Travel more. Worry less.

Travel assistance services user guide

Travel made easier

You know your Lincoln Life Insurance coverage helps protect your family’s financial future … but did you know it also includes helpful services you can use right now?

Those services include the TravelConnect™ program, which provides a wealth of travel, medical and safety-related services you can access while traveling. Lincoln has partnered with UnitedHealthcare Global, a worldwide leader in travel assistance, to make this valuable benefit available.

For travel more than 100 miles from home

Business and leisure travel

Staff and resources provide 24/7 travel support

Your comprehensive coverage includes…

Medical emergency evacuation and transportation
Includes arrangement and payment for transportation of the patient to the nearest medical facility able to treat the injury or illness. Once the patient can travel home, includes arrangement and payment for the trip.

Dependent child transportation
If a medical emergency leaves no covered parents available, includes arrangement and payment for a dependent child’s trip home or arrangement and payment for a family member to travel to and care for the child.

Travel treatment monitoring
Includes care management when a traveler has a medical emergency; services are available until the traveler is released or sent to a hometown hospital. Services vary from case to case but can include: medical record requests and reviews to ensure treatment is appropriate; intermediary services; medical translation services for the patient and/or the family; and communication between the patient and family back home.
...And much more

- Destination info — weather, currency and more
- Emergency travel arrangements and funds transfer
- Lost or stolen travel documents assistance
- Language translation services
- Medical and dental referrals
- Assistance with corrective lenses or medical device replacement
- Arrangement for the delivery of medications, vaccines or blood
- Updates to family, employer and/or home physician
- Repatriation of a deceased traveler
- Security and political evacuation assistance

For a complete list of services provided, please reach out to your benefits department.

Travel assistance services are subject to specific terms, conditions and limitations. A program description is available at www.Lincoln4Benefits.com. To use TravelConnect℠ services, call UnitedHealthcare Global at 800-527-0218 or 410-453-6330, and provide them with ID number 322541.