

**From:** [Office of the Provost](#)  
**To:** [dist-COE](#); [Faculty Teaching UG](#); [Faculty Teaching GRAD](#)  
**Subject:** Post-Graduation Student Email and Digital Account Access  
**Date:** Thursday, April 24, 2025 2:12:39 PM

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To: Community of Educators and Teaching Faculty  
From: Office of the Provost  
Date: April 24, 2025

Dear Educators:

Yesterday our ITS staff sent an email to our soon-to-be graduates, informing them of their ability to access the University's digital platforms post-graduation. The email told them the following things:

- That their Messiah University digital platforms (e.g., Microsoft 365's OneDrive, Canvas LMS, and Yuja) will no longer be available to them once they've been moved from "student" status to "graduated" status, which will occur shortly after graduation. At that point, graduating students will no longer have access to papers, videos, spreadsheets, or other digital data they've stored through their Messiah University accounts.
- That they may retain access to their Messiah University email account, but only if they complete the [Alumnus Email Request Form](#) prior to October 1, 2025.

Please note that the items above do not apply to graduating students who are transitioning to a Messiah University graduate program. They will continue to have access to their Messiah University digital accounts and email.

We wanted you as educators to be aware of these things, in case your students and advisees ask you questions, but also in case you know of students storing data for you that you don't want to lose.

If you have any questions about the items above, please contact [techsupport@messiah.edu](mailto:techsupport@messiah.edu). Thanks for your help in communicating this information to our graduating students.