When will I receive information about the student health insurance?
Students will receive a postcard to their home address and email notices to their Messiah University email account.

Where do I go to waive the student health insurance through United Healthcare because I already have coverage?
www.firststudent.com

How soon can I waive coverage?
The waiver site is scheduled to open on May 20

Enrollment / Waiver Instructions
1. Go to www.firststudent.com
2. Select School – scroll down to your University

Using a Computer
3. When your University’s page appears you will see on the left hand side of the page options to either Enroll Now or Waive Your School’s Insurance
4. Follow the instructions for the option you select

Using a Mobile Device
3. Click on the Home box
4. Click on School Menu
5. Click on Student Tools
6. Click on either Enroll Now or Waive Your School’s Insurance
7. Follow the instructions for the option you select

Please call RCM&D for any assistance – (800) 346-4075
What information will I need to complete the online waiver?
You will need your primary health insurance ID card and you will be asked to enter a verification code that will be emailed to your Messiah email account during the process.

Can the verification code be sent to a different email address or texted to my phone?
No. FERPA and HIPAA laws restrict where information can be sent, so the code will only be sent to your Messiah email address.

Will I receive an email confirmation of my waiver?
Yes

I already provided my health insurance to the Student Health Center and/or the Athletic Trainer. Do I still need to complete the online waiver?
Yes

I completed a waiver last year, so do I need to complete it again this year?
Yes

What do I do if I want to enroll in the Student Health plan sponsored by Messiah University?
Follow the same instructions listed above and click on Enroll Now.

I understand if I do not complete a waiver I will automatically be enrolled in the student health plan, so if I need the coverage why should I go online to enroll?
If you proactively enroll, you will receive an email with your ID card within 24 hours. If you wait to be automatically enrolled, you will not receive the email until late September.

Who do I call for help if I am not able to login or do not receive an email confirmation?
You should call our Insurance Broker – RCM&D
Paige Fritze at 800-346-4075, ext. 1607 | Messiah@rcmd.com