Policy: In the event of a power outage that occurs on campus outside of the normal college business hours, the on-duty Dispatcher is directed to make appropriate contacts as listed below.

Procedure: Power surge/interruption (i.e. blinks off/on) or sustained outage either in a single building or multiple campus buildings:

Responsibility:
Dispatch Services

During normal business hours or when 2nd shift Maintenance personnel is working:
1. Radio on-duty Facility Services Staff

After normal business hours or when 2nd shift Maintenance personnel are not working:
1. Call Facility Services on-call Staff

Sustained power outage in either a single building or multiple campus buildings lasting 15 minutes or longer:
1. Call PPL; you will be asked for an account number. All Messiah accounts are tied to 717-691-6011. 1-800-342-5775
2. Call Brad Markley, Director of Facility Services - Home: 717-632-5733; Cell: 717-303-8257
3. Call Kathie Shafer, Vice President of Operations - Home: 717-795-8697; Cell: 717-979-2538
5. Call Cumberland County Control - Non-Emergency: 717-238-9679 (To notify them only that we have a power outage if they get calls.)
6. Call the on-call ITS person
   Tony Wyland: 717-439-6581
   Berte Thompson: 717-645-0152
   Neil Weaver: 717-330-4020
   John Luft: 717-307-1129
* Inform the ITS staff that upon arrival, they are to check in with Dispatch to advise they are on campus and to get an update as to the situation.
 )* ITS staff should be given a radio if after hours upon checking in so they can directly communicate with dispatch
7. Call Mark Wirtz, Director of Dining Services - Home: 570-743-5700; Cell: 570-259-3903

ONLY during summer conferences:
8. Call Heather Negley, Director of Conference and Event Services - Home: 717-697-1617; Cell: 717-991-9771

ONLY if outage is greater than 30 minutes and on-duty Safety Officers request additional assistance:
**ONLY if outage is an hour or more:**

    John Harms (if Sarah cannot be reached) - Home: 717-766-4487; Cell: 717-765-8761

**ONLY if outage is longer than 8 hours:**


**Campus Events**

*When power outages happen at night from Sunday to Thursday, the Campus Events Assistant Manager, 2nd and 3rd shifts or their designee will do the following:*

1. (1) person to ride around campus and verify that each building has limited egress lighting (this can be done by 1 staff person in a vehicle making the determination by driving by each building).

2. Communicate with Dispatch any buildings that have no lights.

3. (2) persons to check the elevators in the Residence Halls (North and South Complex) to verify that no one is trapped inside the elevators. Report findings to Dispatch.

4. (2) persons to check the academic buildings to verify that no one is trapped inside the elevators. Report findings to Dispatch.

5. (1) person to walk the Sports Center and Campus Center to verify that all lights are functioning.

**Special Notes:**

Elevators are NOT operational when the main power supply to the building fails, and the elevators will immediately cease to operate within the shaft. This is a PRIORITY and Campus Events staff should take immediate action upon arrival to the building to determine if any passengers are located within the elevators. If passengers are located within the elevators, then staff will need to notify Dispatch to enact appropriate safety measures to assist passengers from the elevators.

**Academic Buildings:**

If power outage is likely to be out for more than 30 minutes, it is recommended to begin evacuating all members from all non-residential buildings where power is affected. Department of Safety is to work with Campus Events staff in evacuating the buildings, ensuring all elevators are checked for stranded passengers, and securing the buildings when clear.

Campus Events staff are not permitted to remain in buildings to continue working while power is out. Once building is cleared, it is to be secured and no one is permitted inside until authorization is given by the senior Safety Officer, Crisis Team member or Facility Services staff member.

**Residence Halls:**

If power goes off in the residence halls and stays off for more than 15 minutes, the Crisis Controller will need to respond to campus and work with facility services and residence life staff to determine next action plans.

For power outages lasting longer than one (1) hour, Smith, Fry, and Mellinger Residences will need to be evaluated for continued occupancy due to battery backup power only.
Generator List by Building:

If Power Outage is likely to be of an extended nature (time frame: 12-24hrs) the following buildings have emergency backup generators and will provide egress lighting as long as the generator is running and has fuel. Facilities and Safety will verify continued operation of generators if occupancy of building is necessary due to campus conditions (extreme weather).

Bowmansdale Building
Boyer Hall
Climenhaga Fine Arts/High Center
Eisenhower Campus Center
Engle Health Center battery back up
Frey Academic
Frey Chiller Plant Generator
Hoffman
Homestead battery back up
Jordan/Kline
Kelly Apartments
Larsen Student Union
Lenhert Building
Murray Library
Naugle Residence
North Complex (Grantham, Hess, Miller)
Old Main Generator Telephone Server room only
Old Main battery back up
Sollenberger Sports Center
South Complex (Bittner, Mt. View, Sollenberger)
Witmer Residence

* Please note: The Jordan/Kline building is effectively always “occupied” because the back-up generator provides power to units within our animal facility, ultralow freezers and incubators. Even if students and faculty are not on campus, continued operation of this generator is essential.

Note - The signed copy of this procedure is filed in the Facility Service Department. By signing this policy, you have agreed to enforce the contents, share with your staff and adhere to standards.
Director of Network Services Signature
Electronically signed by Tony Wyland on 01/23/2018 10:47:39 AM

Director of Technology Support Services Signature
Electronically signed by Berte Thompson on 01/17/2018 10:08:09 AM

Director of Innovation Consulting Signature
Electronically signed by Neil Weaver on 01/17/2018 4:49:10 PM

Director of Conference and Event Services Signature
Electronically signed by Heather Negley on 01/17/2018 12:04:26 PM

Director of Dining Services Signature
Electronically signed by Mark Wirtz on 01/17/2018 10:23:25 AM

Fire and Safety Systems Coordinator Signature
Electronically signed by Valerian Curd on 01/18/2018 1:42:49 PM

Natural Sciences Assistant Laboratory Program Mgr. Signature
Electronically signed by Sarah Crone on 01/17/2018 10:39:30 AM

Associate Professor of Biological Sciences Signature
Electronically signed by John Harms on 01/21/2018 4:45:55 PM

Manager of Natural Sciences Laboratory Program Signature
Electronically signed by Steven Funck on 01/22/2018 8:32:45 AM