, the remaining balance. Remember, M&T will ask for the first five digits of the cardholder’s “social security number” which is actually the employee ID plus an additional zero (0) at the beginning.

Messiah P-Card Contact Information

Daisy Anderson (office) 717-796-1800 extension 2211
Daisy Anderson (cell) 717-451-4302

Please call any time of the day or night, Daisy will be able to help, hopefully right away.

If a credit limit increase is needed, Danelle can take care of this, even from her cell phone. It will take effect immediately.

Cash Access

A PIN is necessary to access cash from an ATM while travelling. Card holders should have received PINs under separate mailing from M&T Bank. Every traveler with a P-Card should have a PIN. If a cardholder needs a PIN, it can be reissued, but it will take 5-7 business days to arrive on campus.

Before leaving for a trip, please test the PIN by making a small withdrawal from an ATM. This will help alleviate having issues while travelling. The money can be used for trip related expenses, or taken directly to the business office and deposited to the cross cultural org code, and account code 6320. When allocating the cash transaction in IntelliLink, use the same org, and account code 6320. This action will balance the transaction.

International P-Card Usage - Pin and Chip Technology

International Travelers should note that our M&T VISA P-Card may not work at all location while traveling abroad. When traveling outside of United States, other countries have a technology built into their P-Cards called Pin and Chip Technology. This allows certain readers to scan the card and access a pin that is built directly into the card. If you are attempting to swipe your card at a “kiosk” type machine and it is not accepting your payment, it could be because your issued P-Card does not have the chip and pin the reader is looking for validation from. If you can locate a person to complete the transaction, they are able to swipe your card and complete the transaction for you.

If you have further questions, please contact extension 2211 or email pcard@messiah.edu.