

# Messiah University Semester Meal Plan Agreement

Messiah University (rev. 4/2024)

2024 - 2025 Academic Year

## Academic Period and Meal Plan

- a. All students in Traditional Housing will be assigned the Messiah University Dining Dollars Meal Plan.
- b. The Meal Plan Agreement is for the duration of each academic semester.
- c. All students are subject to compliance with this agreement. Activation and/or the use of the Dining Services Meal Plan will imply and initiate this agreement.
- d. Students not living in Traditional Housing can request a Meal Plan in The Nest located on the Messiah University Portal.

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## Dining Dollars Meal Plan Detail - Traditional Housing Students:

### Dining Dollars Meal Plan – Price \$2900.00

Dining Services Operations Charge -	\$1755.00 per Semester
Dining Dollars Declining Balance Account -	\$1145.00 per Semester Average

1. Students on the Dining Dollars Meal Plan who use their Dining Dollars will receive a 52% discount on all purchases in Lottie Nelson Dining Hall and a 30% discount in the Union Café, The Falcon, Café Diem, The Café @ Winding Hill and the Falcon Hut (concessions). The discount does not apply to vending services. A maximum of \$75 Dining Dollars may be used in the vending machines per semester.
2. Dining Dollars account balances of up to \$100 will carry over from fall semester to the spring semester. At the end of the academic year, a maximum of \$200 remaining Dining Dollars (\$100 per semester) will be transferred and credited to the student's billing account. In the case where a housing adjustment is made at the end of the fall semester that would no longer require a student to have the meal plan for the spring semester, up to \$100.00 (fall semester only) Dining Dollars will be transferred and credited to the student's billing account after the fall semester.

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## Ala Carte Meal Plans

### Non-Traditional Housing Students: Apartments, Satellite Housing, Commuters

The Ala Carte Plans receive a 10% Discount on All Dining Purchases

- \$1000 Ala Carte Plan
- \$750 Ala Carte Plan
- \$500 Ala Carte Plan
- \$250 Ala Carte Plan
- \$150 Ala Carte Plan

**Ala Carte Meal Plan balances do not carry over and are forfeited at the end of the semester.**

Additional Ala Carte meal plans may be purchased as needed during the semester. Funds cannot be added to an existing Ala Carte Meal Plan.

NOTE: If more than two meal plans are added in the same semester, a \$25 processing fee may be applied on each subsequent meal plan purchase.

Meal Plan Requests are available using the The Nest database system located on the Messiah University Portal, Student Tab, under “Student Quicklinks”.

**Messiah University Dining Services hereby agrees to provide meals to the student or guest associated with a signed meal plan agreement in accordance to the following terms and conditions.**

- I. **Agreement Duration:** The duration of this agreement shall be for an academic semester and shall not be adjusted or abbreviated except as specified in sections IV and V.
- II. **Eligibility:** Students living in traditional residences are required to purchase the Dining Dollars Meal Plan. The University and the student are obligated under this agreement upon the student’s admission and enrollment in the University. The use of a meal plan by the student ratifies this agreement. Apartment and satellite residents and commuter students may purchase the meal plan listed above using The Nest located on the Messiah University portal.
- III. **Obligations:**
  - a. Messiah University agrees to admit the student into the dining restaurant each time the student presents his or her meal card having purchased the Meal Plan. The University agrees to provide these meals at the Lottie Nelson Dining Hall, Union Café, The Falcon, Café Diem, Café @ Winding Hill and Falcon Hut or at an announced temporary facility during the established meal hours while the University is officially in session.
  - b. The student must present a functional University identification card with identifiable photo to the restaurant cashier for all Dining Services transactions. Furthermore, the student agrees to respect the established Dining Services regulations, policies and procedures.
- IV. **Agreement Cancellation:** Cancellation of this agreement releases both the student and the University from the obligation of further performance. Upon cancellation, the student will receive a refund of his/her payment in accordance to the Meal Plan Refund Policy detailed below. This agreement may not be cancelled except for the following reasons:
  - a. Voluntary or involuntary withdrawal of the student from the University.
  - b. Termination by the University of the student’s residential privileges.
  - c. Extreme and unforeseen hardship to the student, such as hospitalization away from the University.
- V. **Non-Performance by the University:** Should Messiah University become unable to provide the meals specified herein to the student, the student agrees to accept a pro-rated refund.
- VI. **Entitlement to Services:** Only the student named herein is entitled to goods and services extended under this agreement. Goods and Services may not be relayed to the student by an intermediary without the prior consent of the Director of Dining Services nor may the student permit others to exercise his/her rights under this agreement.

**Meal Plan Important Dates Time Frames:**

Students in Traditional Housing will automatically be assigned the Dining Dollars Meal Plan.

Students may request meal plans, plan changes, and or cancellations in The Nest during the following dates:

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|-------------------------------|--|
| <b>Fall Semester 2024 –</b>   | March 5, 2024 – September 1, 2024 without a fee<br>After September 1, 2024 accepted with a \$50 fee<br>No Meal Plan Changes after September 7, 2024  |
| <b>Spring Semester 2025 –</b> | October 1, 2024 – December 21, 2024 without a fee<br>After December 21, 2024 accepted with a \$50 fee<br>No Meal Plan Changes after January 18, 2025 |

*Initial Billing dates – Fall: 3<sup>rd</sup> week in July  
Spring: 4<sup>th</sup> week in November*

**Dining Dollars Refund Policy:**

- A. University Withdrawals and/or Housing Assignment Changes during the 1<sup>st</sup> week of the semester  
The meal plan charge will be reversed in its entirety and students will be charged only for the Dining Dollars used at 100% value. (This value includes the reversal of the discounted rates.) The Dining Services office will provide documentation with the amount to be charged to the Student Financial Services.
- B. University Withdrawals and/or Housing Assignment Changes after the 1<sup>st</sup> week of the semester  
The Operations Charge is nonrefundable – any unused Dining Dollars will be refunded.
- C. Medical Withdrawals  
Students will be charged for Dining Dollars used and a prorated portion of the operations fee. The proration will follow the tuition and housing proration schedule listed below for credit/refund:  
Week 1, 100% / Week 2, 75% / Week 3, 60% / Week 4, 50% / Week 5, 25% / Week 6, Forfeited
- D. University Withdrawals after 60% of the semester has elapsed.  
There are no refunds for tuition, fees, room and board after the 60% point of the semester.

**Ala Carte Refund Policy:**

- A. University Withdrawals during the 1<sup>st</sup> week of the semester  
Students will be charged for the used portion of the Ala Carte Plan. The remaining unused balance will be refunded. The Dining Services office will provide documentation with the amount to be charged and refunded to the Student Financial Services.
- B. University Withdrawals after the 1<sup>st</sup> week of the semester  
The remaining Ala Carte balances will be forfeited.

**Unused Meal Plan Refund Policy:**

Students are to notify Dining Services prior to the semester start if they have been assigned and charged for a meal plan that they do not wish to have. The policy parameters listed below are inclusive only of those meal plans that have not been used or ratified.

1. After 8 weeks, a 50% refund is given for unused meal plans.
2. After 12 weeks, refunds are not granted for unused meal plans.